## **ANNUAL REPORT 2012**

For the Year ended March 31, 2012

# NEW GROWIH





# **QUICK SEARCH**

Index of key words that are of interest to readers. Please use it for quick access to necessary information.



# **GROWTH**

Key words are used to introduce ITOCHU's business creation and expansion process and our transition to a new growth stage in fiscal 2012.



Masahiro Okafuji, President & CEO, explains the results in the first year of the "Brand-new Deal 2012" medium-term management plan, ITOCHU's strategy for a new growth stage, and its approach to social responsibility.



This section presents the trend in key management indicators and equity interests in the natural resource / energy-related sector for the past five years, and business results for the past 10 years.



With a focus on investment, which plays an increasingly important role in ITOCHU's growth strategy, this section explains our approach to investment activities and provides several examples.

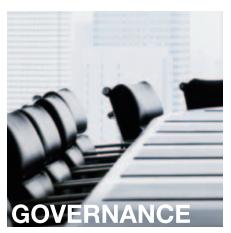


#### P.39

This section uses illustrations and examples to explain each Division Company's business portfolio, overview of results, and growth strategies, as well as how CSR initiatives are implemented through our businesses.



This section describes CSR policies and provides examples of activities, in accordance with ISO 26000 core subjects. An overview of the supply chain for a product is provided in a third-party reporting format.



### P.89

Corporate governance activities are explained and directors, corporate auditors, and executive officers are introduced.



#### P.98

Operational structure and major subsidiaries and associated companies are described.

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## **Editing Policy**

In previous years, the information in our annual reports was centered on management results, future growth strategies, and our strengths. Annual Report 2012, for fiscal 2012, however, combines this information with CSR-related information of special importance, derived mainly from our website CSR pages. In this way, Annual Report 2012 serves as a comprehensive report. For further financial information, please refer to the separate "Financial Section."

▶ Investor Relations website

http://www.itochu.co.jp/en/ir/

CSR website

http://www.itochu.co.jp/en/csr/

# TIRELESS BUSINESS

As its business environment has undergone numerous changes, ITOCHU has leveraged its mobility to flexibly change its business portfolio, focusing on the areas that have the highest growth potential. As a result of that flexibility, our business models extend over an extremely diverse range of industrial areas and geographic regions, and it is difficult to classify them in a simple manner.

We cycle through a process of multifaceted business expansion, in which we use our distinctive strengths to develop businesses and then leverage the business know-how accumulated and market position established thereby to create new businesses.

**Securing Natural Resources** and Raw Materials

Linking Producers with Purchasers

Using Our Distinctive Strengths to Develop Businesses

Providing Value Added that Meets Consumer Needs

**Providing Solutions** 

Accumulating
Business
Know-how



# CREATION

**Expanding and Diversifying Sources of Supply** 

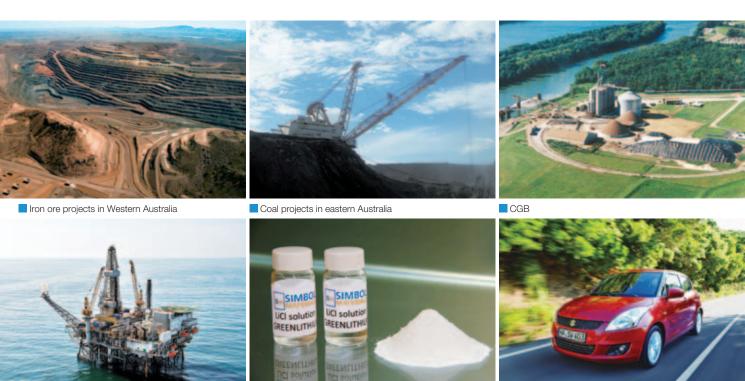
Participating in Production Activities

Pursuing
Multifaceted
Business
Expansion

**Expanding the Range of Success Models** 

**Pursuing Economies of Scale** 

Obtaining Points of Contact with Consumers



# **Using Our Distinctive Strengths to Develop Businesses**

Chemical product trade

ITOCHU sets its sights on areas in which we can leverage our distinctive strengths, and works to develop businesses in those areas. The reasons are as follows. (1) We can generate synergies by drawing on points of contact with existing businesses. (2) Our ability to control risk increases the probability of success. On that basis, we leverage our capabilities for business success.





Exports of automobiles, construction machinery,

and industrial machinery







ACG

# **Securing Natural Resources** and Raw Materials

Aiming to secure natural resources and raw materials and provide a stable supply to purchasers, we are developing upstream natural resources and raw material supply sources around the world.

# Linking Producers with Purchasers

Trade, which links sellers and purchasers, is the starting point of a general trading company. ITOCHU builds sales channels for various goods around the world, thereby contributing to expansion of sales opportunities for producers as well as to competitive procurement by purchasers.

# Accumulating Business Know-how

In the process of implementing business development activities, we strive to establish market positions and to accumulate business know-how.

# **Providing Value Added that Meets Consumer Needs**

ITOCHU's competitiveness is demonstrated through the rapid provision of value added that meets consumer needs and the continual advancement of business models.

# **Providing Solutions**

The foundation of our comprehensive capabilities comprises finance and insurance capabilities closely linked to business, the provision of efficient logistics solutions leveraging global networks, and IT capabilities that facilitate the analysis and strategic utilization of information.

# **Expanding and Diversifying Sources of Supply**

We are working to achieve geographic diversification of supply bases and expansion of supply volume. For example, in the coal business that we have developed, principally in eastern Australia, we have expanded our business base to include Colombian mining operations of Drummond Company to diversify our sources of supply.

# Participating in Production Activities

By advancing upstream projects, we secure competitive resources. For example, in the chemicals business, we have advanced into the methanol production project in Brunei, based on trade development.

# Pursuing Multifaceted Business Expansion

As we leverage the business know-how that we have accumulated and the market positions that we have established, we expand business opportunities in every direction from the following five major points of view, in accordance with the operational characteristics of businesses. Then we create a chain of new businesses with a view to increasing earnings further.

# **Expanding the Range of Success Models**

We extend models of success to other businesses and regions. In textiles, for example, we are developing businesses in China through partnerships with the Shanshan Group and the Shandong Ruyi Science & Technology Group, centered on downstream businesses that have been successful in Japan.

# **Pursuing Economies of Scale**

With a solid market position as a foundation, we pursue increased operational efficiency and other economies of scale by expanding the size of businesses through such means as mergers. For example, in the domestic food distribution and marketing business we have completed the merger of food distribution and marketing subsidiaries, centered on NIPPON ACCESS. In this way, we have realized comprehensive merchandising and low-cost, high-quality logistics.

# Obtaining Points of Contact with Consumers

Leveraging the midstream and upstream positions that we have established, we expand our earning opportunities to areas that are closer to consumers. In the U.K. tyre business, leveraging the foundation built by Stapleton's, U.K. No. 1 tyre distributor, we have made a full-scale advance into the tyre retail business with the acquisition of Kwik-Fit.

## **Expanding and Diversifying Sources of Supply**

■ Drummond Company's Mining Operations in Colombia

This multifaceted process of creating businesses is repeated in a sustained manner that leverages a variety of frameworks, and the ITOCHU business portfolio is thereby continually being moved ahead.



## **Participating in Production Activities**

■ Brunei Methanol Project



**Expanding the Range of Success Models** 

■ Shanshan Group ■ Shandong Ruyi Science & Technology Group



# **Pursuing Economies of Scale**

■ Merger of food distribution and marketing subsidiaries



# **Obtaining Points of Contact with Consumers**

Kwik-Fit



## THE KEYWORDS FOR FURTHER GROWTH

# **NEW GROWTH STAGE**

Fiscal 2008

¥217.3 billion

Fiscal 2007 ¥175.9 billion

> Fiscal 2009 ¥165.4 billion

Frontier-2006 Frontier<sup>+</sup> 2008 Frontiere 2010

**Net Income Attributable to ITOCHU** 

Fiscal 2006

¥144.2 billion

Fiscal 2010 ¥128.9 billion

## **Dividends**

In accordance with our dividend policy, which we revised during the period covered by "Brand-new Deal 2012," our dividend in fiscal 2012 was more than 2.4 times the previous year's dividend.



Years ended March 31

\* Per share amount

# Net Income Attributable to ITOCHU Record-high Profits (fiscal 2012) 4300-5 billion

In net income attributable to ITOCHU, we achieved a record-high ¥300.5 billion. We returned to our former position in the top three Japanese general trading companies for the first time in nine years.

# Brand-new Deal 2012 ITOCHU — Moving to a New Growth Stage

In fiscal 2012, ITOCHU demonstrated its strengths and achieved significant progress.

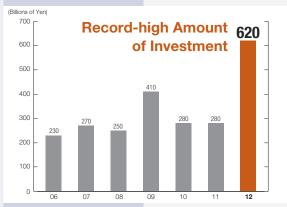
We have entered a new growth stage, and moving forward we will aim for further growth in earnings.

Brand-new Deal 2012

Fiscal 2011 **¥161.1 billion** 

# **Amount of Investment**

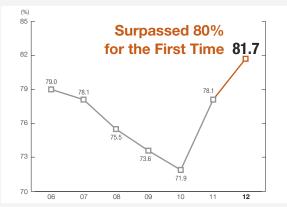
In the initial year of the current plan, we invested ¥620 billion on a gross basis, more than the amount invested under the two years of the previous plan. In consideration of the solid progress made in the first year, we have decided to increase our two-year investment amount from ¥800 billion to ¥1 trillion.



Years ended March 31

# Share of Group Companies Reporting Profits\*

For unprofitable affiliates, we accelerated our efforts to improve their earning power or to withdraw from them, and as a result, the share of Group companies reporting profits surpassed 80% for the first time.



Years ended March 31

\* The number of Group companies reporting profits as a percentage of the number of companies included in consolidation

## THE KEYWORDS FOR FURTHER GROWTH

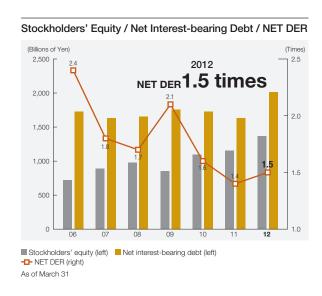
# STRENGTHENED FOOTHOLD

# -Bolstered Financial Base

# Solid Foothold to Support Proactively Seeking New Opportunities

#### Financial Soundness Indicator: NET DER

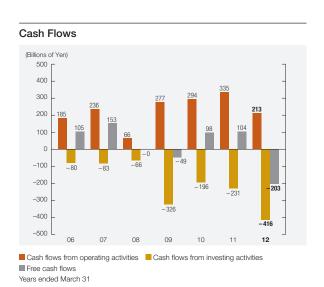
Positioning NET DER as an important indicator for financial soundness, we have strengthened our financial position by reducing interest-bearing debt and by increasing stockholders' equity through the accumulation of profits. In fiscal 2012, we implemented a record-high level of investment, but maintained a strong financial position, with a NET DER of 1.5 times.



# Cash-generation Capabilities to Support Aggressive Investment

## **Cash Flows from Operating Activities**

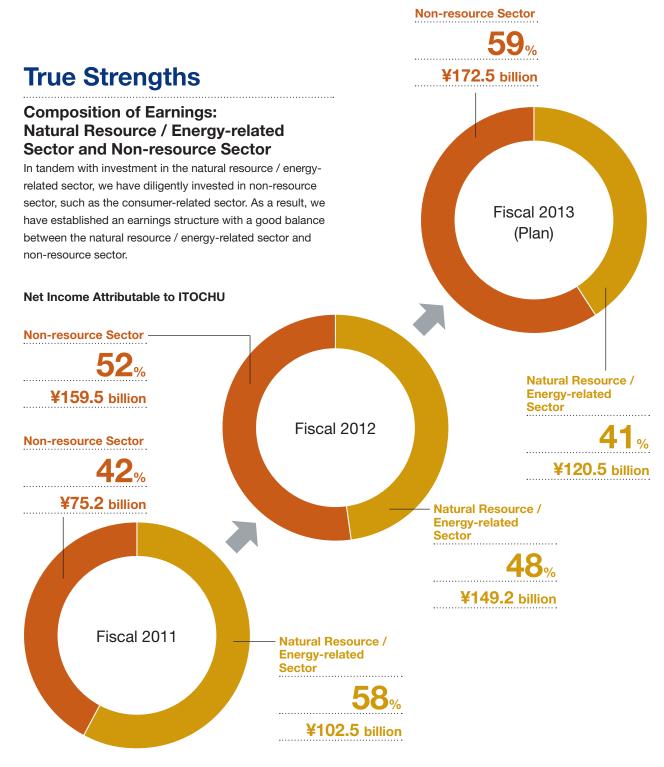
In addition to accumulating profits, we have taken steps to generate cash flows from operating activities, such as rigorously managing the collection of cash from customers and heightening the dividend payout ratios of equity-method associated companies. We will continue working to maximize cash flows from operating activities and to control cash flows from investing activities.



## THE KEYWORDS FOR FURTHER GROWTH

# **BALANCE**

# -Well-balanced Earnings Structure



(Note 1): % composition is calculated with the total for the business segments, before adjustments & eliminations and others. (Note 2): The steel products business is included in non-resource sector.



# ITOCHU has Earned Record-high Profits and Entered a New Growth Stage. Now, We Will Demonstrate Our True Strengths.

In fiscal 2012, ITOCHU made strong headway with its most important basic policy—strengthening our front-line capabilities—and we achieved significant progress. Moving forward, we will steadily accumulate superior assets centered on the non-resource sector, our key strength. Our basic management approach will be to establish management structure with a low center of gravity that can generate earnings in any management environment, by improvement of our cost structure. We will make robust provisions for an uncertain management environment based on this approach. We will rigorously implement the principles of "Earn, Cut, Prevent," and thereby further strengthen our front-line capabilities. In this way, we will establish a solid earnings platform for our new growth stage.

# A Year after Preparation for Strengthening Our Front-Line Capabilities

From the second half of the 1990s, ITOCHU focused on improving its financial soundness, and we substantially strengthened our balance sheet. On the other hand, I believe that we ended up being hindered by strict rules and were not able to sufficiently accumulate superior assets that could expand our earnings platform. When I became President & CEO in April 2010, I announced that we would proactively seek new opportunities. Accordingly, we decided to treat fiscal 2012 as a year for making a major shift in our focus to proactively seeking new opportunities. In preparation, we positioned fiscal 2011 as a period for reinforcing our foothold for those efforts in fiscal 2012.

To prepare for our approach of proactively seeking new opportunities, we made our highest priority "strengthening our front-line capabilities." Traditionally, ITOCHU was a company with exceptionally strong front-line capabilities. ITOCHU discovered new business opportunities when employees on the front lines were alert to indications of customer needs, and created businesses. However, the need to improve our balance sheet led to conservative management. In response, we decisively implemented a range of internal reforms to unlock our traditional

strengths, which had seemingly disappeared. For example, we reduced internal meetings and the amount of materials prepared for meetings, transitioned to personnel and compensation systems that enabled all employees to work with high levels of motivation, and reorganized the headquarters administrative organizations to facilitate the implementation of management with a focus on the front lines. We also revised investment criteria and risk management methods that were originally intended to improve financial soundness but had become excessively conservative, so that they better reflect actual conditions. In addition, we took bold steps to liquidate inefficient assets, as I will explain in more detail in a subsequent section.

In this way, we implemented all of the initiatives that were necessary to establish an environment in which we could strengthen our front-line capabilities. From fiscal 2012, we started the "Brand-new Deal 2012," our medium-term management plan. This plan incorporates our commitment to establishing an entirely new ITOCHU Corporation.

# Record-high Profits Resulted from Rigorous Implementation of "Earn, Cut, Prevent"

When we announced "Brand-new Deal 2012," I expressed the conviction that plans should be achieved, and that it is even better to exceed them. In fiscal 2012, we were able to accomplish this.

Net income attributable to ITOCHU was up by ¥139.4 billion year-on-year, to ¥300.5 billion, a substantial increase over our initial plan of ¥240.0 billion. This is also a significant increase over the previous record-high level of net income—¥217.3 billion—which was set in fiscal 2008. Moreover, we also established a new record in non-consolidated net income, which reached ¥131.0 billion, compared with the previous record of ¥93.4 billion, which was set in fiscal 2007.

In the past few years, growth in our profits has been led by our natural resource / energy-related businesses, as was also the case for other general trading companies. On the other hand, in fiscal 2012 all of our segments recorded year-on-year growth in profits. I believe that we have now established a well-balanced earnings structure. In particular, in the consumer-related sector, where we have built a leading position, our investments in China and other initiatives have clearly begun to contribute to earnings. Record-high profits were recorded by the Textile Company, the Food Company, and the Forest Products & General Merchandise Division. Moreover, we recorded the highest level of net income in the consumer-related sector among all general trading companies in Japan. The ICT & Machinery Company, which moved rapidly to strengthen its earning power, also registered a substantial improvement in its performance.

This was not simply a case of a favorable operating environment in fiscal 2012. We faced a number of changes in our business environment, including the influence of the Great East Japan Earthquake, slumping global economy, declines in commodity prices in the second half of the fiscal year, the appreciation of the yen, and the influence of a revised corporate tax rate. We recognized a number of non-recurring losses, such as impairment losses stemming from falling stock prices. The fact that

we were able to achieve record-high income despite this type of environment demonstrates the steady progress that we have made in boosting our earning power as a whole, and it has reinforced our confidence. The fact that we were able to overcome unexpected challenges is the result of management structure with a low center of gravity in line with the "Cut" principle, the avoidance of losses in line with the "Prevent" principle, and a proactive approach to dealing with change.

In accordance with the "Cut" principle, we took steps to improve our cost structure, and nothing was off-limits for those initiatives, including ITOCHU Corporation and affiliates. Due to such factors as declining commodity prices, the ratio of SG&A expenses to gross trading profit remained at the previous year's level. However, excluding the Energy, Metals & Minerals Company, where gross trading profit is heavily influenced by commodity prices, we recorded steady improvement from the previous year.

I believe that "Prevent" is both the most important principle and the most difficult to implement. Under the policy "Don't carry pending issues over to the next fiscal year," in fiscal 2011 we accelerated the disposal of inefficient assets. In addition, in fiscal 2012 we continued to carefully examine profitability and to rigorously implement risk management. For unprofitable affiliates, we moved ahead with decisions to improve or withdraw. Recordhigh results were registered for both the total profits of Group companies reporting profits and the net income attributable to ITOCHU from Group companies. In addition, the share of Group companies reporting profits exceeded 80% for the first time, reaching 81.7% for the year. These gains are the results of the integrated series of initiatives that we have implemented.

I believe that our steady implementation of the three indispensable principles in expanding profits—"Earn, Cut, Prevent"—enabled us to overcome an adverse operating environment and record significant improvement in results in fiscal 2012.

# Progress in Acquisition of Superior Assets Lead to Increase of Planned Investment to ¥1 Trillion

Under "Brand-new Deal 2012," we are following a policy of expanding scale of earnings and assets. Accordingly, we originally planned total new investments over the two-year plan of ¥800 billion on a gross basis, substantially exceeding the ¥560 billion that was invested under the previous plan—Frontier" 2010—which covered fiscal 2010 and 2011. Actually, in fiscal 2012, just the first year of the current plan, we invested about ¥620 billion on a gross basis. In consideration of the solid progress that we have made, we have decided to increase our two-year investment amount to ¥1 trillion.

