







# ISO26000 Core Subjects and ITOCHU's Initiatives

As a member of international society, ITOCHU aims to contribute to the realization of a sustainable society by reflecting the expectations and concerns of society in its business activities and by developing businesses that help solve social issues. This report provides information about ITOCHU's fundamental approach and implementation system, which covers the seven core subjects of ISO26000, the international standard for social responsibility, as well as major topics for fiscal 2014.

Fundamental Approach	Major Topics
<b>Organizational Governance</b>	
 <p>In accordance with its corporate philosophy of "Committed to the Global Good," ITOCHU believes it is important to understand how its business activities influence society and the environment. We have established a system that contributes to the realization of a sustainable society, in accordance with a PDCA cycle, through the identification of material CSR issues and the formulation of CSR Action Plans for each business field.</p>	<ul style="list-style-type: none"> <li>Establishment of the process for identification of CSR Material Issues P11</li> <li>Holding the CSR Advisory Board P13</li> </ul>
<b>Human Rights</b>	
 <p>As a company that conducts business transactions around the world, ITOCHU believes that the relationship between business and human rights is vitally important, and that belief is reflected in the supply chain and in businesses in which ITOCHU invests. We give serious consideration to human rights and individuality so that employees can make the most of their individual capabilities.</p>	<ul style="list-style-type: none"> <li>The e-learning of "Exploring Business and Human Rights" taken by 6,505 employees P16</li> <li>Implementation of CSR Survey at 380 overseas suppliers P55</li> <li>Formulation of policies, "Respecting the Rights of Indigenous People" and "Approach to Conflict Minerals Issues" P15-16</li> </ul>
<b>Labor Practices</b>	
 <p>ITOCHU is working to develop and strengthen human resources who can play active roles in global business as true industry professionals. We are also establishing a system that enables diverse human resources to make the most of their capabilities. In addition, we have built a system to support safe and healthy lifestyles for the employees who support our business activities around the world, as well as for their families.</p>	<ul style="list-style-type: none"> <li>Introduction of Morning-Focused Working System P69</li> <li>Starting permission for employees posted overseas to take children along without taking spouse P64</li> <li>Holding the Women's Executive Forum with the panelists of female executive officers P63</li> </ul>
<b>The Environment</b>	
 <p>ITOCHU pays close attention to the influence of its business activities on the environment and takes both proactive initiatives (advancing environment-conserving businesses) and precautionary initiatives (preventing problems associated with environmental risks). In particular, in proactive initiatives, we are developing multifaceted business initiatives in line with such themes as the use of sustainable resources, responding to climate change, and conservation of biodiversity.</p>	<ul style="list-style-type: none"> <li>Expanding business in renewable energy P25</li> <li>Implementation of Environmental Fact-finding Investigations at 10 group companies P97</li> <li>Continuing certification of ISO14001 with "improvement" grade P95</li> <li>ITOCHU Group environment-related seminars participated by 10,431 group employees P103</li> </ul>
<b>Fair Operating Practices</b>	
 <p>In addition to ensuring that our business activities are in accordance with laws and international rules, we do not limit ourselves to simply following industry practice, and accordingly we have also established and continually improve our compliance system so that individual employees can sincerely conduct their daily activities from a highly ethical viewpoint.</p>	<ul style="list-style-type: none"> <li>Compliance Awareness Survey responded by 27,598 group employees P51</li> <li>Compliance related trainings taken by total 6,300 employees of ITOCHU and 52 group companies P51</li> <li>Issuing "A Must-Read! 51 Q&amp;A about the Anti-Monopoly Law" for implementation to employees P52</li> </ul>
<b>Consumer Issues</b>	
 <p>ITOCHU, which handles a wide variety of goods and services that support people's everyday lives, is implementing activities that contribute improvements in the quality of consumer lifestyles, such as working to ensure product safety and quality, developing products that contribute to environmental conservation, and promoting awareness of sustainable consumption.</p>	<ul style="list-style-type: none"> <li>Regular On-Site Audits at overseas food suppliers (174 audits at 137 companies) P42</li> <li>Developing initiatives of foods for healthier lifestyles P42</li> <li>Power visualization's contribution to the reduction of power consumption P46</li> <li>Third-party report on the Australian coal supply chain P21-22</li> </ul>
<b>Community Involvement and Development</b>	
 <p>In the regions where ITOCHU conducts business, we consider ourselves to be members of local communities. Accordingly, we strive to participate in local communities in ways that transcend the scope of our business activities and to contribute to the sustainable development of those communities through both business activities and social contribution activities.</p>	<ul style="list-style-type: none"> <li>Supporting cotton farmers in India to transfer to cultivation of organic cotton P26</li> <li>Contributing to the reconstruction and development of disaster-affected areas with our support to local industry P26</li> </ul>