# CSR AND OUR BUSINESS

ITOCHU Corporation combines trading, business investment and other functions to develop a variety of businesses around the world, and is promoting CSR through its business activities to realize a sustainable society.

### **Business Outline of ITOCHU**

The businesses of the ITOCHU Group comprehensively encompass upstream raw materials business areas through to downstream retail business areas, enabling it to provide a wide variety of goods and services that support people's everyday lives. In order to advance businesses worldwide, we make the fullest use of our capabilities as a Sogo Shosha (general trading company). In other words, we trade, invest in businesses, and add value to these businesses through their overall coordination. Precisely because ITOCHU develops business across such a broad range of industries and business areas, our emphasis is on promoting CSR that is deeply rooted in the respective front-lines of these businesses.

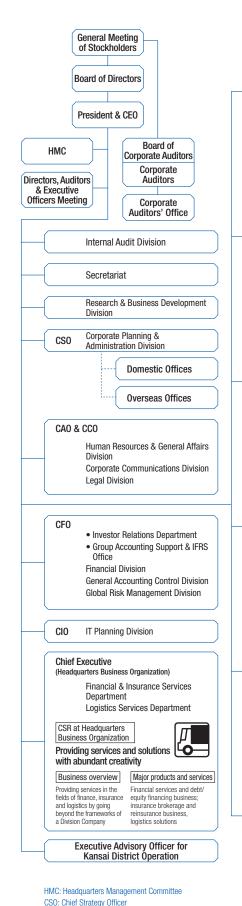


# CSR Promotion Through CSR Action Plans

ITOCHU Corporation has five Division Companies involved in substantially different lines of business; therefore, sustainability issues that arise vary markedly. To steadily promote CSR through their business activities, each Division Company, and the administrative divisions that support them, takes the lead in identifying important social issues to confront and creating frontline-driven CSR action plans. CSR is then advanced in line with PDCA cycles. Refer to the following website to view reports on the CSR activities and action plans at each Division Company.







CAO: Chief Administrative Officer

CCO: Chief Compliance Officer CFO: Chief Financial Officer CIO: Chief Information Officer

## **Textile Company**

CSR at this Division Company

Contributing to the realization of a healthy, prosperous, and active society



Business overview

Providing new values and impressions in fields ranging from brand fashion-related merchandise to hi-tech industrial fibers and materials.

Major products and services

Fiber raw materials; industrial materials; textile, apparel and fashion goods; brand marketing, including food and daily living-related products.

#### **ICT & Machinery Company**

CSR at this Division Company

Developing an international society and creating an affluent lifestyle through environment-friendly businesses



Business overview

Partnering with a host of Group companies to develop wide-ranging businesses and services to lead the next generation in the fields of ICT and machinery Major products and services Industrial plants; ships; automobiles; construction; machinery; aircraft; electronic devices; IT, media and mobile businesses; medical

#### **Energy, Metals & Minerals Company**

CSR at this Division Company

Promoting CSR through the development and stable supply of resources and energy



Business overview

Contributing to global economic progress and the protection of the global environment through the development and stable supply of resources and energy

Major products and services
Crude oil; petroleum products; LPG;
LNG; nuclear fuel; Dimethyl ether
(DME); bio fuel; iron ore; coal;
aluminum; steel scrap; steel products

# Chemicals, Forest Products & General Merchandise Company

CSR at this Division Company

Caring for the natural environment and ensuring the safety of chemical substances



Business overview

Expanding in the two fields of general merchandise and chemicals in search of a higher order of contact between affluence and the environment

Major products and services

Housing materials; logs and lumber; woodchips, pulp and paper; crude rubber and tires; shoes; organic chemicals; inorganic chemicals; plastics; consumer-related products

#### Food Company

CSR at this Division Company

Responding to the needs of consumers and society with environmental consideration



Business overview

Engaged in food businesses in the value chain that extends from food resource development in Japan and overseas, production and processing, through to intermediate distribution and retailing

Major products and services

Grain; ingredients for animal feed; fats and oils; sugar; beverages; dairy; agricultural, livestock, and marine products; frozen and processed foods; other food products

#### Chief Executive (Construction & Realty Division)

CSR at Construction & Realty Division

Providing "secure," "safe" and "highly functional" facilities



# Business overview

Developing facilities and providing creative services in the real-estate and construction business fields as a global and general trading company Major products and services

Real estate-related businesses; real
estate solutions; private finance
initiative (PFI) projects; trade in
construction facilities, machinery and

\* In April 2011, ITOCHU reorganized its former seven Division Companies into five Division Companies; headquarters administrative divisions were also reorganized by function from 16 divisions into 11.

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