In fiscal 2012, we scrutinized potential investment projects from a variety of perspectives, including their degree of risk reduction, profitability, and potential for immediate earnings, and selected a number of superior projects with favorable terms.

By sector, we invested about ¥380 billion in the natural resource / energy-related sector, which accounted for the largest share of our investment. Currently, natural resource development in the natural resource / energy-related sector is increasingly difficult, and prices for equity interests are rising. In this setting, it is not easy to find projects with limited risk and high profitability.

Nonetheless, as a general rule we will avoid investments with long-term return of, say, 10 to 20 years and substantial risk. By considering investments in projects that are already in operation, it will be possible to minimize our risks. In making investments, our basic approach is to consider long-term changes in interest rates and exchange rates, secure terms that are as favorable as possible, and further increase profitability. One example of this approach is our investment in Colombia mining operations and related infrastructure owned by Drummond Company, Inc. We invested about ¥131.1 billion in this project, which will provide a new source of supply for thermal coal. This is the largest investment in newly acquired coal projects among Japanese companies. Already in production, it is a superior project from which we can expect a return commensurate with the amount of the investment over the medium to long term. Also, in shale gas and



shale oil, unconventional resources that are the focus of growing attention, we invested in Samson Investment Company, one of the largest private oil and gas exploration and production companies in the United States. This project, which is in production, will increase our unconventional natural resource equity interests and expand our domestic trade in the United States. Furthermore, we also expect the project to result in exports of LNG to Asia in the near future. In these ways, we expect the project to expand our business.

In the consumer-related sector, we acquired all of the shares of the Kwik-Fit Group, which operates an independent retail tyre chain business in Europe, centered on the United Kingdom. By integrating the distribution and retail functions of Stapleton's (Tyre Services) Ltd., our existing tyre business, and Kwik-Fit, we substantially strengthened our European tyre business. In China, we concluded a capital tie-up agreement with the Shandong

Ruyi Science & Technology Group, one of China's leading corporate groups in the area of textiles. Looking ahead, we will move forward with Shandong Ruyi in a broad range of areas, including the development of global operations in the areas of upstream textile materials / fabrics, as well as the strengthening of domestic sales in China through the development of brand businesses.

In the machinery-related sector, in the past we have steadily accumulated superior assets in North America, and now we have taken steps to strengthen our long-term stable earnings platform in other regions, such as Asia and Europe. For example, we decided to participate in a new coal-fired independent power producer (IPP) project in Indonesia that will be the largest in Asia. In addition, in fiscal 2013 we became the first Japanese company to invest in a water utility in the United Kingdom.

# Reforms to Optimize Employee and Organizational Strengths

In April 2011, we reorganized the Division Companies for the first time in 11 years, and on April 1, 2012, we implemented further revisions to the Division Company system. The previous five Division Companies have been reorganized into six Division Companies. Specifically, the ICT & Machinery Company, Energy, Metals & Minerals Company, and Chemicals, Forest Products & General Merchandise Company have become the Machinery Company, Metals & Minerals Company, Energy & Chemicals Company, and ICT, General Products & Realty Company.

Looking at the scale of profits, under the previous system there were large differences among Division Companies. Investment amounts also differed substantially, leading to substantial differences in the nature of risk management and management decision-making. This series of revisions was undertaken with the objective of facilitating more precise management by evening

out the scale of earnings and the size of organizations. In implementing this reorganization, we focused on the generation of synergies and considered the relationships among industries.

There is also another aspect to this reorganization. In certain Division Companies, administering affiliates became a central concern, resulting in a structure that could not contribute directly to the creation of new businesses. I believe that it is the mission of top executives to create an environment that makes the most of the strengths of each individual employee, and under the recent organizational reforms, we will strive to invigorate ITOCHU Corporation as a whole and to further improve our results by reallocating personnel to workplaces where there are opportunities to "Earn."

This process required two years, under management strategy, but we were able to establish the optimal organizational system that had been our objective from the beginning.

# Fiscal 2013: A Year that Tests Our True Strength in a New Growth Stage

In fiscal 2012, we demonstrated the traditional strengths of ITOCHU Corporation. In net income attributable to ITOCHU, we became the third general trading company to achieve the major benchmark of ¥300 billion, and for the first time in nine years we returned to our former position in the top three. ITOCHU has entered a new growth stage, and moving forward, we must work to sustain and increase the current level of earnings. Fiscal 2013, the final year of "Brand-new Deal 2012," will be a year that tests our true strength.

The fiscal problems in Europe, which began in Greece, have grown increasingly serious. The U.S. economy also shows signs of continued sluggishness, and it remains difficult to predict the

future course of economic conditions in China and other emerging countries. Moreover, the persistent appreciation of the yen is another cause for concern. In fiscal 2013, we will take a conservative approach to this uncertainty in the management environment, and our plans call for net income attributable to ITOCHU of ¥280 billion, a decline from fiscal 2012.

Market conditions are sluggish in the natural resource / energy-related sector, which is not expected to drive high growth in earnings. However, other companies also face the same conditions, and for ITOCHU, which has strengths in the non-resource sector, these conditions might actually be an opportunity to further raise our standing among general trading companies.

# Demonstrating True Strength: Earning Power in the Non-resource Sector

In fiscal 2012, the natural resource / energy-related sector accounted for 48% of net income, while the non-resource sector contributed the remaining 52%. Our plan for fiscal 2013 calls for a further increase in the percentage of net income from the nonresource sector. In other words, we have a well-balanced earnings structure, with more than 50% of net income coming from the non-resource sector. In particular, we are proud to have built a leading position in each business in the consumer-related sector. In the textile business, for example, the domestic market is contracting. Nonetheless, we have established an unrivaled position by focusing on value added in the brand business and other businesses. In the food business, in accordance with the Strategic Integrated System (SIS) strategy\*, we view industry reorganization as a favorable business opportunity, and have further bolstered our position in the industry. In the consumerrelated sector in China, we have established a dominant position as a result of many years of strategic initiatives.

The difference in the scale of earnings among leading general trading companies is primarily due to differences in the scope of businesses in the natural resource / energy-related sector. The general trading companies affiliated with Japan's former Zaibatsu

industrial groups benefited from a favorable trend—the natural resource boom—and increased their earnings in the natural resource / energy business. During this period, however, ITOCHU worked to further reinforce its strengths by diligently planting seeds in the consumer-related sector.

Moreover, it is possible to increase earnings in the natural resource / energy-related sector by investing in a limited number of large-scale projects. In contrast, after an investment is made in the consumer-related sector, it is necessary to spend considerable time on business development activities, such as building value chains. In other words, the earnings platforms cannot be built overnight.

Moving forward, market conditions in the natural resource / energy-related sector are expected to be sluggish, and I believe that we will have the opportunity to demonstrate our earning power—our "true strength"—in the non-resource sector, where we have tenaciously been implementing strategic initiatives from early on.

\* A strategy for supply chain optimization through vertical integration, from upstream procurement of food resources to mid-stream product processing and marketing and distribution and through to downstream retail businesses.

# **Investment Policy: Moving More Quickly to the Front Lines to Capture "Targets"**

As I mentioned, we have increased our two-year investment amount to ¥1 trillion, but we will not force through investments simply in order to reach this planned level. In consideration of the uncertain management environment, we will invest in projects after assessing more carefully whether they are actually in accord with the "Earn" principle.

I frequently refer to general trading companies as "hunters." To get food, hunters always have to go hunting, no matter how bad the weather is. We are currently in a difficult environment that is different from the situation in previous years, when there was an abundance of potential hunting "targets." Now, there is no need for headquarters to put strict conditions on what "targets" are suitable before we go hunting. Rather, we need to spend more time on the front lines, to capture more potential "targets," and to select those that can be "profitable." In other words, we need

to select truly superior projects. Those are the projects that the headquarters administrative organizations need to focus on. Clearly, the role of the headquarters administrative organizations will become increasingly important as we move forward.

As our investment increases, our policy will be to further strengthen the "Prevent" principle. We have already dealt with pending issues, and believe that we do not have any assets that could result in a major impairment loss. However, insofar as we continue business, we will not be able to avoid the emergence of new problem assets in the future. We must use special care not only when making investment decisions but also when examining contract details and monitoring our assets after an investment is made. We will move quickly to liquidate or replace any problem assets before losses grow.

# Focus on Investment in the Non-resource Sector

In the first year of the plan, we made some large-scale investments in the natural resource / energy-related sector, but in fiscal 2013 we will curb new investment in that sector and work steadily to generate earnings from projects that are already under way. On the other hand, we will invest aggressively in the non-resource sector, such as the consumer-related sector.

In recent years, ITOCHU, which as mentioned has pronounced strengths in the consumer-related sector, has successfully obtained a number of superior consumer-related projects.

The METSA FIBRE Oy project is a good example. In April 2012, ITOCHU and the Finland-based METSA GROUP agreed that ITOCHU would acquire shares in METSA FIBRE Oy, one of the world's leading softwood pulp producers. We already have a global sales network, which is centered on hardwood pulp from

CENIBRA, of Brazil. Actual results for fiscal 2012 also show that ITOCHU handled 2.15 million tons of pulp during the year, the largest volume among the world's major pulp traders. The METSA FIBRE Oy project will solidify ITOCHU's No.1 global position in pulp trading. In this way, existing strengths can, in turn, generate additional strengths. We will draw on this virtuous cycle as we work to accumulate superior assets.

The machinery-related sector offers contact with a wide range of industries and the potential of significant business growth, as seen with the infrastructure business and the electric power business. Accordingly, we will continue to position the machinery-related sector as a key focus area, and will invest aggressively in IPP projects in North America and Asia, water and environment projects, and other projects.



# Shareholder Returns: Annual Dividends More Than 2.4 Times Previous Year's Level Due to Higher Earnings

In the past, our policy for shareholder returns was to improve our financial position by reinforcing our competitive power and increasing stockholders' equity by retained earnings, and we set our basic policy regarding dividend payments as consistent and stable distribution of returns to shareholders. However, under "Brand-new Deal 2012," we have established a clear policy that we will decide the dividend amount in accordance with net income attributable to ITOCHU. Specifically, our annual dividend targets are a dividend payout ratio of 20% on net income attributable to ITOCHU up to ¥200 billion and a dividend payout ratio of 30% on the portion of net income attributable to ITOCHU

exceeding ¥200 billion.

For fiscal 2012, our interim dividend was ¥16.5 per share and our year-end dividend was ¥27.5 per share. Consequently, our annual dividend was ¥44 per share, which is more than 2.4 times the previous year's dividend, or an increase of ¥26 per share, and a dividend payout ratio was 23.1%.

For fiscal 2013, we are planning an annual dividend of ¥40 per share in accordance with our dividend policy and profit plan. We will endeavor to meet the expectations of shareholders by increasing earnings.

# Making a Wide-ranging Contribution to Society through Knowledge and Technology, Financial Resources, and Awareness

The well-known entrepreneur Konosuke Matsushita developed the "Tap Water Philosophy\*," which says that the mission of a company is to raise people's standard of living by providing goods as inexpensively and abundantly as tap water. I completely agree with this philosophy. A company contributes to society through its businesses.

In modern Japan, there is some concern about the idea of supplying material goods in large quantities, but I believe it is generally accepted that companies can help society to resolve difficult issues by using the know-how they have cultivated through their daily business activities. Following the Great East Japan Earthquake, many people were suddenly faced with shortages of material goods.

Large numbers of companies provided support to those who were affected by the disaster. Giving donations and sending volunteers are not the only ways companies can provide support. They can also use the specialized skills and technologies that they have cultivated through their businesses to provide support activities exactly where they are needed.

There are many countries where the Tap Water Philosophy could be useful. I think we need to look overseas and strive to make wide-ranging contributions to society through our businesses. On the other hand, financial resources are needed to make those contributions. Also, it goes without saying that the morals and awareness of each executive and employee are



important. Through three elements—knowledge and technology in specialized areas, financial resources, and awareness—ITOCHU will endeavor to contribute to society, and to that end, we must maintain a continual focus on self improvement.

\* Tap Water Philosophy: The management philosophy of Konosuke Matsushita, the founder of Matsushita Electric Manufacturing Works (now Panasonic Corporation). The philosophy says that the mission of business people is to overcome poverty, and to do that they should endeavor to increase wealth by producing large quantities of goods. The philosophy derives from the idea that no one blames a passerby for drinking tap water because the water is abundant and inexpensive, and that the mission of business people is to supply goods that are abundant and inexpensive, like water from a tap, and in that way to build prosperity.

# "Sampo yoshi" and the Corporate Philosophy of "Committed to the Global Good"

Ever since Chubei Itoh I originally founded ITOCHU, we have followed the Ohmi merchant philosophy of "sampo yoshi" (Good for the seller, Good for the buyer, and Good for society), and continually apply it in our daily business activities. Businesses that simply pursue their own returns and ignore returns for society will not last. If returns are generated for both customers and a company, and people become more affluent and comfortable, leading to the realization of a sustainable society, then the company will enjoy stable returns as a natural result. The ITOCHU Group corporate philosophy of "Committed to the Global Good" expresses this "sampo yoshi" spirit on a large scale.

Currently, we are in an age when the good quality of "earnings" is being required. I believe that it requires our employees around the world to reevaluate what their work means for society

and to utilize ITOCHU's technologies and financial resources to address the growing array of social issues. We must create an environment in which each employee can create such vision. Further, we need to link that vision to the opening up of new markets, and to use the resulting superior products and services as new profit drivers as we grow and expand. I believe that is how we need to approach the corporate philosophy of "Committed to the Global Good." As one facet of the implementation of this corporate philosophy, ITOCHU has participated in the United Nations Global Compact since 2009. (Please refer to CSR for ITOCHU Corporation on pages 72–73.)

As we conduct our daily business activities, we will always keep uppermost in our minds the spirit of "sampo yoshi" and the corporate philosophy of "Committed to the Global Good."

# **Strengthening Governance with Outside Viewpoints**

Since fiscal 2012, two outside directors have been appointed to the Board of Directors. Outside directors have very important roles. In particular, they can offer dissenting opinions from different perspectives, without being constrained by in-house considerations, and can function as a brake on management decision-making.

In Japan, some people think that outside directors need to be deeply versed in the details of their company's businesses. However, I believe that it is not absolutely necessary for our outside

directors to have an extensive knowledge of the details of the business of a general trading company. Rather, it is extremely useful to hear opinions from differing viewpoints, opinions that we would never hear from a company insider.

The appointment of outside directors has greatly stimulated our directors, who prepare for meetings with the knowledge that our outside directors will be present at those meetings and participating in the discussions.

# In Closing

ITOCHU has successfully overcome a variety of changes in its operating environment. That success was possible because we were quick to focus on growth areas and seek out our foothold in markets where we can "Earn." To promptly grasp growth potential, it is important to keep close to the customer. This makes it possible to more accurately forecast demand, which in turn makes it possible to advance into new businesses while limiting risk. What is important is to continually enhance the "sensitivity" needed to perceive change. If we can do that, then I believe that we will be able to continue opening up new growth markets, even in the current difficult business environment.

It is on the front lines that the necessary sensitivity is refined. And it is also on the front lines that the environment is cultivated where we establish new businesses, taking into account the problems faced by society and expectations toward us. Through internal reforms, we have steadily strengthened our front-line capabilities, but to create a solid earnings platform it will be necessary to strengthen them even further. In fact, the implementation of reforms to strengthen front-line capabilities is a task that is never completed.

ITOCHU has entered a new growth stage, and we will now strive to achieve dramatic growth. Accordingly, we have positioned fiscal 2013 as a year for laying a solid foundation for future growth. The true strengths that we have accumulated will become apparent. It is my principle to always be faithful to my words, and as we move forward I will strive to meet the expectations of all of our stakeholders.

# Fiscal 2013 Short-term Management Plan

# Brand-new Deal 2012 Earn, Cut, Prevent

#### **Basic Policies:**

Strengthen Our Front-line Capabilities
Proactively Seek New Opportunities
Expand Our Scale of Operations

## Management's View on Fiscal 2013

While maintaining our Basic Management Policies in fiscal 2013, we intend to actively strengthen our earnings platform by seeking out promising business opportunities that emerge in today's uncertain economic environment. Before embarking on any investment, however, we will assess its feasibility more rigorously than in the past. We will also pay close attention to the economic environment and strive to maintain lean management.

