

# Contents

1	<b>Contents / Editing Policy</b>
2	<b>President's Commitment</b>
4	<b>CSR for ITOCHU Corporation</b>
5	Basic Policy on CSR and Promotion System
8	Stakeholder Relations
9	The United Nations Global Compact
10	ISO 26000 Core Subjects and ITOCHU's Initiatives
11	Respect for Human Rights
13	Penetration of CSR at ITOCHU
15	<b>Highlight</b> Pre Organic Cotton Program
17	<b>Highlight</b> Documentary Report Project on Supply Chains vol. 5
20	<b>CSR and Our Business</b>
20	CSR at the Textile Company
23	CSR at the Machinery Company
26	CSR at the Metals & Minerals Company
29	CSR at the Energy & Chemicals Company
32	CSR at the Food Company
35	CSR at the ICT, General Products & Realty Company
39	CSR at Overseas Offices
45	<b>Corporate Governance and Internal Control/Compliance</b>
45	Corporate Governance and Internal Control
51	Compliance
53	<b>CSR in Our Supply Chain</b>
53	ITOCHU Corporation's CSR Action Guidelines for Supply Chains
55	CSR Survey of Supply Chains
56	<b>Employee Relations</b>
57	Human Resource Development Supporting the "Seeking of New Opportunities"
60	Ongoing Promotion of Our Global Human Resources Strategy
61	Promoting Human Resources Diversification
63	Creating Environments That Bring Out the Best in Employees
65	Initiatives Aimed at Occupational Health and Safety
67	Communications with Employees
69	Basic Data
71	<b>Social Contribution</b>
71	Basic Activity Guidelines on Social Contribution
72	Social Contribution Activities
84	Social Contribution Programs to Commemorate the 150th Anniversary Activities to restore the tropical rainforests and conserve Borneo's ecosystem
92	<b>Our Initiatives for the Environment</b>
92	Environmental Activities Policies
94	Environmental Management
97	Precautionary Approach to Environmental Risks
99	Promotion of Environment Conserving Businesses
102	Environmental Education and Awareness
104	Environmental Performance Data
109	Environmental Accounting
110	Initiatives toward Environmental Distribution
112	<b>Third-Party Opinion</b>
114	<b>The Comparative Table with GRI Guidelines and UN Global Compact Principles</b>
122	<b>Corporate Profile / Financial Overview</b>

# Editing Policy

## ITOCHU Corporation's Perspectives on CSR

We at ITOCHU Corporation believe that corporate social responsibility (CSR) lies in corporate thought and action on the question of how to play a role in building sustainable societies through business activities. This report presents the role we must discharge and our initiatives for it.

## HIGHLIGHT

The following two initiatives, which ITOCHU is placing special focus on, are presented in this report as highlighted features.

### 1 Pre Organic Cotton Program

Striving to resolve the problems of cotton farmers in India through the supply chain, ITOCHU Corporation has been operating the Pre Organic Cotton Program since 2008. This section provides information about the amount of cotton handled through this program, which is growing each year, as well as the conditions of the farmers participating in the program.

### 2 Documentary Report Project on Supply Chains

This year's report, the fifth in the series, covers lithium-ion batteries (LiBs), which will play a major role in the realization of a clean, renewable energy society.

Vol. 5: Producing Lithium-Ion Batteries

## Disclosure of CSR-related Information

To make information on ITOCHU's CSR initiatives widely accessible, information is disclosed through the following media.



### Corporate Website CSR Pages

Information is disclosed regarding ITOCHU Corporation's CSR activities in a format that provides detailed coverage across a wide range of themes. Moreover, information on activities conducted during the current year is disseminated on a timely basis.

[www.itochu.co.jp/en/csr/](http://www.itochu.co.jp/en/csr/)



### CSR Report

Wide-ranging information covered in detail on the website CSR pages is published in PDF format as an annual CSR report. The reports provide an ongoing perspective of ITOCHU's CSR activities.

[www.itochu.co.jp/en/csr/report/](http://www.itochu.co.jp/en/csr/report/)



### Annual Report

Aimed at investors and other stakeholders, we provide particularly important reporting on ITOCHU's CSR activities consistent with the core subjects of ISO 26000, along with information such as management results and future growth strategies, in a comprehensive manner.

[www.itochu.co.jp/en/ir/](http://www.itochu.co.jp/en/ir/)



## Referenced guidelines

Sustainability Reporting Guidelines 2006 issued by Global Reporting Initiative (GRI) Environmental Reporting Guidelines (2007 version) issued by the Ministry of the Environment ISO 26000 (Guidance on social responsibility)



A side-by-side comparison of GRI guidelines and the UN Global Compact can be found at:

<http://www.itochu.co.jp/en/csr/report/gri/>

## Reporting period

This report principally covers actual data for the fiscal year beginning on April 1, 2012, and ended on March 31, 2013 (FY2013). However, some of the most recent information on our activities and initiatives are also included.

## Reporting scope

This report covers ITOCHU Corporation (9 domestic offices and 115 overseas offices) and its major group companies.

## Inquiries

ITOCHU Corporation  
Corporate Communications Division,  
CSR Promotion & Global Environment  
Department  
Tel: +81-3-3497-4069  
Fax: +81-3-5474-7296  
E-mail: [csr@itochu.co.jp](mailto:csr@itochu.co.jp)

## Publication information

Publication: September 2013  
Next publication (scheduled): September 2014  
Previous publication: October 2012