# Editing Policy

#### **ITOCHU Corporation's Perspectives on Sustainability**

ITOCHU Corporation believes that responding to the expectation of society through business activities keeps our Sustainability and further growth. This report presents our initiatives for promotion of Sustainability.

#### Referenced Guidelines

GRI Standards 2016 issued by Global Sustainability Standards Board (GSSB) Environmental Reporting Guidelines (2012 version) issued by the Ministry of the Environment of Japan ISO 26000 (Guidance on social responsibility)

A side-by-side comparison of GRI Standards and the UN Global Compact can be found at: www.itochu.co.jp/en/csr/report/gri/

#### **Reporting Period**

This report principally covers actual data for the fiscal year beginning on April 1, 2018, and ended on March 31, 2019 (FY2019).

However, some of the most recent information on our activities and initiatives are also included.

# **Publication Information**

Publication: October 2019

Next publication (scheduled): September 2020 Previous publication: September 2018

# **Reporting Boundary**

This report covers ITOCHU Corporation (9 domestic offices and 99 overseas offices) and its major group companies.

### **Corporate Profile**

Company name ITOCHU Corporation

Founded 1858

**Incorporated** December 1, 1949

#### Headquarters

Tokyo 5-1, Kita-Aoyama 2-chome, Minato-ku,

Tokyo 107-8077, Japan

lka 1-3, Umeda 3-chome, Kita-ku,

Osaka 530-8448, Japan

Chairman & CEO Masahiro Okafuji

Common Stock 253,448 million yen

Number of offices Domestic offices 9

Overseas offices 99

Number of employees\* Consolidated 119,796

Non-consolidated 4,285 (As of March 31, 2019)

\* The number of consolidated employees is based on actual working employees excluding temporary staff.





Tokyo Headquarters

Osaka Headquarters (North Gate Building)

#### Inquiries

ITOCHU Corporation

Sustainability Management Department

TEL: +81-3-3497-4069 FAX: +81-3-3497-7547 E-mail: csr@itochu.co.jp

#### Disclosure of Sustainability-related Information

To make information on ITOCHU's sustainability initiatives widely accessible, information is disclosed through the following media.



# Corporate Website Sustainability Pages

Information is disclosed regarding ITOCHU Corporation's sustainability activities in a format that provides detailed coverage across a wide range of themes. Moreover, information on activities conducted during the current year is disseminated on a timely basis.

www.itochu.co.jp/en/csr/



#### **ESG Report**

Wide-ranging information covered in detail on the website Sustainability pages is published in PDF format as an annual ESG Report. The reports provide an ongoing perspective of ITOCHU's sustainability activities.

www.itochu.co.jp/en/csr/report/



# **Annual Report**

Aimed at investors and other stakeholders, we provide particularly important reporting on ITOCHU's Sustainability activities, along with information such as management results and future growth strategies, in a comprehensive manner from a perspective based on the characteristics of the business activities of a sogo shosha.

www.itochu.co.jp/en/ir/

# Contents

Editing Policy / Corporate Profile / Contents	1	Sustainability at the HOCHU Group	
Top Commitment: Chairman & CEO	3	Policy & Basic Approach	7
Top Commitment: President & COO	4	Structure and System Efforts	10 12
Message from Chief Administrative Officer	5	Stakeholder Relations	30
Environment			
- · · · · · · · · · · · · · · · · · · ·	00		00
Environmental Management	33	Prevention of Pollution	60
Environment Conserving Businesses	39	Resource Circulation	64
Climate Change	48	Approaches to Conservation of Biodiversity	72
Society			
Employee Relations	78	Responsibilities to Customers	122
Respect and Consideration for Human Rights	114	Sustainability in the Value Chain	132
Covernonce			
Governance			
	405	9 "	
Corporate Governance	165	Compliance	191
Risk Management	187		
Evaluation by Society	198		
Independent Assurance Report	200		