# **Review of Fiscal 2012**

#### **Quantitative Review**

- Net income hit a record high of ¥300.5 billion
- Total new investment reached ¥620 billion
- Replacement of assets amounted to ¥(110) billion, resulting in net investment of ¥510 billion
- ¥1,363.8 billion as stockholders' equity with NET DER at 1.5, maintaining solid financial position

#### **Major Investments in Key Sectors**

- China: Shandong Ruyi Science & Technology Group, CITIC International Assets Management
- Machinery-related: Wind project in USA, coal-fired IPP project in central Java
- Natural Resources: Colombian coal (Drummond), Brazilian iron ore (additional interest in NAMISA), Shale oil & gas (Samson Investment Company)

## **Strengthening of Management Foundation**

- Change the organization into 6 Division Companies and 16 Divisions
- Nominate 2 outside directors to enhance corporate governance
- Utilize actual case studies for companywide compliance training

# **Quantitative Plan in Fiscal 2013**

Billions of Yen	Fiscal 2012 Result	Fiscal 2013 Plan	VS Fiscal 2012
Gross trading profit	1,030.4	1,040.0	+9.6
Equity in earnings of associated companies	102.7	130.0	+27.3
Net income attributable to ITOCHU	300.5	280.0	(20.5)

Billions of Yen	Fiscal 2012 Result	Fiscal 2013 Plan	VS Fiscal 2012
Total assets	6,507.3	7,000.0	+492.7
Net interest-bearing debt	2,014.9	2,300.0	+285.1
Total ITOCHU stockholders' equity	1,363.8	1,550.0	+186.2
NET DER	1.5 times	1.5 times	_

# **Investment Policy**

- Increase the total investment amount for fiscal 2012-2013 to ¥1 trillion
- Prudently assess final investment decisions
- Continue recycling non-strategic assets
- Maintain appropriate asset mix among 4 sectors

Billions of Yen	Brand-new Deal 2012
Natural Resource / Energy-related	350 – 450
Consumer-related	100 – 200
Machinery-related	100 – 200
Chemicals, Real Estate, and others	50 – 150
Total	800



(Fiscal 2012-2013)
500 – 600
150 – 250
100 – 200
50 – 150
1,000

Revised Plan

	Fiscal 2012 Result
	380
	130
Ī	70
	40
	620

# **Initiatives by Key Sector**

## **China:** Aggressively Expand Business

- Strengthen relationship with strong local partners
  - Such as Shanshan Group, Shandong Ruyi Science & Technology, Ting Hsin Holding, COFCO, CITIC, etc.
  - Maintain cash-oriented operation & investment
- Promote China business development companywide
- Enhance China business human resources in China and Japan

# **Machinery-related: Strengthen Earnings Platform**

- Prudently accumulate assets with stable earnings, including IPP in North America & Asia, infrastructure business related to water & environment, etc.
- Bolster activities in growing markets
  - Introduce to Asia business models proven in Japan
  - Build partnerships with leading local companies
  - Fully capitalize on ITOCHU Group's business resources

# **Natural Resources: Enhance Investment Returns**

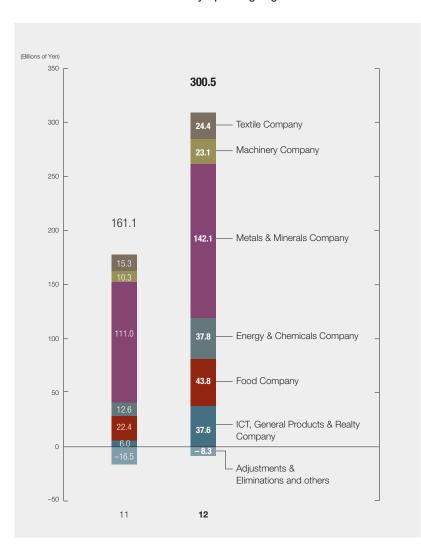
- Oil and Gas
  - New investments targeting a two-fold increase of equity share
  - Secure return from Samson Investment
- Iron Ore / Coal
  - Further expand projects in Australia and Brazil
  - Focus on profitability of coal project in Colombia
- Uranium / Non-ferrous Metals / Biomass Fuel

# **Consolidated Financial Highlights**

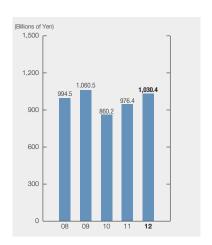
ITOCHU Corporation and Subsidiaries Years ended March 31

### MAJOR INDICATORS

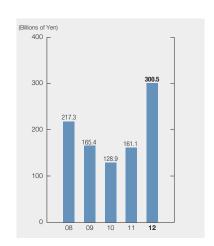
### Net Income Attributable to ITOCHU by Operating Segment



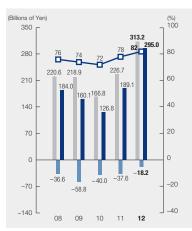
#### **Gross Trading Profit**



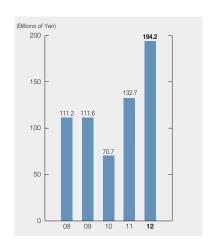
#### Net Income Attributable to ITOCHU



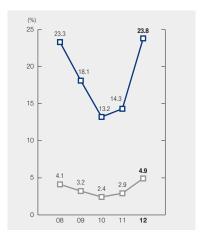
#### Net Income from Subsidiaries and **Equity-method Associated Companies**



## Earnings from Overseas Businesses



## ROE / ROA

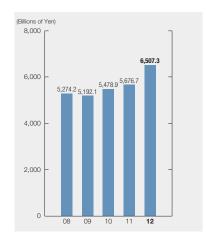


-D- ROE -D- ROA

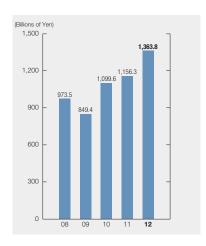
- Companies reporting profits (left)
- Companies reporting losses (left)
- Net Income from subsidiaries and equity-method associated companies (left)
- -D- Share of Group companies reporting profits\* (right)

\*the number of Group companies reporting profits as a percentage of the number of companies included in consolidation

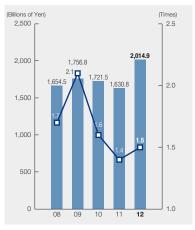
#### **Total Assets**



### Stockholders' Equity

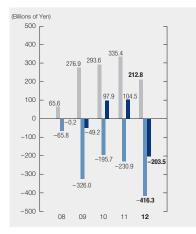


Net Interest-bearing Debt / NET DER



■ Net interest-bearing debt (left)
■ NET DER (right)

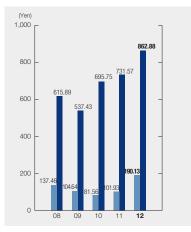
## Cash Flows



## Cash flows from operating activities

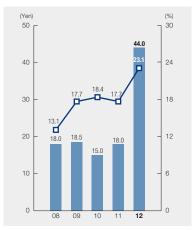
- Cash flows from investing activities
- Free cash flows

# Net Income Attributable to ITOCHU per Share / Stockholders' Equity per Share



■ Net income attributable to ITOCHU per share ■ Stockholders' equity per share

# Cash Dividends per Share / Dividend Payout Ratio



- Cash dividends per share (left)
- Dividend payout ratio (right)

### ITOCHU'S EQUITY INTERESTS (SALES RESULT)

	2008	2009	2010	2011	2012
Oil and Gas (1,000 Barrels per day*1)	57.0	42.0	39.0	35.0	33.0
Iron Ore (million tons)	8.8	9.7	12.1	13.2	16.1
IMEA*2	8.8	9.7	9.7	10.5	12.4
Brazil Japan Iron Ore Corporation (NAMISA)	_	_	2.5	2.7	3.7
Coal (million tons)	7.2	7.1	8.0	8.0	8.9
IMEA	7.2	7.1	8.0	8.0	6.8
ICA*3 (Drummond Company's Mining Operations in Colombia)	_	_	_	_	2.1

<sup>\*1</sup> Natural gas is converted to crude oil equivalent using 6,000 Cubic Feet = 1 Barrel.

<sup>\*2</sup> ITOCHU Minerals & Energy of Australia Pty Ltd

<sup>\*3</sup> ITOCHU Coal Americas Inc.

TEN-YEAR SUMMARY					
			Million	s of Yen	
	2003	2004	2005	2006	2007
For the fiscal year:					
Revenue	¥1,681,670	¥1,738,636	¥1,990,627	¥2,217,393	¥2,646,037
Gross trading profit	564,919	555,784	630,150	713,546	907,511
Net financial expenses*1	(20,579)	(14,215)	(6,878)	(7,816)	(7,555)
Net interest expenses*2	(30,655)	(24,743)	(21,040)	(26,032)	(29,218)
Dividends received	10,076	10,528	14,162	18,216	21,663
Equity in earnings (losses) of associated companies	18,539	22,859	31,764	51,737	(20,069)
Net income attributable to ITOCHU	19,867	(32,378)	77,063	144,211	175,856
Comprehensive income (loss) attributable to ITOCHU	(18,277)	48	86,803	233,342	223,307
At fiscal year-end:					
Total assets	¥4,489,606	¥4,494,100	¥4,483,505	¥4,809,840	¥5,288,647
Stockholders' equity	425,879	422,091	508,893	724,377	892,553
Net interest-bearing debt*3	2,025,048	1,977,048	1,891,086	1,724,314	1,630,928
Cash flows:					
Cash flows from operating activities	¥ 168,843	¥ 184,780	¥ 126,624	¥185,147	¥ 235,917
Cash flows from investing activities	5,253	(55,300)	(127,600)	(79,871)	(83,394)
Cash flows from financing activities	(114,041)	(79,695)	(125,342)	(85,193)	(100,920)
Cash and cash equivalents at end of year	534,156	579,565	452,934	477,707	532,856
(Reference)					
Total trading transactions*4	¥10,442,428	¥9,509,374	¥9,562,614	¥10,456,727	¥11,556,787
Adjusted profit*5	114,406	100,565	188,196	251,210	240,766
7	•		,	·	
			Yen (Unless oth	nerwise specified)	
	2003	2004	2005	2006	2007
Per share*8:					
Net income attributable to ITOCHU	¥ 12.99	¥ (20.47)	¥ 48.70	¥ 91.15	¥111.19
Stockholders' equity	269.31	266.76	321.59	457.93	564.48
Cash dividends	5.0	_	7.0	9.0	14.0
Ratios:					
Gross trading profit ratio (%)	5.4	5.8	6.6	6.8	7.9
ROA (%)	0.4	_	1.7	3.1	3.5
ROE (%)	4.8	_	16.6	23.4	21.8
Ratio of stockholders' equity to total assets (%)	9.5	9.4	11.4	15.1	16.9
Net debt-to-equity ratio (NET DER) (times)	4.8	4.7	3.7	2.4	1.8
Interest coverage (times)	2.7	2.7	5.7	5.7	6.7
J (*/					

All figures are for fiscal years, which begin on April 1 of the years preceding and extend through March 31.

The Japanese yen amounts for the year ended March 31, 2012 have been translated into U.S. dollar amounts, solely for the convenience of the reader, at the rate of

<sup>¥82.19 =</sup> U.S.\$1, the official rate of The Bank of Tokyo-Mitsubishi UFJ, Ltd., as of March 31, 2012.

<sup>\*1</sup> Net financial expenses = Net interest expenses + Dividends received Calculation formula (Fiscal 2012: ¥ million): 15,184 = (12,819) + 28,003

<sup>\*2</sup> Net interest expenses = Interest income + Interest expense Calculation formula (Fiscal 2012: ¥ million): (12,819) = 10,166 + (22,985)

<sup>\*3</sup> Net interest-bearing debt = Interest-bearing debt - Cash, cash equivalents and time deposits

Calculation formula (Fiscal 2012: ¥ million): 2,014,898 = 2,533,560 - 518,662

Millions of U.S. Dollars	Increase (Decrease)				as of Yen	Million
2012	2012/2011	2012	2011	2010	2009	2008
\$51,965	17.0	¥4,271,052	¥3,651,586	¥3,418,220	¥3,419,061	¥2,859,853
12,537	5.5	1,030,447	976,378	860,187	1,060,521	994,547
185	124.0	15,184	6,780	3,535	5,582	(7,709)
(156)	(23.3)	(12,819)	(16,722)	(25,365)	(29,457)	(32,156)
341	19.2	28,003	23,502	28,900	35,039	24,447
1,250	69.5	102,748	60,617	36,269	41,304	70,238
3,656	86.5	300,505	161,114	128,905	165,390	217,301
3,041	135.7	249,983	106,041	270,570	(92,334)	108,990
\$79,174	14.6	¥6,507,273	¥5,676,709	¥5,478,873	¥5,192,092	¥5,274,199
16,593	17.9	1,363,797	1,156,270	1,099,639	849,411	973,545
24,515	23.6	2,014,898	1,630,764	1,721,464	1,756,764	1,654,532
\$ 2,589	(36.5)	¥ 212,830	¥ 335,361	¥ 293,597	¥ 276,854	¥ 65,552
(5,065)	80.3	(416,315)	(230,866)	(195,698)	(326,033)	(65,774)
1,031	59.2	84,704	53,202	(256,568)	258,322	(81,294)
6,248	(19.0)	513,489	633,756	480,564	628,820	446,311
\$145,739	5.1	¥11,978,276	¥11,393,584	¥10,308,629	¥12,065,109	¥11,729,082
4,811	18.7	395,477	333,098	195,552	339,292	333,673

Yen (Unless oth	erwise specified)				Increase	U.S. Dollars
2008	2009	2010	2011	2012	2012/2011	2012
¥137.46	¥104.64	¥ 81.56	¥101.93	¥190.13	86.5	\$ 2.31
615.89	537.43	695.75	731.57	862.88	17.9	10.50
18.0	18.5	15.0	18.0	44.0	144.4	0.5
8.5	8.8	8.3	8.6	8.6		
4.1	3.2	2.4	2.9	4.9		
23.3	18.1	13.2	14.3	23.8		
18.5	16.4	20.1	20.4	21.0		
1.7	2.1	1.6	1.4	1.5		
6.1	7.2	5.3	10.7	13.5		

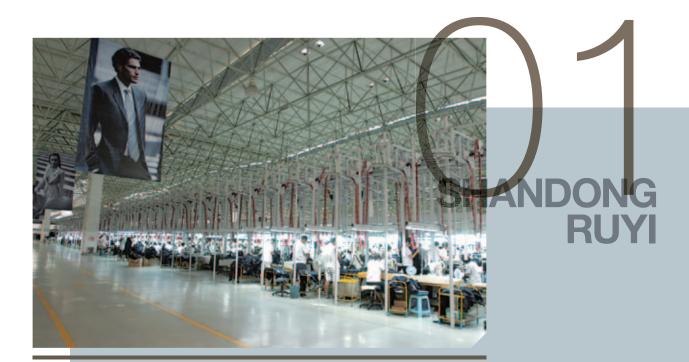
<sup>\*4</sup> Total trading transactions consist of sales with respect to transactions in which the companies act as principal and the total amount of transactions in which the companies act as agent.

<sup>\*5</sup> Adjusted profit = Gross trading profit + Selling, general and administrative expenses + Net financial expenses + Equity in earnings (losses) of associated companies Calculation formula (Fiscal 2012: ¥ million): 395,477 = 1,030,447 + (752,902) + 15,184 + 102,748

<sup>\*6</sup> Certain subsidiaries changed their fiscal periods in the fiscal year ended March 31, 2011. The effect of these changes has been reflected in figures of certain items for the years ended March 31, 2011 and 2010.

<sup>\*7</sup> As a result of the ITOCHU Group's integration of food distribution and marketing business, the items in which distribution cost related to these operations has been included were changed from the beginning of the fiscal year ended March 31, 2012. The relevant amounts in the same period of the previous fiscal years ended March 31, 2011 and 2010 were reclassified based on this paper classification.

<sup>\*8</sup> Net income attributable to ITOCHU per share and stockholders' equity per share are calculated by using the shares that exclude the number of treasury stock from that of common stock issued.

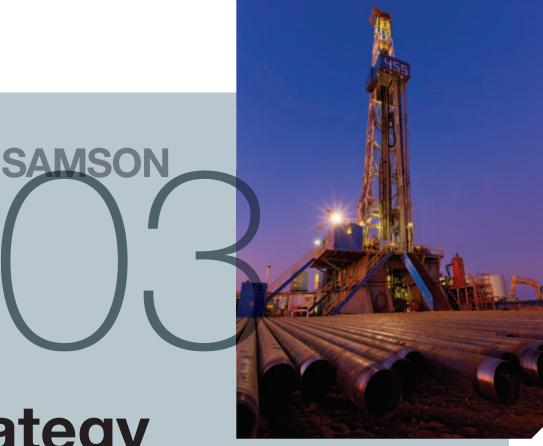


# **Special Feature:**

# **ITOCHU's Investment**

Gross strategic investment in growth areas of ¥1,840 billion—¥1,450 billion in net investment—over the past five years testifies to the importance of business investment in ITOCHU's growth strategy. Meanwhile, because general trading companies invest significant amounts, attention tends to focus exclusively on their functions as investment companies that seek dividends and capital gains. However, this is only one facet of a general trading company. This special feature aims to further understanding of the true nature of ITOCHU's investment activities. First, we explain our approach to investment and our main investments in the first year of "Brand-new Deal 2012." Then, we give several examples of advancing growth strategies through business investment. Finally, we focus on how we control investment risk.





# Strategy

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  - Drummond Company's Mining Operations and Related Infrastructure in Colombia

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# Creating and Expanding Businesses through Investment

## Investment as a Means of Advancing Strategies

When entering a market or creating a new business, we begin our involvement in business areas where we can take the most advantage of our strengths and knowledge and obtain the maximum earnings. Using these areas as bridgeheads, ITOCHU and its Group companies build partnerships with a range of companies in various business areas, and create a chain of new businesses with a view to increasing earnings further. Among methods we use to create businesses, business investment is an option that is as important as strategic tie-ups. Based on our strategic goals, we select the optimal format through which to create a new business from among a variety of methods and investment ratio. These range from establishing a subsidiary independently through to investing to strengthen a partnership, and participating in business management or making a company into a subsidiary to heighten the corporate value of a company invested in. A good example is our use of investment to deepen partnerships as part of our strategy for China in the food business. In China, aiming to laterally develop Strategic Integrated System (SIS) strategy\*, a business model that has brought us success in Japan, we have formed capital and business tie-ups with various leading partners, such as the holding company of the Ting Hsin Group, TING HSIN (CAYMAN ISLANDS) HOLDING CORP. This has engaged us in areas stretching from food resource procurement and production through to retail businesses.

Rather than simply seeking dividends or capital gains, we exploit capabilities and sales channels in which we have particular expertise to acquire earnings in a multifaceted manner. For example,



Photo: Courtesy of AIOC (Azerbaijan International Operating Company)

when we acquire upstream equity interests in natural resources and energy business, as well as obtaining profits from those interests, we aim to synergistically increase trade by acquiring priority sales rights. Based on the principle of long-term ownership of assets invested in, after investing we take full advantage of our expertise and capabilities to maximize the corporate value of companies invested in and our earnings. In the textile business for example, as well as ensuring stable commercial rights over the long term by acquiring brands, we are working to maximize the return on our investment by drawing on our marketing capabilities and creating new brand-based business models.

\* A strategy for supply chain optimization through vertical integration, from upstream procurement of food resources to mid-stream product processing and marketing and distribution and through to downstream retail businesses.

## **Revising Investment Criteria to Suit a New Growth Stage**

When making investment decisions, we use a hurdle rate. Until we revised our investment criteria in fiscal 2011, we applied uniform criteria to all business areas in order to weed out low return projects, improve asset efficiency on a companywide basis, and thereby strengthen our financial position. These measures succeeded and improved our balance sheet significantly, which laid the foundations for proactively seeking new opportunities. To enable us to build an appropriate investment portfolio in a new stage of growth, we revised our investment

criteria for "Brand-new Deal 2012," which sets out proactively seeking new opportunities as a basic policy.

Under the new investment criteria, in making investment decisions, cash flow, based on carefully considered business plans that take into account fluctuation risk, is discounted to the present value using a hurdle rate that reflects the situations of individual countries and business areas. The resulting amount is compared to the investment amount. As a result of this change, we can now make investment decisions that take

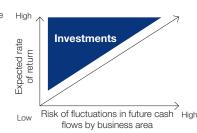
#### Previous Approach

Use of the uniform hurdle rate for all projects



#### New Approach

Use of different hurdle rate for each business area



into account the specific characteristics of industries and regions. Consequently, our range of investment options has broadened to include areas that, while not promising high returns, are likely to generate stable long-term earnings, such as IPP projects.

Meanwhile, as we accumulate stockholders' equity, we need to manage our business portfolio with even greater consideration of ROE. Accordingly, we are managing our business portfolio to ensure that companywide ROE does not deteriorate.

## Our Investment Policy under "Brand-new Deal 2012" and Achievements in Its First Fiscal Year

"Brand-new Deal 2012" marked a change in course toward increasing the scale of our earnings and assets by accumulating highly profitable assets through an emphasis on proactively seeking new opportunities for investment. This proactive stance is reflected in the medium-term management plan's call for gross investment in fiscal 2012 and fiscal 2013 of ¥800 billion, compared with gross investment of ¥560 billion over two years under the previous plan, Frontier<sup>e</sup> 2010. We implemented tightly focused allocation of assets while maintaining balance among four business sectors: the consumer-related sector; the natural resource / energy-related sector; the machinery-related sector; and the chemicals, real estate, and others sector.

