

# RELATIONSHIP WITH SOCIETY

ITOCHU is keenly aware of the role that it must fulfill as a good corporate citizen with a global perspective. To this end, we strive for harmonious relations with local and international communities and deeper communication with suppliers, and contribute to realizing a more prosperous society.

## Respect for Human Rights

The ITOCHU Mission “Committed to the Global Good” stands at the heart of the ITOCHU Group’s corporate philosophy. “Global good” refers not only to improved living standards, but also a general sense of well-being. ITOCHU, as a company with diverse operations worldwide, respects human rights and individuality, and is committed to the global good of society and individuals alike. ITOCHU Corporation supports the principles of the United Nations Global Compact, guaranteeing the fundamental labor rights of its employees.

Consideration for human rights and labor in the supply chain is also an important CSR issue for companies with transactions that take place on a global scale.

At ITOCHU, each Division Company surveys the actual situation in this regard among its suppliers, checking to ensure that suppliers are not engaged in forced labor, child labor or any other immoral labor practices.

[http://www.itochu.co.jp/en/csr/itochu/human\\_rights/](http://www.itochu.co.jp/en/csr/itochu/human_rights/)

Raising Awareness Internally of Respect for Human Rights

## CSR in Our Supply Chain

For ITOCHU developing business all over the world, consideration for human rights, labor, and environmental problems in the supply chain are important CSR issues for the sustainability of the entire planet.

We take action to prevent human rights, labor, environmental, and other problems in the supply chains in which we are involved, and when a problem is found, we strive to improve it through dialogue with the suppliers. We established the “ITOCHU Corporation CSR Action Guidelines for Supply Chains” in order to ensure that these actions are carried out, and we remain committed to the implementation of these guidelines.

## CSR Survey of Supply Chains

In order to check the status of our various suppliers utilized worldwide, we conduct surveys with a method suited to the characteristics of the goods of each Division Company, along with mandatory questions on the nine items in our CSR Action Guidelines for Supply Chains.

In fiscal 2011, we conducted a survey, targeting not only suppliers of ITOCHU Corporation but also suppliers of overseas offices and Group companies. As a result, we surveyed 374 companies, including 21 suppliers of overseas offices and 24 suppliers of Group companies. No serious problems requiring immediate response were found in the survey results. We

also found that the survey results were more focused this time on the key points, thanks to increased understanding by the employees conducting the surveys, and we received feedback that participants had seen improvement due to the continuation of the surveys.

We are committed to continually increasing our employees’ awareness in our daily business and to improving the CSR of our suppliers by continuing these surveys and dialogue with suppliers.

## Number of suppliers that have taken the CSR survey

FY	2009	2010	2011
Total (companies)	261	300	374*

\* Includes 21 suppliers of overseas offices and 24 suppliers of Group companies

[http://www.itochu.co.jp/en/csr/supply\\_chain/](http://www.itochu.co.jp/en/csr/supply_chain/)

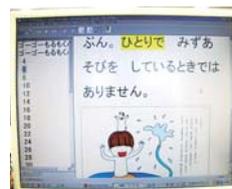
- ITOCHU Corporation’s CSR Action Guidelines for Supply Chains
- CSR survey of supply chains
- Sample checklist (Food Company)
- Survey results by organization (FY2009 to FY2011)

## Social Contribution Activities

### Support for ITOCHU Foundation

ITOCHU has promoted social contribution activities aiming for the sound development of young people since setting up the ITOCHU Foundation in 1974.

In addition to its present projects, the foundation searches for new opportunities to help that match the needs of the times. Current projects include subsidizing the development of children’s literature collections (including subsidies for library development at schools and supplementary schools for Japanese nationals overseas), and promoting the development of an e-book library.



Onscreen e-book

### Activities to Restore the Tropical Rainforests and Conserve Borneo’s Ecosystem

As part of social contribution programs celebrating its 150th anniversary, the ITOCHU Group since fiscal 2010 has pledged to donate ¥250 million over five years to WWF Japan, which is promoting tropical forest conservation on Borneo under close collaboration with WWF Malaysia. The ITOCHU Group is supporting this work on a total 967 hectares of degraded forest, the largest area among any regular companies supporting this project. As of June 2011, saplings had been planted on approximately 381 hectares of land.

In November 2010, a party of ITOCHU Group employees planted some 200 saplings during their second tree planting tour of the site. We plan to continue these tour activities to make employees more aware of biodiversity conservation.



Photo from second tree planting tour

[http://www.itochu.co.jp/en/csr/150\\_anniversary/borneo/](http://www.itochu.co.jp/en/csr/150_anniversary/borneo/)

News from Borneo

### Support for “House for Youth” of NGO “Kokkyo naki Kodomotachi (KnK)” in Philippines

We support the activities of “Kokkyo naki Kodomotachi” (KnK: meaning Children without Borders), an NGO that supports street children, children who are victims of major disasters, and other children in developing countries. On December 11, 2009, renovations were completed for House for Youth, made possible through support from ITOCHU. Located in the outskirts of Manila (Philippines), House for Youth is a home that helps young people become independent. Moving forward, the home provides a wide range of support to approximately 1,000 young people per year.



Children using the facility

<http://www.itochu.co.jp/en/csr/social/>

- Basic Activity Guidelines on Social Contribution
- Providing aid and relief funds to areas affected by major natural disasters
- Support activities for the UN World Food Programme (WFP)
- ITOCHU baseball class