As for investments in fiscal 2012, the plan's first year, in the consumer-related sector we strengthened our tyre business in Europe by acquiring an independent tyre retailer in the United Kingdom, Kwik-Fit, for ¥83.9 billion. Furthermore, an investment of approximately ¥15.0 billion gave us a 30% stake in one of China's major textile-related corporate groups, the Shandong Ruyi Science & Technology Group, making it an equity-method associated company. In addition, in fiscal 2013 we solidified our position as a leading global pulp trader by investing in one of the world's leading softwood pulp producers, METSA FIBRE Oy of Finland. In the natural resource / energy-related sector, aiming to increase our coal interests in light of rising coal demand, we invested ¥131.1 billion in

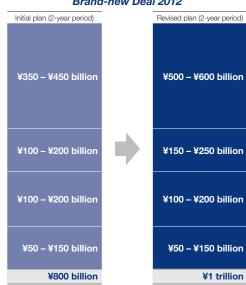
Colombian mining operations and related infrastructure, giving us a 20% stake. In another initiative, ITOCHU expanded its unconventional resource development business by investing ¥82.1 billion for a 25% stake in one of the largest private U.S. oil and gas exploration and production companies, Samson Investment Company. In the machinery-related sector, we reinforced stable earnings platform by investing in a new coal-fired IPP in Indonesia and a wind power generation business in North America. Moreover, in fiscal 2013 we became the first Japanese company to participate in a water utility business in the United Kingdom. In the chemicals, real estate, and others sector, we took a 25% stake in a financial services company in Hong Kong, CITIC International Assets Management Limited (CIAM), based on a comprehensive strategic alliance with a major Chinese government-run conglomerate, the CITIC Group, to which CIAM belongs.

For the plan's second year, fiscal 2013, given our progress in fiscal 2012, we have increased gross investment over the two years from the ¥800 billion initially earmarked to ¥1 trillion, and intend to continue accumulating highly profitable assets. However, due to the uncertain economic environment, we will assess investment candidates even more carefully than before and only select highly profitable assets. Furthermore, we intend to continue replacing assets by withdrawing from assets with low efficiency.

#### "Brand-new Deal 2012" Investment Review

	Fiscal 2012	
Natural Resource / Energy-related Sector	Drummond Colombia Coal     Brazil Japan Iron Ore Corporation (NAMISA)     Samson Investment Company     Maules Creek     IMEA expansion     ACG expansion     South Africa Platreef Project	
	■ Kwik-Fit	¥380 billion
Consumer-related Sector	■ Shandong Ruyi Science & Technology Group	
		¥130 billion
	■ Shepherds Flat Wind Project	
Machinery-related	Century Tokyo Leasing Corporation	
Sector	Desalination Project in Victoria, Australia	
		¥70 billion
Chemicals, Real	Commercial Real Estate Fund (Overseas)	
Estate, and others	CIAM (CITIC International Assets Management)	
Sector		¥40 billion
Gross Amount		¥620 billion
Net Amount		¥510 billion

#### Brand-new Deal 2012



# Aiming to Increase Business Opportunities in High-value-added Business Areas

The Shandong Ruyi Science & Technology Group, Major Textile-related
 Corporate Group in China

Area	China's textile business
Investment	Approximately ¥15.0 billion
Strategic significance	Increases sales in China and strengthens global operations



# Strengthening Partnerships to Increase Sales in China

head of other Japanese companies, we established a foothold in China in 1972. Since then, we have viewed building relationships with leading local partners as our first strategic priority and have established relationships of trust with many local companies in areas ranging from textile material procurement and fabrics through to apparel products and retailing. In the textile materials and fabrics area, we are extensively developing a joint-venture business established with China's topranking corporate apparel group, Youngor Group Co., Ltd.

Given that China's apparel retail market has overtaken Japan's to become the second largest in the world, we aim to expand our textile businesses in China, particularly in the midstream and downstream areas. In the retail area, working with partners who have market expertise is particularly important. With this in mind, in 2009 we formed a capital and business tie-up with one of China's foremost conglomerates, Shanshan Group Co., Ltd., which began as a textile company. Since then, we have been expanding collaborative initiatives with a focus on developing brand businesses. This partnership is not limited to

the textile business. In step with the Shanshan Group's business diversification, we have extended the scope of our collaborative efforts to include such areas as real estate development



Signing ceremony with the Shandong Ruyi Science & Technology Group

and the manufacture of cathode materials for lithium-ion batteries. Investing in the holding company of a Chinese corporate group has enabled this type of business expansion.

In 2011, looking to obtain a powerful partner who would expand our sales in China and strengthen our global operations in the upstream and midstream areas, we acquired shares in one of China's major textile corporate groups, the Shandong Ruyi Science & Technology Group, making it an equity-method associated company.

# Discovering a Common Philosophy on Creating Added Value

stablished in 1972 as a state-owned worsted woolen textile factory, the Shandong Ruyi Science & Technology Group was privatized in 2001. Since then, it has responded to economic structural changes by extending its business area from the upstream and midstream textile materials and fabrics areas into downstream retailing. The group boasts advanced production technology, as shown by the fact that it is the only textile company in China that has been honored by the Chinese government for its advanced technology.

As China's apparel retail market continues to grow, competition is becoming ever fiercer, with price wars becoming the norm due to oversupply. In response, the group is stepping up efforts to strengthen the downstream area by distancing itself

from price competition and focusing on high added value. Meanwhile, ITOCHU has created a new business model in the downstream area by pursuing added value. This common focus on added value was behind the conclusion of a capital tie-up between the two companies.

Over many years, we have built a favorable relationship with the Shandong Ruyi Science & Technology Group. Tracing its roots to Australian raw wool transactions in the 1990s, our relationship grew in the following decade as we began exporting the group's high-end worsted woolen fabrics to Japan and the United States. The mutual trust built up during this time made this capital tie-up possible.

# Accelerating Collaborations in a Wide Range of Areas of the Textile Business

ike many Chinese companies, the Shandong Ruyi Science & Technology Group is diversifying its business. Nevertheless, a feature of the group is that its textile business accounts for more than 90% of its sales. Maintaining the original business of the group as its mainstay business reflects the management policy of its chairman, Yafu Qiu. In addition, its wide range of business areas—spanning upstream, midstream, and downstream—will enable the creation of synergies with a wide array of our textile businesses by exploiting each company's strengths.

Moving forward, in the upstream area ITOCHU will exploit its global production and procurement network to advance the business collaboration. For example, we will procure competitive textile materials from China, Australia, India, and Pakistan. Furthermore, we intend to use our production bases in Asia to supply fabrics and textile products. Our contribution to the collaboration will also take the form of strengthening product competitiveness by providing expertise in production technology and planning. On the other hand, we will make use of the Shandong Ruyi Science & Technology Group's competitive production base to strengthen global operations in the upstream and midstream areas.

In the downstream area, we will support the expansion of the Shandong Ruyi Science & Technology Group's sales chan-



Leading-edge spinning equipment

nels by utilizing our global sales network. Specifically, as well as collaborating with the group for sales in China, we will roll out its products in



A worsted woolen textile factory, our new partner's original business

apparel markets in Japan, the United States, and Europe. Furthermore, we intend to broaden the scope of the group's business by acting as an intermediary for business collaborations between the group and Japanese apparel companies.

Growing by 20% annually, China's market for luxury goods is expected to surpass Japan's and become the world's largest in 2012. For ITOCHU, this means more opportunities in the brand business, an area of our strength. We intend to steadily seize these opportunities not only by rolling out the brands we own but also by exploring joint acquisitions of European and North American brands.

To win out against stiff competition, we are already working to effectively utilize the partnership, having dispatched six personnel to the Shandong Ruyi Science & Technology Group, one of whom has become the group's vice chairman. By fully mobilizing such resources as the business management methods we have developed in China for global companies and the production and sales network we have built over many years in Europe, North America, and Asia, we will ensure the success of this tie-up.



Shandong Ruyi Science & Technology Group

Chairman Yafu Qiu

As a result of this capital tie-up, the Shandong Ruyi Science & Technology Group has become an ITOCHU Group company. In a wide range of business areas, we look forward to support from ITOCHU that will increase our business lines and corporate value. For our founding business in the upstream and midstream areas, we will step up the development and sales of high-value-added materials realized through our leading-edge technologies, and accelerate the global roll-out of suits and home furnishings by taking advantage of ITOCHU's procurement and sales networks. Downstream, we will make use of ITOCHU's expertise in the brand business to market our products not only in China but globally and to consider brand-related M&A. China's cotton-spinning industry is approaching a challenging phase because of the uncertain outlook for its largest export destination, the European market. Despite these conditions, almost all of our business areas are growing earnings thanks to equalization of raw material costs and utilization of the latest equipment to manufacture and supply high-value-added products. Moving forward, we will strive to become a major player in the global fashion industry with the support of ITOCHU.

Area	Coal resource development
Investment	Approximately ¥131.1 billion
Strategic significance	Secures a new supply source and diversifies regional portfolio



# **Securing a New Source of Stable Supplies**

TOCHU acquired 20% of the mining operations and related infrastructure of Drummond Company, Inc., and its affiliates in Colombia.

Japan is the world's largest coal importer, relying on imports for 99% of the coal it consumes. In particular, demand for high-quality thermal coal for power generation is growing because coal-fired power stations have been operating at full capacity since the Great East Japan Earthquake in order to compensate for the shortages of power supply it has caused. Meanwhile, supply and demand is particularly tight in Asia as economic growth spurs emerging countries to increase their coal import volume sharply. Furthermore, given that Japan depends on Australia and Indonesia for more than 80% of its imports, mitigating risk associated with concentration of supply source is a task confronting Japan.

In Colombia, the world's fourth largest exporter of coal, the government has adopted a policy of increasing coal production. Because of low domestic demand for coal in Colombia, its capacity to export surplus coal promises to grow. In 1995, Drummond Company started up mining operations in Colombia—one of the largest mining projects in the world. The project accounts for approximately 1.9 billion tons of proven and probable coal reserves and produces and exports 30 million tons of thermal coal annually. This tie-up has opened the door to coal supplies from Colombia, which used to export only a small volume of coal to Japan. Also, by securing a third source of stable

supplies alongside Australia and Indonesia, it will contribute significantly to the energy security of Japan and Asia.

Moreover, this tie-up has major strategic significance for ITOCHU. As well as diversifying coal interests that were concentrated in Australia, it will enable us to increase trade based on exclusive marketing rights in Japan for thermal coal produced by the mining operations.

Because they are economical, coal-fired power stations generate more than 40% of the world's power. By 2035, coal-fired power generation is likely to increase 1.5 times\*. Particularly in China and India, where coal-fired power generation represents a large part of the countries' power sources—between 70% and 80%\*—coal demand is projected to continue rising in step with economic growth. Accordingly, as well as Japan we have set our sights on catering to demand in other Asian countries.

\* Source: IEA World Energy Outlook 2011



Dragline operation for overburden remova

# Promising to Maintain and Increase Cost Competitiveness in the Medium-to-long Term

W e make investment decisions based on careful examination of the profitability and consideration of development phases and the regional balance of our portfolio.

Cost competitiveness was the principle reason we decided to invest approximately ¥131.1 billion—a record amount for

newly acquired coal interests by a Japanese company. At present, coal-mining cost is between 20% and 30% lower than in Australia. Moreover, as the project expands the economies of scale are likely to become even more attractive. On the other hand, one of the main reasons that Colombia has not

exported large volumes to Japan and Asia is the high freight cost arising from long-distance transportation. However, we anticipate that freight cost will decrease as transportation capabilities increase after completion of extension work currently under way on the Panama Canal, scheduled for 2014, which will allow wider vessels to pass through. In this way, the cost competitiveness of this project will increase over the mediumto-long term in terms of production cost and freight cost.

Quality was the second decisive factor in this project. The quality of thermal coal significantly affects power generation efficiency. The Drummond Company's mining operations produce high-quality coal that has a high calorific value, low sulfur, and low ash. This enables us to cater to the exacting quality requirements of Japan's utilities, which have some of the world's most efficient coal-fired power generation operations.

Another decisive factor was that the project was already in operation, rather than at the initial exploration or development

stage. This enabled us to rapidly realize supplies to Japanese utilities and other customers while minimizing development risk and gaining immediate earnings.

Transportation infrastructure such as railways and ports often becomes a bottleneck when owners of mines and their related transportation infrastructure are different. This is because owners of transportation infrastructure are sometimes unable to increase their capacity flexibly in response to expanded mining operations. By contrast, Drummond Company owns the mining operations and related infrastructure, which enables it to strengthen infrastructure to cope with mining expansion. The company is already adding railway lines and bolstering port facilities in preparation for ramped-up production.

Furthermore, security has improved dramatically in Colombia thanks to the government efforts. In addition, we believe that the comprehensive security measures of the government and Drummond Company help minimize geopolitical risk.



Reasons for Investment Decision	
1. Scale	<ul> <li>Proven and probable coal reserves: 1.9 billion tons</li> <li>Annual production and export volume: 30 million tons</li> </ul>
2. Cost competitiveness	Coal-mining cost 20% to 30% lower than in Australia Freight cost likely to decrease due to widening of Panama Canal
3. Quality	■ High calorific value, low sulfur, low ash
4. Operations under way	Realizes supply to customers rapidly     Minimizes development risk and gains immediate earnings
5. Improvement of geopolitical risk	<ul> <li>Security measures of Colombian government and Drummond Company</li> </ul>

# **Targeting 20 Million Tons a Year**

A t the initial bid stage, Mr. Drummond was considering selling 100% of his assets. We submitted a proposal for joint ownership and reached an agreement after intensive negotiations held against the backdrop of competing bids from several resource majors. In fact, we have had an uninterrupted business relationship with Drummond Company for more than 40 years. In addition to Drummond Company appreciating the merits of combining its abundant expertise in Colombia and coal mine management with our sales channels in Japan and Asia, we believe our long-standing relationship of trust contributed significantly to sealing this agreement.

We plan to increase our global coal interests, including those in Colombian mining operations of Drummond Company, from fiscal 2012's 8.9 million tons per year to more than 20 million tons per year by fiscal 2016. We aim to increase our thermal coal interests to account for 14 million tons of this amount. By 2015, Drummond Company plans to expand its annual production volume to 35 million tons. As a result, our coal interests will rise by 7 million tons per year, contributing considerably toward reaching our target.

Moving forward, we will fully exploit our trading and other capabilities and strengths to realize mutual development with Drummond Company.

# Opening the Way to Unconventional Resource Development

U.S. Oil and Gas Exploration and Production Company,
 Samson Investment Company

Area	Unconventional natural gas development
Investment	Approximately ¥82.1 billion
Strategic significance	Increases equity interests of ITOCHU and trade



# Investing in a Premier Private Oil and Gas Exploration and Production Company, Samson Investment Company

As an alternative to oil, natural gas is attracting attention because of its comparatively light environmental burden and abundant reserves. By 2035, global demand for natural gas will have jumped by 62% from 2008 levels\*1. Unconventional natural gas development makes it feasible to meet this higher demand by using the advances in development technology of recent years to realize lower cost development and to increase the volume of minable natural gas reserves greatly.

As a major strategic move in readiness for the age of natural gas, ITOCHU with Kohlberg Kravis Roberts & Co. L.P. of the



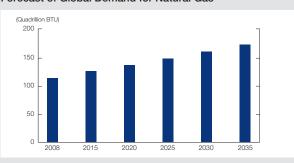
Oil and gas development

United States jointly acquired a 100% stake in Samson Investment Company. Through a U.S. subsidiary, we now have a 25% stake in Samson Investment, which has built a portfolio that is well-balanced between oil and natural

gas. Its assets include approximately 10,000 wells mainly in unconventional gas fields, 4,000 operatorships, and multiple equity interests in undeveloped unconventional resources acquired at competitive prices.

\*1 Source: IEA World Energy Outlook 2011, Special Report "Are We Entering A Golden Age of Gas?"

## Forecast of Global Demand for Natural Gas



Source: EIA International Energy Outlook 2011

# Increasing ITOCHU's Equity Interests and Expanding Trading Business in the United States

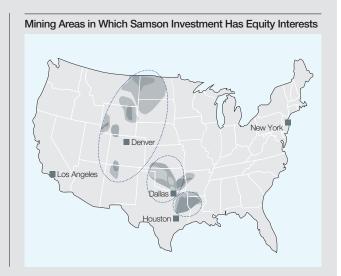
amson Investment's main equity interests in the United States are in the Rocky Mountains region, the central interior region, and eastern Texas. The company has one of the largest domestic production volumes among private U.S. oil and gas exploration and production companies. Through our investment in Samson Investment, we plan to raise our oil and gas interests from fiscal 2012's 33,000 barrels per day to 60,000 barrels per day in fiscal 2013. Furthermore, Samson Investment expects to continue increasing production volume. Therefore, our investment in the company will contribute

significantly to the achievement of our target for oil and gas interests of more than 70,000 barrels per day by fiscal 2016.

As we accumulate equity interests in unconventional resources, we intend to expand our trading capabilities. In the United States, natural gas accounts for roughly 30% of primary energy, and 23% of this natural gas comes from shale gas. By 2035, shale gas is expected to account for 49% of natural gas as the abundance of shale gas will lead to its increased use not only for power generation but also for industry\*2. Through our U.S. subsidiary, which holds the rights

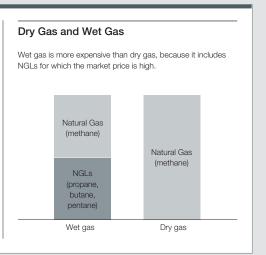
commensurate with its stake to offtake natural gas produced from Samson's assets, we will advance trade within the United States to increase earnings. Samson Investment has mining areas in some famous production regions for shale oil and wet gas which have high market prices (please see the column below), such as the Bakken shale of the Rocky Mountains and Oklahoma's Woodford shale. This gives the company an asset portfolio that allows it to expand shale oil and wet gas production. Accordingly, Samson Investment will shift the focus of production away from natural gas and heighten the proportion of shale oil and wet gas production, thereby increasing the overall profitability of its assets.

\*2 Source: EIA Annual Energy Outlook 2012 Early Release Overview



### **Dry Gas and Wet Gas**

Shale gas includes "dry gas," which is just gas and mainly comprises methane. "Wet gas," in addition to methane, includes propane, butane, and other natural gas liquids (NGLs) that become liquid when pressurized at room temperature. Such differences in liquid content result in significant price differences. In the United States, the natural gas (dry gas) price is conspicuously low. Based on the U.S. Henry Hub Natural Gas Index, it is trending around US\$2–3 per million BTU (British thermal unit). However, because it includes NGLs for which the market price is high, wet gas sells at approximately US\$5–10 per million BTU. Consequently, a gap has emerged in the pricing of the two types of gas. In response, U.S. producers are curbing dry gas production while concentrating efforts on wet gas production.



# Aiming to Build an LNG Value Chain

nconventional natural gas development calls for a high level of expertise in development technologies, geology, and environmental measures. Operators must be able to use mining technologies such as horizontal borehole technology and multi-stage hydraulic fracturing, which triggered the shale gas revolution. The United States has the world's highest levels of such know-how. Established in 1971, Samson Investment has many highly experienced engineers and has earned an enviable reputation in the industry for technological excellence. Gaining access to the invaluable expertise this company has garnered has a large strategic significance for ITOCHU's initiatives to develop the unconventional resources business in North America and other regions.

In the United States, natural gas (dry gas) prices are lackluster due to slack supply and demand resulting from increased production of unconventional natural gas. In Asia by contrast, Japan's increased imports following the Great East Japan

Earthquake have tightened supply and demand, keeping natural gas prices high. In fact, the CIF price of natural gas for Japan is six times higher than the U.S. domestic price. In response, in the United States, plans to export LNG by establishing liquefying facilities at bases originally established for receiving LNG imports are progressing, although the government's energy policy currently restricts LNG exports. Several projects have already obtained exporting rights for countries that have concluded free trade agreements (FTAs) with the United States. Moving forward, full-fledged obtainment of exporting rights is likely to begin for countries that have not concluded FTAs with the United States. With the future development of an LNG exporting business in mind, we aim to build an LNG value chain. To this end, we will participate in midstream pipeline and liquefying facilities businesses while increasing the upstream business lines of Samson Investment.



# Taking a Large Stride Towards Dominating the U.K. Tyre Business

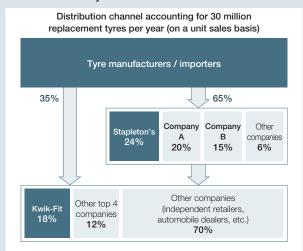
TOCHU acquired all of the shares of the Kwik-Fit Group, a tyre retailer in the United Kingdom and other countries, for £637 million, or approximately ¥83.9 billion. Kwik-Fit has built an unshakable leading position and boasts exceptional brand power, particularly in the United Kingdom. This acquisition has significantly furthered our domination strategy for the tyre business, which is one of the core areas of our forest products and general merchandise business.

ITOCHU operates businesses in markets closely connected with people's everyday lives. Therefore, solid, stably growing demand among emerging countries for tyres, natural rubber, pulp, wood, and building materials is one of our mainstays. In such markets, we are pursuing a domination strategy that entails choosing markets and regions that offer considerable scope for us to heighten our presence by leveraging our strengths. Then, with a single stroke, we carve out a large share of the chosen market. The aim of this strategy is to exploit the strengths—capital strength, personnel, business management expertise, and global networks—to build up competitive advantage and grow earnings steadily.

One of our strengths is logistics capabilities, providing services that are large-scale and efficient, and carefully tailored to customer needs by taking advantage of global networks and expertise. Conditions in the British tyre market will give full play

to this strength, enabling us to advance our domination strategy. Independent retailers account for the majority of the U.K. tyre market, and tyre manufacturers have not developed production bases or distribution and sales networks in the country. Since establishing a bridgehead for our domination strategy by acquiring Stapleton's (Tyre Services) Ltd. in 1994, we have steadily consolidated our position in this market.

### Structure of U.K. Tyre Market



# Fully Realizing Quality Expertise in High-volume Operations

A s well as being U.K. No.1 tyre distributor, accounting for more than 24% of the market, our wholly owned subsidiary, Stapleton's, operates 124 retail stores.\* Directly after investing in Stapleton's, we introduced a variety of our distinctive business management methods to the company. In

particular, our efforts to bolster the production lineup and realize carefully customized high-value-added services have become a major source of differentiation. We also introduced rapid, small-lot deliveries that cater immediately to customers' needs and trained personnel with a focus on enhancing

service quality. These initiatives heightened customer loyalty and led to outstanding earnings per store compared with the retail industry average.

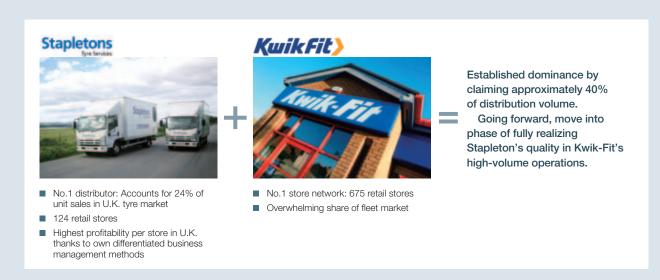
Thus, having garnered experience in the U.K. tyre distribution and retail industries through these efforts and anticipating significant synergies with Stapleton's operations, we acquired Kwik-Fit.

Kwik-Fit's 675 stores\*¹ give the company the largest store network and the highest sales in the tyre retail industry in the United Kingdom. Also underpinning earnings is its fleet business\*², which can better withstand deterioration of the economic climate and claims an overwhelming share of the market. Consequently, Kwik-Fit achieved sales growth for seven consecutive years between 2004 and 2010. Kwik-Fit and Stapleton's account for roughly 40% of distribution volume in

the U.K. tyre market—an unassailably dominant position. Combining the No.1 companies in the distribution and retail industries promises increased buying power and a range of other synergistic benefits stemming from economies of scale that will further grow earnings.

We believe the most significant synergies will come by fully realizing the improved business management and service quality that we have established at Stapleton's in Kwik-Fit's high-volume operations, which have roughly five times as many stores as Stapleton's. Through these synergies, we aim to increase our earnings on a greater scale.

- \*1 As of December 31, 2011
- \*2 Tyre sales and maintenance business for automobiles that companies provide for employees



# Shift of the Stage in Creating Synergies, from Heightening Efficiency to Expanding Quantitatively

mmediately after making our investment, we dispatched tyre business experts, who have been rapidly advancing initiatives to create synergies. Already, we have largely finished improving operational efficiency. These efforts involved integrating administrative and IT divisions, integrating the store network, optimizing the procurement of tyres and a range of other products, and introducing Stapleton's expertise in competitive distribution methods. From fiscal 2013 onwards, we will begin fully-fledged efforts to realize the type of high-value-added services that improved Stapleton's competitiveness so significantly. We will then move into a stage of realizing synergies that will prepare the way for expanding quantitatively.

In addition to initiatives in the United Kingdom, we are strengthening our tyre business by exploiting such strengths as logistics and distribution capabilities in Russia and the United States. Furthermore, we are developing the business of handling and processing natural rubber, the raw material for tyres. This business is among the largest of any general trading company in Indonesia, Thailand, and other countries. Mainly by securing sources of stable supplies of raw materials



in the upstream area, while developing sales channels in the downstream area, we will grow the tyre business globally.

# Controlling Investment Risk and Maintaining Financial Soundness

### **Quantifying Risk to Control Investment Risk**

As the strategic importance of business investment increases, we need to control the accompanying diversification of risks and continuously heighten the sophistication of initiatives for maintaining financial soundness.

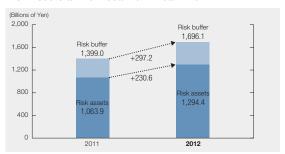
Since the beginning of the 2000s, ITOCHU has used risk capital management, which quantitatively controls risk related to investment activities. This involves calculating "risk assets" based on the maximum amount of the possible future losses from all assets on the balance sheet as well as for all off-balance-sheet transactions. We then use the balance between risk assets and expected return as a benchmark for investment decisions. Our basic policy is controlling risk assets at a sound level within the risk buffer.

Under "Brand-new Deal 2012," we revised our risk asset calculation method for the first time in 10 years. Specifically, we (1) revised the risk weight, which was overly conservative, (2) considered the effects of diversification, and (3) revised the definition of the risk buffer (changed from the previously used consolidated stockholders' equity to consolidated stockholders' equity + noncontrolling interest). While we have changed to a calculation method that better reflects actual conditions, our policy of continuing strict risk control is unchanged. We remain

mindful of balancing risk assets and the risk buffer, and at the end of March 2012, risk assets stood at ¥1,294.4 billion, 76% of the risk buffer.

Furthermore, even since revising our investment criteria, we have continued to make investment decisions based on strict adherence with the investment criteria. As a result, we have only invested in highly profitable assets that promise returns above hurdle rates, which are commensurate with the risk of fluctuations in future cash flows, reflecting individual countries and business areas.

### Risk Assets at the Fiscal 2012 Year-End



As of March 31

### Sustaining High Asset Efficiency by Replacing Assets Flexibly

After investing, we adhere to our policy of exiting from low-efficiency assets that have become less strategically significant or which do not meet certain benchmarks. Our gross investment between fiscal 2008 and fiscal 2012 was ¥1,840 billion, and net investment was ¥1,450 billion. This illustrates that, while proactively investing in growth areas, we have exited from assets worth ¥390 billion. In this way, by controlling risk when selecting assets as well as after investing in them, we are maintaining and enhancing overall asset efficiency.

# Replacing Assets Continuously (Billions of Yen) 1,000 800 600 Extramount 1770 billion 560 Extramount 4110 billion 510 Frontier 2008 Frontier 2010 Brand-new Deal 2012

■ Gross investment ■ Exit amount ■ Net investment

### **Maintaining Financial Soundness**

In accordance with a shift in our focus to proactively seeking new opportunities under "Brand-new Deal 2012," we have revised investment criteria. However, our policy of resolutely maintaining financial soundness by implementing the abovementioned risk capital management and continuing to replace assets is unwavering. Even when making large investments, we will keep net debt-to-equity ratio (NET DER) below 1.8

times, and aim to achieve a credit rating of "A flat" from overseas credit rating agencies following Japanese credit rating agencies\*. In conjunction with these efforts, we will carefully monitor the soundness of cash flows.

\* Ratings of ITOCHU's long-term debt as of March 31, 2012 are Japan Credit Rating Agency (JCR): AA-, Rating and Investment Information (R&I): A, Moody's Investors Service: Baa1, and Standard & Poor's (S&P): A-.



# **OPERATIONS**

40	Organizational Changes
42	Division Companies: Performance in Brief
44	Textile Company
48	Machinery Company
52	Metals & Minerals Company
56	Energy & Chemicals Company
60	Food Company
64	ICT, General Products & Realty Company
68	Overseas Operations
69	CFO / CSO / CAO & CCO
70	Net Income from Major Group Companies

### **Organizational Changes**

As of April 1, 2012, ITOCHU revised its organization, following a previous round of reorganization measures in fiscal 2012. In recent years, we have broadened our business domains in step with the expansion of our business activities. Along with this expansion, the organization is getting larger and is now required to make more important decisions. After considering the importance of having the right person in the right place, including in the management ranks, and the relationships among industries, we reorganized the previous five Division Companies into six. We believe that we have established an organizational structure with the best possible balance. By establishing a more appropriate size for the organizational units in this way, we will strive to realize a more precise management in the years ahead.

# 1. Outline of the Organizational Changes of Division Companies

The ICT & Machinery Company, Energy, Metals & Minerals Company, and Chemicals, Forest Products & General Merchandise Company have been reorganized into the Machinery Company, Metals & Minerals Company, Energy & Chemicals Company, and ICT, General Products & Realty Company. The previous 5 Division Companies have been reorganized into 6 Division Companies.

### **Machinery Company**

The Plant Project & Marine Division, Automobile & Construction Machinery Division, and Aerospace & Industrial Systems Division have been reorganized into the Plant Project, Marine & Aerospace Division and the Automobile, Construction Machinery & Industrial Systems Division, which operate under the Machinery Company.

### **Metals & Minerals Company**

The Metals & Minerals Division has been renamed the Metals & Mineral Resources Division, and the New Energy & Coal Division has been renamed the Coal, Nuclear & Solar Division. Both of these divisions operate under the Metals & Minerals Company.

### **Energy & Chemicals Company**

The Energy Division and the Chemicals Division operate under the Energy & Chemicals Company.

### **ICT, General Products & Realty Company**

- The Forest Products & General Merchandise Division operates under the ICT, General Products & Realty Company.
- The Information & Communication Technology Division has been merged with the Logistics Services Department and the insurance services of the Financial & Insurance Services Department, and reorganized as the ICT, Insurance & Logistics Division, which operates under the ICT, General Products & Realty Company.
- The financial services of the Financial & Insurance Services Department has been merged into the Construction & Realty Division, and reorganized as the Construction, Realty & Financial Business Division, which operates under the ICT, General Products & Realty Company.
- As a result of these reorganization measures, the Designated Business Division and the Headquarters Business Organization have been abolished.

# 2. Aim and Purpose of the Organizational Changes

### **Machinery Company**

In fiscal 2012, the former ICT & Machinery Company was created through the merger of its predecessors, and recorded substantial year-on-year growth in profits. In addition, the Division Company took steps to appropriately reallocate its management resources, including the optimal allocation of its personnel. However, the Division Company faced difficulties in managing its businesses as a single company. These difficulties included the diversity of its business areas and the scale of its human resources. Accordingly, we transferred the ICT businesses to the ICT, General Products & Realty Company.

The aerospace businesses and marine businesses have many business partners in common, centered on heavy industry manufacturers, and the business models are similar. Consequently, synergies are expected. As principally tradeoriented business, industrial systems have affinity with automobiles and construction machinery. Accordingly, the previous three divisions have been reorganized into two divisions.

### **Metals & Minerals Company**

Operations in the metals and minerals area have expanded due to the development of large-scale projects. Thus, to promote precise management, businesses in this area have been operated under one Division Company—the Metals & Minerals Company.

### **Energy & Chemicals Company**

We merged the Energy Division and the Chemicals Division, taking into consideration the affinity between the products they handle and their business models, which are centered on trade, and anticipating synergies.

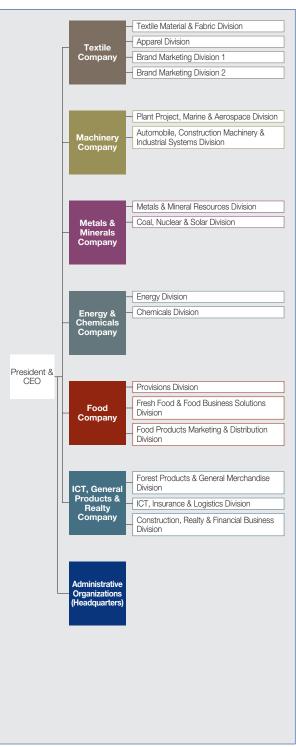
### **ICT, General Products & Realty Company**

The newly formed ICT, General Products & Realty Company centers on housing (forest products, general merchandise, construction and realty) and ICT-related businesses. Businesses in the area of financial services overlap with businesses in the area of realty, and therefore business activities in these areas have been consolidated into one division to increase efficiency. ICT, insurance, and logistics businesses have aspects that can provide functional services not just in ICT, General Products & Realty Company but throughout ITOCHU. While securing a certain scale of earnings by merging these businesses, we will strive to generate synergies.

### **Previous: 5 Division Companies, 17 Divisions**

## Textile Material & Fabric Division Apparel Division Textile Company Brand Marketing Division 1 Brand Marketing Division 2 Plant Project & Marine Division Automobile & Construction Machinery ICT & Machinery Company Aerospace & Industrial Systems Division Information & Communication Technology Metals & Minerals Division Energy, Metals & Minerals Company New Energy & Coal Division Energy Division Chemicals, Forest Products & General Merchandise Forest Products & General Merchandise Division Chemicals Division President & CEO Provisions Division Fresh Food & Food Business Solutions Food Company Division Food Products Marketing & Distribution Division Construction & Realty Division Chief Executive for Construction & Realty Financial & Insurance Services Chief Executive for Financial & Department Insurance Logistics Services Department Logistics Services Administrative Organizations (Headquarters)

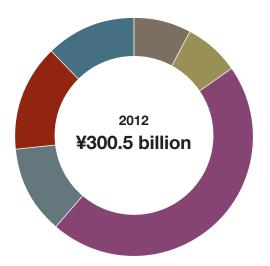
### **Current: 6 Division Companies, 16 Divisions**



### **Division Companies: Performance in Brief**

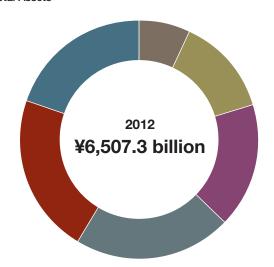
Years ended March 31

### Net Income Attributable to ITOCHU



■ Textile Company	7.9%
Machinery Company	7.5%
■ Metals & Minerals Company	46.0%
■ Energy & Chemicals Company	12.2%
Food Company	14.2%
■ ICT, General Products & Realty Company	12.2%

### Total Assets



■ Textile Company	7.2%
Machinery Company	13.3%
■ Metals & Minerals Company	16.9%
■ Energy & Chemicals Company	21.4%
Food Company	21.6%
■ ICT, General Products & Realty Company	19.7%

<sup>\* %</sup> composition is calculated with the total for the business segments, before adjustments & eliminations and others.

# 1

## **Textile Company**

### Main Products and Services

- Textile materials
- Fabrics
- Apparel products
- Fashion goods and accessories
- Industrial textiles
- Branded products based on total lifestyle-theme including apparel, food, and living

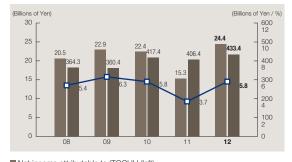
# **Machinery Company**

### Main Products and Services

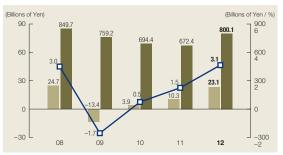
- Oil, natural gas (gas processing, LNG, LPG), and petrochemical plants
- Power generation / transmission facilities
- Project development, investment, operational management, and maintenance related to IPP / IWPP (independent power producer / independent water power producer) projects and other social / industrial infrastructure
- Sea water desalination & distribution / environment-related facilities
- Facilities related to renewable and alternative energy
- Rolling stock / systems
- Ship trading, offshore equipment, ship charter, and own-ship operation

- - Aircraft and in-flight equipmentAir transportation management systems
- Space-related equipment
- Security equipment
- Automobiles
- Construction machinery
- Industrial machinery
- Semiconductor equipmentElectronic devices / electronics-
- Electronic devices / electronicsrelated equipment
- Medical devices, services for clinical development and marketing of pharmaceuticals, hospitalrelated services, and preventative healthcare services

### Net Income Attributable to ITOCHU / Total Assets / ROA



### Net Income Attributable to ITOCHU / Total Assets / ROA



■ Net income attributable to ITOCHU (left)



### **Metals & Minerals** Company

### Main Products and Services

- Iron ore
- Coal
- Steel products
- Non-ferrous metals
- Rare metals and rare earth metals
- Steel scrap
- Nuclear fuel
- Emission credits
- Solid biomass fuel ■ Solar power-related parts and products
- Solar power generation system integrator business
- Solar power generation / solar thermal power generation businesses



- Total assets (above right) -- ROA (%) (below right)

## **Energy & Chemicals** Company

### Main Products and Services

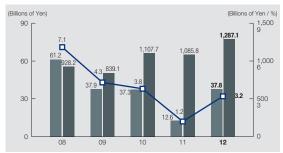
- Crude oil
- Petroleum products
- Petrochemical stock
- LPG
- LNG
- Bioethanol
- Natural gas
- Basic chemicals
- Fine chemicals
- Pharmaceutical products
- Inorganic chemicals
- Plastics
- Various consumer products
- Rechargeable battery-related materials

### Net Income Attributable to ITOCHU / Total Assets / ROA



■ Net income attributable to ITOCHU (left)

### Net Income Attributable to ITOCHU / Total Assets / ROA



■ Net income attributable to ITOCHU (left)

## **Food Company**

### Main Products and Services

- Wheat and barley
- Vegetable oils
- Sovbeans and corn
- Beverage materials (juice, coffee)
- Sugar, sweeteners ■ Dairy products
- Marine, livestock, and agri
- Frozen foods
- Processed foods and pet foods
- Soft drinks and liquor

# **ICT, General Products & Realty Company**

### Main Products and Services

<Forest Products & General Merchandise>

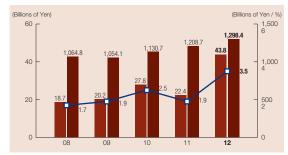
- Building materials
- Logs, lumber, wood fiberboard,
- and imported building materials ■ Wood chips, pulp, paper, and cotton linter
- Biomass fuels (woodchips. pellets, etc.)
- Natural rubber, tyres
- Slag, cement, glass, refractory materials and products, and natural gypsum
- <ICT, Insurance & Logistics>
- IT solutions business
- Internet services
- Energy management business
- Venture investment & VC business

- Retail distribution & services of mobile equipment
- Communications and media business
- Insurance brokerage and reinsurance business
- Domestic / International 3PL
- Maritime shipping services

<Construction, Realty & Financial Business>

- Real estate securitization (residential housing, logistics facilities, office buildings, etc.)
- Condominiums
- Real estate management, operation, sales, and contracting services
- Debt / equity financing business

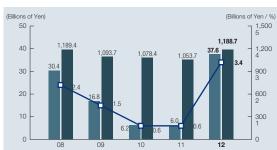
### Net Income Attributable to ITOCHU / Total Assets / ROA



- Net income attributable to ITOCHU (left)

### ■ Financial services (credit cards, consumer finance)

### Net Income Attributable to ITOCHU / Total Assets / ROA



- Net income attributable to ITOCHU (left)

# **Textile Company**

We will continue to strengthen alliances with leading partners and create new businesses, maintaining a focus on adding value for our customers while remaining competitive.

President, Textile Company

Hitoshi Okamoto

**BUSINESS OVERVIEW** 

TEXTILE COMPANY

### **Business Areas**

# Textile Material & Fabric Division

This division engages in the original business of ITOCHU. Utilizing



### **Apparel Division**

This division provides high-quality products in all types of apparel, including men's



wear, women's wear, sports-wear, and uniforms. We develop businesses ranging from proposal of materials and production planning through to implementation of sewing and logistics in response to various customers' needs.

# Brand Marketing Division 1

Centering on "brand business" as its main strategy, this division is leading



# Brand Marketing Division 2

Considering brands as a key initiative for growth, this division continues to expand



businesses that transcend business sectors and types, from "apparel" to "food" and "living." The division also handles a broad range of industrial textiles, from materials for applications in manufactured goods, such as automobiles, to non-woven fabrics for paper diapers.

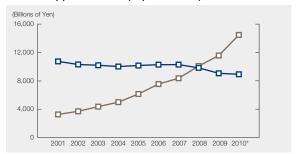
### **Business Portfolio**



### **Business Environment**

The scale of the domestic consumer apparel market peaked in the 1990s, at about ¥13 – ¥14 trillion. Since the collapse of Japan's bubble economy, the market has continued to gradually contract. In 2008, the year of the Lehman shock, the market scale was ¥10 trillion, and in 2010 it fell below ¥9 trillion due to the global economic slump. This market contraction trend is expected to continue, due to fewer children and an aging population, lower expenditures on apparel stemming from changes in lifestyles, and declining apparel prices in addition to the influence of sluggish business conditions. In China and other Asian countries, on the other hand, the scale of the apparel markets is constantly expanding, as the purchasing power of middle-income consumers increases supported by high rates of economic growth.

### Scale of Apparel Market (Japan / China)



- Japan - China

Sources

Japan: Yano Research Institute, Textile White Paper

Total of men's wear, women's wear, and children's clothing in the retail market

China: China textile industry development report

Textile Industry Main Indicators by Industrial Sectors
Revenue from Principal Business in Textile & Garment.

Shoes, Caps Manufacturing

\* Cumulative total of 11 months (January-November)

(1 Yuan = ¥13)

### **Overview of Fiscal 2012**

In fiscal 2012, due to the influence of the liquidation of a subsidiary at the end of the previous fiscal year, gross trading profit was down 0.6%, to \$127.6\$ billion. However, initiatives to increase asset efficiency were successful, and net income attributable to ITOCHU rose by 59.3%, to \$24.4\$ billion.

In fiscal 2012, the Textile Company accelerated its collaboration with leading partners. In China, which we have positioned as our most important market, we have concluded a capital alliance agreement with major textile group, the Shandong Ruyi Science & Technology Group, thereby building a strong foundation for our high-value-added strategy. In addition, through an investment in adhesive tape major Teraoka Seisakusho Co., Ltd., we strengthened our business

<b>Business Results</b>				Bi	llions of Yen
	08	09	10	11	12
Gross trading profit	¥115.2	¥102.6	¥102.7	¥128.3	¥127.6
Equity in earnings of associated companies	2.0	3.6	8.0	5.9	5.9
Net income attributable to ITOCHU	20.5	22.9	22.4	15.3	24.4

Years ended March 31

foundation in the globally growing area of medical supplies / electronics. In the brand business, we concluded a contract for exclusive rights to import and sell Nina Ricci brand products, along with master license rights in Japan. While proactively seeking new opportunities in this way, we continued to increase asset efficiency by disposing of low-efficiency assets.

### Message from the Division Company President

# We will work to expand earnings by further strengthening our "earnings engines."



In fiscal 2012, the first year of "Brand-new Deal 2012," we proactively sought new opportunities and achieved new recordhigh profits. In fiscal 2013, the second year of the plan, we will continue to position China as our most important market, and will further expand the scope of our business activities. In addition to the Shanshan Group, through our capital alliance with the Shandong Ruyi Science & Technology Group, we further strengthened our foundation by capitalizing on the growth of the consumer market in China. In the future, we will draw on our strengths, such as full-scale brand business development capability, as we take steps to deepen our cooperative relationships with these partners. We will also work to further

strengthen our earnings engines. While paying attention to asset efficiency and maintaining a focus on the entire Asian region, centered on China, we will further strengthen our business / capital alliances with leading companies.

By maintaining our customer focused approach and continually creating new businesses, the Textile Company has maintained ITOCHU's original basis in textiles as an independent business segment. Continuing to maintain this approach, as a marketing company, in the future we will strive to further strengthen our presence in the industry and to maximize our earnings.

# STRATEGY The Growth Strategies of the Textile Company

### Rapport and Reach

### The Textile Company has inherited the original business of ITOCHU.

As a customer-focused marketing company, we have maintained our position as an industry leader utilizing a flexible business model that extends from textile materials to a diverse array of end products.

In Japan, by utilizing our expertise in developing brands, we are expanding further into the retail area, and broadening our

business, from fashion and apparel to the entire area of lifestyle categories. Furthermore, we are developing businesses in the Life & Healthcare area. Moving forward, our activities in consumer-related businesses will be centered on China, which has an overwhelming presence as a major consumer market. Here, we will accelerate business development, including brand business and retail area initiatives with leading partners.

### The Growth Strategies of the Textile Company Evolving business models constantly by "pursuing high added value" Priority strategies and "taking the initiative" Investment strategy JOI'X CORPORATION ■ Entry into growth areas Textile materials / Fabrics LEILIAN Expanding synergies within the ITOCHU Group JAVA HOLDINGS SANKFI Apparel Retail strategy Expanding sales channels MAGASeek Corporation Marketing Expanding from apparel into entire area of lifestyle categories Watakyu Seimoa company Brand business CONVERSE ACTION 02 ▶ DEAN & DELUCA Rapport and Reach Shanshan Group Overseas strategy ■ China: Most important Entire area of lifestyle categories Shandong Ruyi Science & Technology Group Overseas brand development Youngor Group Co., Ltd. ACTION 01 LeSportsac

### CSR at the Textile Company

### Contributing to the realization of a healthy, prosperous, and active society

In its CSR activities, the Textile Company places a top priority on further improving the safety of its products and services as well as customer satisfaction. It also strives to promote environment-friendly businesses and expand its CSR activities into our Group companies.

ACTION 03

### CSR Action Plans: Key points of our fiscal 2013 action plans

We will continue conducting monitoring surveys of overseas manufacturing plants belonging to Group companies, and we will target further advancements in supply chain management through employee education. We will also continue to promote environment-friendly businesses.

For the details of CSR activities at the Textile Company, please visit our website. 💂 http://www.itochu.co.jp/en/csr/activities/textile/

# **ACTION** Initiatives to Implement Our Growth Strategies

# **01** Capital Alliance with the Shandong **Ruyi Science & Technology Group**

We acquired shares in the Shandong Ruyi Science & Technology Group (hereinafter "Ruyi"), one of the major textile groups in China. As a result of this acquisition, Ruyi became an equitymethod associated company of ITOCHU (with an investment ratio of 30%). Ruyi was founded in 1972 as a state-owned worsted woolen textile factory, and has achieved consistent growth by expanding its value chain from the original upstream area to the midstream and downstream areas. ITOCHU and Ruvi began trading raw wool from Australia in the 1990s, and since then have established an excellent relationship. Through extensive cooperation under this capital alliance, we will develop global materials business by making use of Ruyi's production base and will step up our efforts to bolster sales in the Chinese domestic market, such as development of brand businesses. Following the investment in Shanshan Group Co., Ltd., in East China in 2009, this project will further enhance ITOCHU's vigorous expansion strategy in China, centered on North China.



### **02** Capital / Business Partnership with Teraoka Seisakusho

We signed a capital / business partnership agreement with adhesive tape major Teraoka Seisakusho Co., Ltd. ITOCHU acquired 25% of Teraoka Seisakusho's issued stock, making the company an equity-method associated company of ITOCHU in fiscal 2013. With the recent proliferation of mobile phones, smartphones, and mobile PCs, national and international demand for electrical / electronics tape is increasing in the adhesive tape industry. Electrical / electronics tape is a growing market garnering high expectations, particularly owing to demand from the Asia region. Moving forward, under a full-fledged partnership while utilizing ITOCHU's companywide networks in such areas as marketing, material procurement, and logistics, we will aggressively develop business in the medical supplies and electronics areas, which are recording global growth.



Leading-edge clean room coating machine (Ibaraki Plant)

Contributing to Society and the Environment through Our Businesses

# **U3** Pre Organic Cotton Program

ITOCHU and Japan-based kurkku Co., Ltd. jointly plan and operate the Pre Organic Cotton Program, which helps farmers in India to transfer cotton farming to organic cotton cultivation. The program aims to stop the vicious circle of environmental damage, health hazards, and economic burdens on farmers caused by pesticides and chemical fertilizers. To that end, the program includes providing guidance on organic farming and supporting acquisition of organic farming certificates during a three-year transition. Program activities began in 2007. Since then, more than 2,500 farming households have been supported and upward of 40 domestic brands have been introduced. At the



Receipt of Good Design Sustainable Design Award

Good Design Awards 2011, this program was highly evaluated for significantly contributing to the realization of a sustainable society through business and won the Good Design / Sustainable Design Award. Moving forward, we will work to further expand the Pre Organic Cotton Program, supported by the understanding and empathy of companies, organizations, and consumers.



# **Machinery Company**

The Machinery Company will accelerate the enhancement of a stable earnings platform through the accumulation of superior assets as well as the discovery and buildup of a future earnings platform.

President, Machinery Company

Takao Shiomi



MACHINERY COMPANY

**Business Areas** 

### ......

### Plant Project, Marine & Aerospace Division

This division is involved in large-scale projects in such areas as oil, gas, petrochemicals, and electric power generation; projects in social and transportation infrastructure, such as railways, roads, bridges, and ports; aircraft and aircraft equipment-related area; and dealing all types of new ships, secondhand ships, and chartered ships.

The division is also active in the water- and environment-related area, such as seawater desalination plants and energy-from-waste power generation, as

well as in the renewable-energy area, including power generation from geothermal energy, wind power, and biomass.



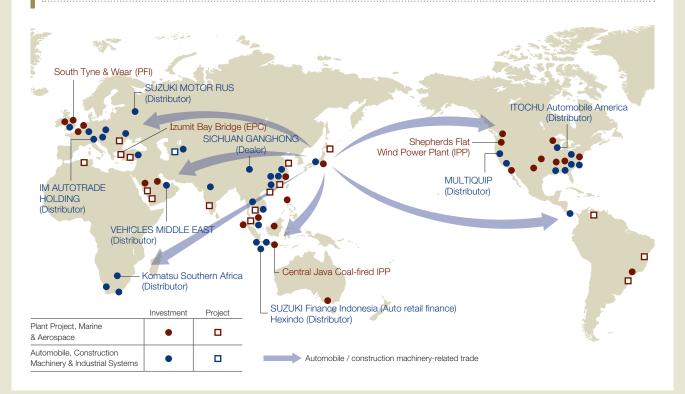




# Automobile, Construction Machinery & Industrial Systems Division

This division advances sales and business development for passenger cars, commercial vehicles, and construction machinery in domestic and international markets as well as sales of electronic system equipment, industrial machinery, semiconductor equipment, and rechargeable battery-related equipment / products / various materials. In addition, the division is also active in the medical / health-related area, particularly in medical devices, medical supplies, and services for hospitals.

### **Business Portfolio**



### **Business Environment**

### Infrastructure Industry

Demand for infrastructure investment and maintenance is expanding on a global basis. Especially, there has been a substantial increase in infrastructure projects in emerging countries, which are recording rapid economic growth. In addition, there is growing demand for infrastructure that contributes to the establishment of an environment-friendly society, through "green new deal" policies undertaken by countries around the world. Thus, infrastructure-related business in industrialized countries is also drawing attention as a growth area.

### **Automobile Industry**

Global automotive demand continues to expand. However, the market structure has begun to change. Markets in industrialized countries, which had previously led the demand, are sluggish, and China and other emerging markets are expanding. In fiscal

2012, production was significantly affected by the Great East Japan Earthquake and the flooding in Thailand. In addition, the continued appreciation of the yen fueled increasingly severe competition in overseas markets. In this environment, we believe that the growth of our automobile-related business will be substantially influenced by our strategy for emerging markets, which are becoming the new demand leaders.

### **Aerospace Industry**

Air passenger demand slowed down due to the global economic slump that started with the U.S. financial crisis. Subsequently, however, it has recovered led by emerging economies. Furthermore, low-cost carriers (LCCs) are expanding their markets with low fares and new routes. Thus, air passenger demand is expected to continue to grow.

### **Overview of Fiscal 2012**

In fiscal 2012, due to the higher transaction volume in the construction machinery-related business as well as the acceptance of the healthcare-related business, gross trading profit was up 23.8%, to ¥85.9 billion. Due to non-recurring gains and higher equity in earnings of associated companies stemming from additional investment in the leasing-related business, net income attributable to ITOCHU rose by 125.7%, to ¥23.1 billion.

The Machinery Company took steps to reform its earnings structure by accumulating superior assets that are less susceptible to fluctuations in business conditions and are expected to offer stable earnings over the long term. In addition to North America, we expanded our foundation in the IPP business in Asia and Europe with a coal-fired IPP project in Indonesia and other projects. In the U.K., we signed a Private

<b>Business Results</b>				Bi	llions of Yen
	08	09	10	11	12
Gross trading profit	¥113.7	¥83.4	¥61.6	¥69.4	¥85.9
Equity in earnings of associated companies	5.5	2.4	12.9	9.8	12.5
Net income attributable to ITOCHU	24.7	(13.4)	3.9	10.3	23.1

Years ended March 31

Finance Initiative (PFI) waste management contract. In water and the environment-related area, working together with partners, we moved ahead with joint initiatives, such as wind power projects in North America and water-related projects in China and India. Furthermore, to boost our cooperation with an equity-method affiliate, Century Tokyo Leasing Corporation, we purchased additional shares in the company.

### **Message from the Division Company President**

# We will continue to reform our earnings structure and work to strengthen our platform for stable earnings.

From April 2012, the ICT Division was transferred from the former ICT & Machinery Company to another Division Company, and we made a new start as the Machinery Company. The new Machinery Company continues to play a key role in ITOCHU's "Brand-new Deal 2012." Our wide range of business areas includes Plant Project, Marine, Aerospace, Automobile, Construction Machinery, Industrial Systems, and Healthcare. We have organized them into two divisions, each

of which has businesses with similar characteristics. We will

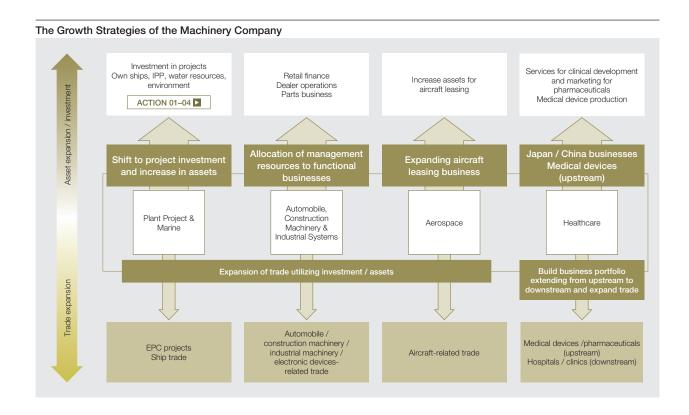
strive to expand earnings through aggressive asset replacement



and the accumulation of superior assets, as well as the further acceleration of the appropriate reallocation of management resources. By business area, we will work to develop the wind power generation business; to make progress in overseas infrastructure projects, centered on North America; to enhance automobile-related business which has a broad value chain; and to expand business in China and other Asian markets in areas related to medical devices. Through these initiatives, we will work to be a strong Division Company that can make a stable contribution to earnings.

# STRATEGY The Growth Strategies of the Machinery Company

The Machinery Company will aggressively acquire assets in the machinery-related sector, which is one of the business sectors targeted for increased assets under the current medium-term management plan. We will acquire assets in infrastructure projects in the plant project and marine business; in retail finance in the automobile and construction machinery business; and in aircraft leasing in the aerospace business. At the same time, in growth business areas that will become future earnings platforms, we will bolster and accelerate our operational initiatives. Moreover, we will strive to steadily expand our earnings from trade related / peripheral to acquired assets and investment. In Healthcare, under the medical value chain concept, we will further expand trade in domestic and overseas markets.



### CSR at the Machinery Company

### Contributing to the prosperity of local communities and the international society through environment-friendly businesses

We strive to develop and expand sales related to environmentfriendly businesses and products that help reduce environmental impacts. We will also endeavor to further the realization of a society that is in harmony with the environment and contribute to the prosperity of local communities and the international society. ACTION 04

### CSR Action Plans: Key points of our fiscal 2013 action plans

In this fiscal year, continuing to conduct management in consideration of environmental and CSR issues, we will aggressively work on businesses related to renewable energies including biomass, geothermal, and wind power, as well as those related to water, placing a specific focus on desalination plants.

For the details of CSR activities at the Machinery Company, please visit our website. 🖵 http://www.itochu.co.jp/en/csr/activities/machinery/

# **ACTION** Initiatives to Implement Our Growth Strategies

# 01 Coal-fired IPP Project in Indonesia

PT. BHIMASENA POWER INDONESIA, a company in which we made a joint investment with Electric Power Development Co., Ltd., and PT ADARO POWER, of Indonesia, executed a long-term power purchase agreement (PPA) with Indonesia's state-owned electricity company, PLN. The PPA includes the construction of a coal-fired power plant with a total capacity of 2,000 MW in the province of Central Java and a 25-year supply of electricity to PLN. This will be the first power plant in Indonesia to use ultra-supercritical technology and will serve as a model of environment-friendly, high-efficiency power generation. One noteworthy aspect of this project is that it is the first public-private partnership (PPP) advanced by the Indonesian government. We have positioned the IPP business as a priority area, and aggressively implement IPP initiatives in

> Asia, Europe, and the Middle East in addition to North America.



Signing of the Sponsor's Agreement

# **02** PFI Waste Management Project in the United Kingdom

Together with SITA UK Limited, a subsidiary of SUEZ ENVI-RONNEMENT of France, and Lend Lease Infrastructure Holdings (EMEA) Limited, ITOCHU signed a PFI waste management contract with the South Tyne and Wear Waste Management Partnership in the United Kingdom. This is the first PFI contract signed by a Japanese company in the waste management sector in the U.K.

This project will incinerate 190,000 tonnes of residual waste each year for 25 years, and the waste heat will be used to generate electricity. In this way, the project will generate clean electricity without using fossil fuels. In addition, the project will make it possible to reduce greenhouse gas emissions by approximately 62,000 tonnes of CO<sub>2</sub> equivalent per year, by reducing emissions of methane gas, which has a strong global warming effect, from landfill waste.



Image of completed waste incineration facility

# 03 İzmit Bay Bridge in Turkey

Together with IHI Infrastructure Systems Co., Ltd. (IIS), ITOCHU signed an EPC contract for İzmit Bay Bridge with Gebze-İzmir Otoyolu İnşaatı (NÖMAYG) Adi Ortaklığı, a consortium consisting of six companies, including a leading Turkish general contractor. We have been cooperating on the process leading up to the signing of the contract and will support IIS in the contract implementation. Preparations for the construction work, including detailed engineering, will be commenced, and the bridge is slated for completion in 2015. As a measure for promoting deployment of integrated infrastructure systems overseas based on Japan's New Growth Strategy, this project is the successful result of joint efforts of the government and the private sector, which enabled us to win the international competition for the contract.



Image of İzmit Bay Bridge

Contributing to Society and the Environment through Our Businesses

# **04** World's Largest Wind Farm Goes into Operation

The Shepherds Flat Wind Project (845 megawatt), in which we participate through U.S. subsidiary Tyr Energy, began commercial operation in stages from February 2012.

Once completed in 2012, the project will generate enough energy to supply more than 235,000 average U.S. homes, and will achieve a reduction of about 1.5 million tons of carbon dioxide per year, equivalent to the annual amount of carbon dioxide from approximately 200,000 passenger vehicles.

This project is the second project implemented under the memorandum on business collaboration concerning co-investment in renewable energy worldwide, concluded between

ITOCHU and General Electric Company.



Shepherds Flat power plant

# Metals & Minerals Company

We contribute to the growth of the global economy through the stable supply of mineral resources and of steel and non-ferrous metal products to Japan and other countries.

President, Metals & Minerals Company

Ichiro Nakamura

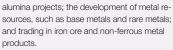
**BUSINESS OVERVIEW** 

METALS & MINERALS COMPANY

**Business Areas** 

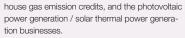
# Metals & Mineral Resources Division

This division operates a supply chain for metals and mineral resources that consists of operations of large-scale iron ore and



### Coal, Nuclear & Solar Division

This division handles coking coal for steel mills, and fuels for power utilities, such as thermal coal, uranium, and biomass. It is also involved in the trading of green-

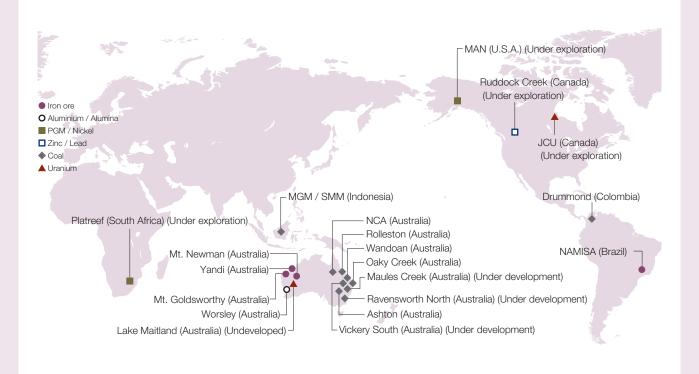


# Steel Business Coordination Department

This department manages and supervises all operations related to Marubeni-Itochu Steel Inc., a steel trading company. The department is working to develop synergies with Marubeni-Itochu Steel by leveraging the steel trading company's strong distribution network, which has

more than 100 affiliates in Japan and overseas.

### **Business Portfolio**



### **Business Environment**

In fiscal 2012, prices of metals and mineral resources were initially at high levels, but due to the European debt crisis, economic slowdowns in China and other emerging countries, etc., prices declined substantially from late in the first half to the end of the fiscal year.

Demand for metals and mineral resources will continue to expand, especially in emerging countries. On the other hand, future commodity prices are expected to be influenced by economic trends in China and in Europe, as well as by changes in the demand-supply balance accompanying progress in new development and expansion plans by suppliers.



- \*1 Source: Bloomberg, ITOCHU disclosure documents
- \*2 From fiscal 2008 to fiscal 2010, benchmark prices for Japanese market
- \*3 From fiscal 2011, iron ore: spot prices (62% Fe, CFR China); thermal coal: Australia FOB spot prices; hard coking coal: prices that ITOCHU considers to be general transaction prices based on market information

### **Overview of Fiscal 2012**

In fiscal 2012, gross trading profit declined by 1.6%, to ¥122.6 billion. However, net income attributable to ITOCHU rose by 27.9%, to ¥142.1 billion, because the production volume and sales price of iron ore both increased. In addition, we recorded gain associated with the acquisition of control of Brazil Japan Iron Ore Corporation (gain on bargain purchase and remeasurement of previously held equity interests at fair value), as well as gain on sales of investments.

We continued to secure stable supplies of natural resources, and to build and strengthen the value chain, by investing aggressively in the expansion of existing interests as well as in new projects, and enhancing cooperation between development and trade.

In the coal business, we acquired equity interests in mining operations and related infrastructure in Colombia. In our iron ore operations in Western Australia, we approved pre-commitment

Business Results				Bi	llions of Yen
	08	09	10	11	12
Gross trading profit	¥50.0	¥110.7	¥55.0	¥124.6	¥122.6
Equity in earnings of associated companies	22.5	20.2	9.2	29.4	44.3
Net income attributable to ITOCHU	55.9	83.8	42.9	111.0	142.1

Years ended March 31

funding for the purpose of expanding port capacity to accommodate increasing demand over the medium to long term. Also, to meet demand for a diverse range of non-ferrous metals, we acquired additional shares in a development company that is promoting the exploration and development of platinum group metals (PGMs) and nickel in South Africa. In addition, we established a new company-ITOCHU Mineral Resources Development Corporation-to take on exploration and development projects in the metals and mineral resources area.

### Message from the Division Company President

# Through synergies between equity interests and trade, we will strive to continue to make a strong contribution to ITOCHU's companywide earnings.



In fiscal 2012, to increase highly profitable equity interests, we conducted aggressive investment, centered on iron ore, coal, and rare metals. We also increased our earnings through synergies between equity interests and trade, and as a result we were able to continue to make a strong contribution to ITOCHU's companywide earnings in fiscal 2012. From fiscal 2013, we have made a new start as the Metals & Minerals Company.

There are concerns about the outlook of business environment in the metals and mineral resources business, such as peaking-out in commodity prices and a global economic slowdown. However, with support from continued strong economic growth in emerging countries, demand for metals and mineral resources is expected to remain firm. To contribute to Japan's stable procurement of metals and mineral resources, we will take a long-term perspective and continue striving to advance superior metal and mineral resource development projects and trade in all regions of the world.

Making full use of the distinctive capabilities of a general trading company, the Metals & Minerals Company will target the achievement of results that are highly evaluated on both the supply and consumption sides.



# STRATEGY The Growth Strategies of the Metals & Minerals Company

Demand for natural resources continues to grow in China and other emerging countries. In this environment, the Metals & Minerals Company is working to expand its equity interests in order to secure stable supplies of metals and mineral resources. In addition, we are working to build a value chain that starts from equity interests and to create added value in the trade business by leveraging the ITOCHU Group's comprehensive strengths. Furthermore, we are working to secure

non-ferrous metals, rare metals, rare earth metals, and other natural resources that have become increasingly difficult to procure in recent years. In response to growing international concern with environmental problems, we are also actively involved in such areas as solar power; biomass fuels-related business; and the trading of greenhouse gas emission credits.

## The Growth Strategies of the Metals & Minerals Company Natural resource development Non-Rare Rare earth **Biomass** ferrous Uranium metals metals ACTION 01 ACTION 03 ► ACTION 04 ► ACTION 02 Metals & Mineral Resources Division Coal, Nuclear & Solar Division Drawing on the ITOCHU Group's Creating added value Trade in raw materials and fuels Trade in products

### CSR at the Metals & Minerals Company

### Promoting CSR through the development and stable supply of mineral resources

We promote CSR throughout the entire ITOCHU Group, while pursuing the following missions:

- (1) the development and stable supply of mineral resources
- (2) initiatives for solar- and recycling-related businesses that are ecological to the earth

### CSR Action Plans: Key points of our fiscal 2013 action plans

As a global company, we will promote environmental management and businesses that are environmentally friendly both domestically and at overseas Group companies. We will also continue to promote CSR education and training.

ACTION 04

For the details of CSR activities at the Metals & Minerals Company, please visit our website. 🖵 http://www.itochu.co.jp/en/csr/activities/metal/

# **ACTION** Initiatives to Implement Our Growth Strategies

# **01** Initiatives to Expand **Supply Capacity of Western Australia Iron Ore Operations**

Through ITOCHU Minerals & Energy of Australia Pty Ltd, we have approved pre-commitment funding for the purpose of expanding the port capacity of Western Australia iron ore operations, which are run as joint ventures with BHP Billiton (Australia & U.K.), a leading mining company. This approval covers pre-commitment funding for a plan to increase the installed port capacity by 100 million tons per year, through the construction of outer harbour shipment facilities at Port Hedland and landside infrastructure, including stockyards and a rail spur. Start-up is expected in the first half of calendar year 2016.



Port Hedland, an iron ore loading port in Western Australia

## **02** Investment in Drummond Company **Colombian Mines**

Through ITOCHU Coal Americas Inc., we acquired a 20% equity interest in the Colombian mining operations and related infrastructure owned by Drummond Company, Inc. and Drummond affiliated companies. In addition, ITOCHU obtained the exclusive rights to market this coal in Japan. Coal production at these mines was commenced in 1995, and all production is exported as thermal coal. These reserves have high calorific value, low sulfur, and low ash. There are abundant reserves, with proven and probable reserves of approximately 1.9 billion tons, and currently production is approximately 30 million tons per annum. Plans call for production to be increased to 35 million tons in 2015.



Large-scale open cut mining at Drummond coal mine in Colombia

# 03 Ruddock Creek Zinc / Lead **Joint Exploration Project in Canada**

Since 2010, Mitsui Mining and Smelting Co., Ltd., and ITOCHU have been participating in the Ruddock Creek zinc / lead joint exploration project in Canada. Successful 2010-2011 drill results have resulted in an increase of 162%, or more than 6 million tonnes, of mineral resource. Both Mitsui and ITOCHU have elected to continue exploration to further increase the mineral resource and plan to conduct initial studies with the intention to develop and operate the project. In addition, Mitsui and ITOCHU acquired an additional 15% interest in the Ruddock Creek property from Imperial Metals Corporation by spending an additional CAN\$6 million.



Surface boring operations

Contributing to Society and the Environment through Our Businesses

# **04** PGMs Exploration and Development **Project in South Africa**

From Ivanhoe Nickel & Platinum Ltd., ITOCHU acquired additional shares in a development company that is promoting the exploration and development of PGMs and nickel of the Platreef Project. As a result, ITOCHU has acquired an aggregated interest of 8% in this project. Close to 50% of the demand for PGMs comes from their use as catalysts to clean exhaust gas from automobiles. Since PGMs are indispens-



Exploratory boring operations

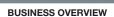
able to maintain and reinforce the competitiveness of key Japanese industries, PGMs have been designated as one of the most important metal categories in the natural resource acquisition policy of the Japanese government. Through this project, we will help to secure PGM resources for Japan and increase our equity interests.

# **Energy & Chemicals Company**

We will create new value through our value chain in the areas of petroleum, gas, and chemicals.

President, Energy & Chemicals Company

Yuji Fukuda



**ENERGY & CHEMICALS COMPANY** 

### **Business Areas**

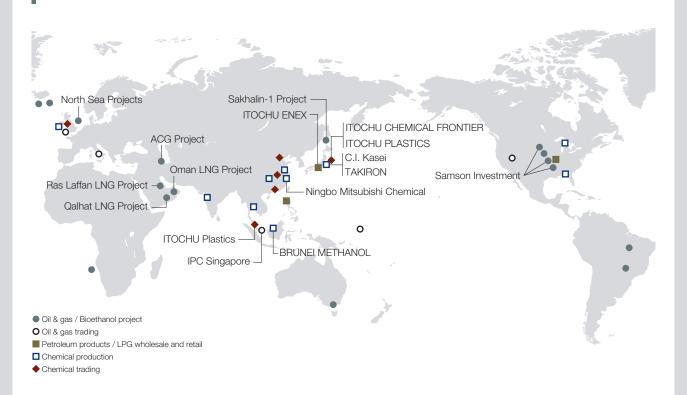
### **Energy Division**

In addition to global trade in a wide range of products, such as crude oil, petroleum products, and LPG, the division participates in oil and natural gas development projects in such locations as North America, Azerbaijan, Sakhalin, and the U.K. North Sea. The division also participates in the planning of LNG projects in Qatar and Oman and makes use of ITOCHU's capabilities as a trading company to actively conduct LNG trading. In Japan, the division's operations are centered on ITOCHU ENEX CO., LTD., one of the largest petroleum wholesalers affiliated with a general trading company.

### **Chemicals Division**

The division conducts trade in a wide range of products, such as basic chemicals, plastics, electronic materials, and pharmaceutical raw materials. In addition to trading, the division is investing in businesses to build a multifaceted portfolio that extends from upstream to downstream. Consequently, the division includes a large number of major Group companies, such as ITOCHU CHEMICAL FRONTIER Corporation, ITOCHU PLASTICS INC., and C.I. Kasei Co., Ltd. The division is also strengthening infliatives for synthetic fiber intermediates manufacturing in China and methanol production in Brunei Darussalam.

### **Business Portfolio**



### **Business Environment**

There are indications of economic slowdown in Europe and China, but business conditions in Japan and the United States are following a course of recovery. Since the beginning of the year, stock prices and other economic indicators have gradually improved. Consequently, crude oil prices are expected to be firm in fiscal 2013. The situation in Iran, which remains difficult to forecast, could also provide underpinning for crude oil prices. Over the medium to long term, the BRICS and other emerging economies are expected to continue to record stable growth, and demand for crude oil and petroleum products is forecast to remain solid. Therefore, crude oil prices should be firm.



### Overview of Fiscal 2012

In fiscal 2012, oil & gas prices rose and market conditions for chemicals recovered. As a result, gross trading profit was up 2.9%, to ¥155.6 billion. Due to the absence of impairment losses on oil & gas assets in the previous fiscal year and to higher profit from chemicals-related operations, net income attributable to ITOCHU rose by 198.9%, to ¥37.8 billion.

The Energy & Chemicals Company worked to acquire superior assets to support future profitability. In addition, we took steps to improve asset efficiency, such as withdrawing from inefficient businesses.

In the energy area, we worked to increase earnings through synergies between equity interests and trade. In addition, in the area of unconventional energy, which has high growth potential, we took steps to expand trade, such as a strategic

Business Results Billions of Yen					
	08	09	10	11	12
Gross trading profit	¥125.8	¥159.9	¥146.4	¥151.1	¥155.6
Equity in earnings of associated companies	2.7	2.2	2.0	1.7	2.4
Net income attributable to ITOCHU	61.2	37.9	37.3	12.6	37.8

Years ended March 31

investment in Samson, a U.S. oil and gas exploration and production company.

In the chemicals area, we worked to promote restructuring by applying the principles of selection and concentration to our business areas. We also invested aggressively in lithium-ion battery-related materials, a key focus area, thereby strengthening our foundation in growth areas.

### Message from the Division Company President

# We will strive to accumulate superior assets and generate synergies among our two divisions.

In the first year of "Brand-new Deal 2012," we took steps to support future profitability. In energy, we invested in Samson, of the United States, and in chemicals, we established a joint venture to manufacture and sell lithium-ion battery materials. We also exited inefficient assets. In these ways, we established a system to drive resolute progress in the final year of "Brandnew Deal 2012."

In fiscal 2013, we made a new start as the Energy & Chemicals Company, and moving forward we will work to



expand earnings through the continued accumulation of superior assets in both the energy and chemicals areas. In addition, targeting the creation of new value by drawing on our extensive value chain, we will work to be a Division Company with smooth interaction between our two divisions, such as synergies among natural resource development, oil trading, and upstream chemicals projects and synergies among LPG, naphtha, and chemicals trading.

# STRATEGY The Growth Strategies of the Energy & Chemicals Company

### **Energy Division**

We will work to expand our equity interests in the oil and gas business and to bolster our trading system, centered on IPC, and our wholesale and retail networks, centered on ITOCHU ENEX CO., LTD. In this way, we will strive to reinforce the ITOCHU Group's supply chain. In addition, with concern about environmental problems increasing, we will also accelerate our initiatives in the area of bioethanol.

### **Chemicals Division**

Based on worldwide trading operations in the areas of organic chemicals, plastics, and inorganic chemicals, the division will advance projects in upstream areas to secure competitive raw materials. In addition, in downstream areas the division will take steps to expand its business and bolster its supply chains, especially in the retail, plastics processing, and electronic materials areas.

### The Growth Strategies of the Energy & Chemicals Company Increase in equity interests Secure competitive materials through participation in projects with superior raw materials or locations Crude oil and natural gas upstream ACTION 01 ▶ (ACG, Samson, and others) Brunei methanol Lithium resource China PTA project LNG upstream project (SIMBOL) project (RasGas and others) Bioethanol (JB Bio) ACTION 03 ▶ ACTION 02 ▶ Creating new value through our extensive value chain Global development of energy trade Global development of chemical product trade Crude oil Petroleum products Organic chemicals Plastics Inorganic chemicals (IPC) (ITOCHU CHEMICAL FRONTIER) (ITOCHU PLASTICS) Expanding activities in electronic materials area Bolstering ITOCHU Group's Lithium-ion battery materials Pharmaceuticals Petroleum products (ENEX) C.I. Kasei (China / generics) ACTION 03 ► General merchandise LPG (IP&G) TAKIRON LEDs / Solar cells Natural gas (TME)\*

### CSR at the Energy & Chemicals Company

### Promoting CSR through global environmental preservation and the stable supply of safe and high-quality products

Ensuring stable supply of safe and high-quality products and services with a high degree of consideration for the global environment, we will contribute to the realization of a sustainable society.

ACTION 03

### CSR Action Plans: Key points of our fiscal 2013 action plans

The Group is pursuing the development of stable supplies of energy as well as of environmentally friendly businesses such as the lithium-ion battery supply business. We will also continue to provide education and training on laws, regulations, and safety measures regarding energy and chemical products.

For the details of CSR activities at the Energy & Chemicals Company, please visit our website. 🖵 http://www.itochu.co.jp/en/csr/activities/chemical/

Trademark Merchant Energy

# **ACTION** Initiatives to Implement Our Growth Strategies

# **01** Acquisition of Samson Investment Company, a U.S. Oil and Gas Exploration and Production Company

ITOCHU and Kohlberg Kravis Roberts & Co. L.P. jointly acquired 100% share of Samson Investment Company, a major U.S. oil and gas exploration and production company. As a result, ITOCHU owns 25% of Samson. In terms of domestic production volume. Samson is one of the largest private oil and gas exploration and production companies in the United States, and Samson's technical capabilities are highly evaluated in the industry. In recent years, Samson acquired unconventional resource assets with competitive costs and has built a balanced portfolio of oil and gas assets. Plans call for production to be expanded through the development of these assets. For ITOCHU, this investment is a key step in achieving its target for equity interests in the oil and gas business of more than 70,000 barrels per day by 2015. It will also allow ITOCHU to diversify its oil and gas investment activities to unconventional projects and grow its natural gas / LNG trading activities.



Oil and gas development in North America

## **02** Implementation of Vladivostok LNG **Joint Study**

Japan Far East Gas Co., Ltd., which was established by ITOCHU Corporation, Japan Petroleum Exploration Co., Ltd., Marubeni Corporation, INPEX Corporation, and ITOCHU Oil Exploration Co., Ltd., implemented a joint study with Gazprom, Russia's state-owned gas company. The Joint Study is on the construction of a liquefied natural gas (LNG) plant with production capacity of 10 million tons per year, the compressed natural gas (CNG) pilot project, and the gas-chemical complex project in the Vladivostok area. The realization of these future potential projects is considered to be very important for Russia-Japan relations, as well as for stable LNG supply not only to Japan but also to the Far East and other Asian countries, and will contribute to the diversification of Russia's gas (LNG) export sources.



Signing ceremony at Gazprom's headquarters in Moscow

Contributing to Society and the Environment through Our Businesses

# **U3** Initiatives in Lithium-ion Battery-related Business

Through Simbol Materials, a U.S. company in which ITOCHU invested in June 2010, ITOCHU participated in the production of high-purity lithium carbonate for lithium-ion batteries (LiB). High-purity lithium carbonate is used as a raw material for electrolyte salts (LiPF<sub>6</sub>) used in electrolyte solution, one of the main components for LiB. It is used in LiB for electric cars, for which demand is expected to grow rapidly in the near future, as well as in stationary rechargeable batteries and in clean energy. Also, together with KUREHA Corporation and KURA-

RAY Co., Ltd., we are involved in the joint development and commercialization of hard carbon for LiB anode material including "Biocarbotron," a new hard carbon material derived from plants.



Product image (Lithium compound)



Press conference

# **Food Company**

We will accelerate the implementation of the global SIS (Strategic Integrated System (vertical integration from upstream area to downstream area)) strategy and aim to be the leading food company in Japan, China, and Asia.

President, Food Company

Yoshihisa Aoki



**BUSINESS OVERVIEW** 

FOOD COMPANY

### **Business Areas**

### **Provisions Division**

This division secures raw material procurement locations, which play a key role of the global SIS strategy. In addition, the division provides a wide range of raw materials, such as grains, fats and oils, sugar, and coffee beans, principally to Japan and other Asian countries. The division will strive to make a significant contribution to the establishment of a global value chain through the provision of stable supplies and food safety and security for markets.

### Fresh Food & Food Business Solutions Division

Centered on the three main fresh food products (marine products, livestock products, and agricultural products), this division is building integrated operations on a global scale, from production regions—product processing—sales. The division covers the markets for food service, ready-to-eat, and eating at home. The needs in those markets are the starting point for our worldwide product development and supply activities.

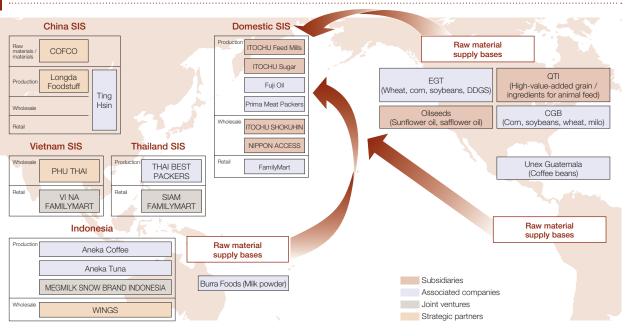
# Food Products Marketing & Distribution Division

The division includes leading domestic comprehensive food distributors ITOCHU SHOKUHIN Co., Ltd. and NIPPON ACCESS, INC. Through alliances with FamilyMart Co., Ltd., UNY Co., Ltd., and IZUMIYA Co., Ltd., the division conducts product development and works to build efficient food distribution networks, with customer needs as the starting point. Moreover, the division is also promoting the food distribution business in China and Asia.

# China Business Development Department This Department is

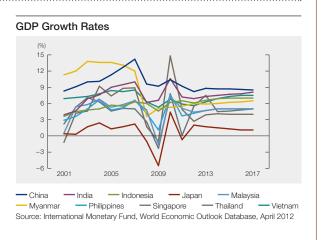
aggressively developing businesses in China, not only as a food supply base for Japan but also as the huge market. These businesses are centered on initiatives with China's leading corporate groups, such as the Ting Hsin Group, having the world's largest manufacturer of instant noodles; COFCO; and the Longda Foodstuff Group.

### **Business Portfolio**



### **Business Environment**

The Food Company has steadily expanded its earnings, centered on the domestic market. However, the domestic market is expected to contract gradually, because in Japan the trend toward declining birthrate and an aging population continues, and it will be difficult to halt the population decrease. On the other hand, in China, against a background of the European crisis, in the short term it is possible that the GDP growth rate could fall below forecasts if there is further slowing in exports to Europe. Nonetheless, over the medium to long term, China is expected to continue to post steady growth as the population increases. The importance of China as a new market, together with Southeast Asia, will continue to increase.



### **Overview of Fiscal 2012**

In fiscal 2012, some businesses recorded lower profits due to the influence of the Great East Japan Earthquake, but the food products marketing and distribution area recorded higher profits due to the domestic consumption trend toward eating at home. As a result, gross trading profit was up 1.4%, to ¥274.7 billion. Net income attributable to ITOCHU was up 95.8%, to ¥43.8 billion, thanks to the absence of losses due to the earthquake in the previous fiscal year, as well as to non-recurring profits, such as income on insurance claims.

In the domestic market, with a focus on accelerating industry reorganization, we took steps to increase our competitiveness, such as the merger of key food material marketing subsidiaries and management rationalization initiatives at distribution and marketing subsidiaries. In addition, we promoted the lateral

Business Results				Bi	llions of Yen
	08	09	10	11	12
Gross trading profit	¥324.7	¥335.6	¥270.0	¥270.8	¥274.7
Equity in earnings of associated companies	8.0	10.1	13.0	11.7	20.1
Net income attributable to ITOCHU	18.7	20.2	27.8	22.4	43.8

Years ended March 31

development of the domestic SIS strategy to other regions, and worked to reinforce our foundation in China and Asia, where consumer spending is increasing. In particular, in Asia we established a processed cheese manufacturing and marketing company in Indonesia. Also, working together with FamilyMart Co., Ltd., we established the first joint venture of a Japanese retail business in Vietnam, and made strategic preparations to accelerate the FamilyMart business in Vietnam.

### **Message from the Division Company President**

# We will aim to further expand earnings by advancing the SIS strategy in Japan and overseas.



Fiscal 2012, the first year of "Brand-new Deal 2012," got off to a severe start with the Great East Japan Earthquake, which occurred on March 11, 2011. Despite this environment, in accordance with the Division Company management policy to "aim to be the leading food company in Japan, China, and Asia," we set high quantitative objectives, and all Group companies worked together to accelerate the improvement of our earnings structure. We also recorded non-recurring profits. As a result, we achieved net income attributable to ITOCHU of ¥43.8 billion, a new record-high for the Food Company. In

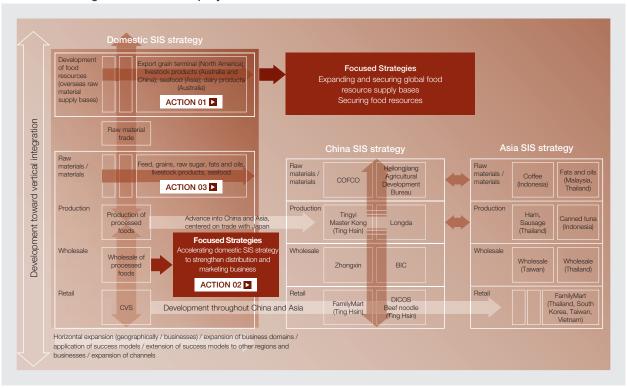
fiscal 2013, we expect our environment to remain challenging. However, our key measures will continue to center on "securing supply bases for food resources," "advancing the global SIS strategy especially in China and Asia," and "responding to domestic structural reforms." While responding promptly to changes in our environment, we will continue working to build a framework for the stable supply of safe, secure food, and will strive to achieve net income attributable to ITOCHU of ¥43.0 billion.

# STRATEGY The Growth Strategies of the Food Company

In the implementation of the domestic SIS strategy, we are further accelerating our initiatives, including capital and business alliances in the retail area and integration of Group companies in the distribution and marketing area. In addition to Japan, under "Brand-new Deal 2012," one of our key measures remains the same, the implementation of the global SIS strategy, focusing on China and Asia. In China, we have made TING HSIN (CAYMAN ISLANDS) HOLDING CORP. our affiliate and implemented initiatives centered on strategic partnerships with such companies as Longda Foodstuff Group Co., Ltd.,

and COFCO Limited. In this way, we are building a foundation for the SIS strategy. In Asia, we will further advance and develop the SIS strategy, centered on the continued cultivation of existing projects and the implementation of joint initiatives with strategic partners. In particular, in countries around the world we will step up our efforts to secure and expand bases for the supply of food resources, which will be an important element in the implementation of the global SIS strategy.

### The Growth Strategies of the Food Company



### **CSR** at the Food Company

# Responding to the needs of consumers and society with consideration for the environment

We aim to conduct quality businesses that contribute to society by ensuring a stable supply of safe products, checking food safety based on multiple aspects, and contributing to environmental preservation. In this manner, we strive to earn the trust of our customers and local communities.

ACTION 04 ▶

### CSR Action Plans: Key points of our fiscal 2013 action plans

We will continue advancing initiatives that meet a variety of social needs, such developing a procurement business to secure stable food resources, monitoring food safety by creating inspection systems and conducting supply chain management and internal audits, and promoting prepared food recycling to help protect the environment and reduce waste production.

For the details of CSR activities at the Food Company, please visit our website. 🖵 http://www.itochu.co.jp/en/csr/activities/food/

# **ACTION** Initiatives to Implement Our Growth Strategies

# **01** Expanding Handling and Logistics **Capacity to Reinforce System for** the Stable Supply of Grain

In February 2012, the state-of-the-art export grain terminal on the west coast of the United States started operations. In addition, CGB ENTERPRISES, INC. acquired two inland grain handling and logistics companies, Colusa Elevator in July 2011 and Twomey in October 2011. Through a dramatic increase in storage capacity, the combined grain handling and logistics capacity of EGT and CGB will exceed 20 million tons a year, the largest of any Japanese company and on a par with the world's grain majors. In this way, we have built a stable grain supply system for customers throughout the year. Moving forward, we will continue working to meet customer



needs by implementing the SIS strategy in pursuit of efficiency in production, logistics, and sales.

Export Grain Terminal on the west coast of the United States

## **02** Merger of Four Food Distribution and Marketing Subsidiaries Completed

In October 2011, we completed the merger of ITOCHU's four food distribution and marketing subsidiaries with the merger of NIPPON ACCESS, INC. and ITOCHU Fresh Corporation Inc. Moving forward, we will provide "comprehensive merchandising for food products" through the provision of the three main fresh food products as well as processed food products in all temperature ranges, such as ambient, frozen, and chilled, and "low-cost high-quality logistics" through the centralization and aggregation of distribution to our customers including those in food services and canteens sectors. We will also accelerate the expansion of the food distribution and marketing business, especially in the growth markets of China and Asia.



Four ITOCHU food distribution and marketing subsidiaries

# **03** Merger of Food Material Marketing **Subsidiaries**

In October 2011, ITOCHU's two wholly owned subsidiaries— I-FOODS Co., Ltd. and ITOCHU Rice Corporation—were merged to form ITOCHU Food Sales and Marketing Co., Ltd. This merger was implemented to strengthen our domestic marketing business in food materials such as sweeteners, wheat, fats and oils, rice, confectionary ingredients, and beverage ingredients. The synergies produced by this merger are an increase in the number of products that can be provided to business partners as well as a sharing of information transmission systems, customer bases, and management resources. Through these synergies, an efficient system for providing a stable supply of services and safe foodstuffs that our business partners can be confident in has been established. By intensively committing ITOCHU's management resources in the business of domestic food material market to ITOCHU Food Sales and Marketing Co.,



Ltd., we will establish a system that better meets the needs of consumers and business partners nationwide, and will strive to achieve sales of ¥300 billion.

Website of ITOCHU Food Sales and Marketing Co., Ltd.



# **04** Karada Smile Project

The importance of health promotion is increasing in the current social environment, and consumers are increasingly concerned with health. In this setting, four companies-UNY Co., Ltd., Circle K Sunkus Co., Ltd., FamilyMart Co., Ltd., and ITOCHU Corporation—founded the Karada Smile Project in January 2008 with the aim of facilitating research into and the development of healthy products throughout the entire process of their production from the raw material stage. The first merchandise from Hahanokimochi, a new brand under the Karada Smile Project, was launched in June 2011. The brand concept comes from a mother's unceasing wish (kimochi) for the good eating habits of her whole family, including an appropriate nutritional balance and calories and a sufficient intake of tasty vegetables. Bread and vogurt products are



Product Image

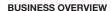
currently available. Moving forward, we will select concepts based on consumer marketing. and provide products that actively promote health through daily eating habits and offer a high level of value for customers.

# ICT, General Products & Realty Company

We will draw on our comprehensive capabilities and global network to provide high value added to a wide range of customers, in both industrial and consumer markets.

President, ICT, General Products & Realty Company

Tomofumi Yoshida



ICT, GENERAL PRODUCTS & REALTY COMPANY

### **Business Areas**

# Forest Products & General Merchandise Division

The building products & materials business has a strong presence in Japan and the United States,



network. In these ways, the division has estab-

lished strong, highly competitive global value chains.

### ICT, Insurance & Logistics Division

In ICT, the division is involved in IT and Internet-related services as well as mobile phone distribution and value-added after-sales services. In insurance and logistics,



the division is taking steps to strengthen its businesses, centered on China and Asia, including reinsurance brokerage and international logistics. The division is also aggressively developing new businesses and pursuing synergies through cooperation among business areas.

# Construction, Realty & Financial Business Division

In Japan, this division is active in the REIT-related business, centered on Advance Residence Investment Corporation (ADR),

Japan's largest residential J-REIT; housing and logistics facility development; and financial services. In addition, the division is aggressively developing overseas business, especially in China and Asia. In the future, the division will advance new businesses through the integration of the finance and real estate development functions.

### **Business Portfolio**

Forest Products &
General Merchandise
Division



Pulp production (Brazil and Finland)



Natural rubber processing business in Southeast Asia



U.K. tyre distribution and retail business



Building material business in North America

ICT, Insurance & Logistics Division



IT solutions business



Mobile phone distribution business



Logistics business



Insurance business

Construction, Realty & Financial Business
Division



Domestic condominium development business



Overseas real estate development business



Domestic commercial facilities development business



Domestic / overseas financial services

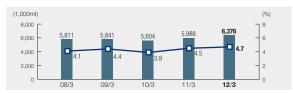
### **Business Environment**

Although the volume of transactions in the natural rubber market declined temporarily after the Lehman shock, it has returned to an underlying growth trend due to higher demand, centered on emerging countries. In this environment, the market share of the ITOCHU Group has steadily increased, and we have built the largest share among general trading companies. (See graph above right)

In ICT, the penetration of smartphones grew at a rapid pace, and we benefited from the resulting pickup in mobile phonerelated markets.

The real estate securitization market has recorded generally favorable expansion, and continued growth is expected in the future. The residential J-REIT market is also following a basic trend of growth. In this setting, the amount of real estate held by Advance Residence Investment Corporation (ADR) increased substantially as a result of merger in March 2010, and ADR continues to reinforce its presence as the largest residential J-REIT in Japan. (See graph below right)

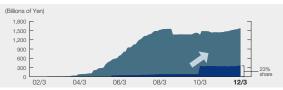
### Natural Rubber Volume of Transactions and ITOCHU's Share in Thailand and Indonesia



■ Natural rubber volume of transactions (left) 

□ ITOCHU's share (right) Source: IRSG

### Residential J-REIT and ADR Real Estate Holdings



■ Residential J-REIT
■ ADR (Advance Residence Investment Corporation)
Source: Prepared by ITOCHU from materials from the Association for Real Estate
Securitization and ADR

### **Overview of Fiscal 2012**

In fiscal 2012, the U.K. tyre business was newly consolidated, and ICT-related businesses recorded higher profits. As a result, gross trading profit was up 17.4%, to ¥244.6 billion. Due to growth in earnings of existing businesses, and to special gains and losses such as the absence of the impairment losses on stocks and gain on sales of businesses, net income attributable to ITOCHU rose by 522.1%, to ¥37.6 billion.

We aggressively acquired superior assets in growth areas and regions and continued to implement asset replacement, thereby reinforcing our earnings structure.

In Forest Products & General Merchandise, we acquired the Kwik-Fit Group, the U.K.'s No.1 tyre retailer, and integrated the distribution and retail functions of Stapleton's and Kwik-Fit.

Business Results Billions of Yen					
	08	09	10	11	12
Gross trading profit	¥240.0	¥235.3	¥204.0	¥208.3	¥244.6
Equity in earnings of associated companies	29.9	2.1	(7.9)	3.9	17.4
Net income attributable to ITOCHU	30.4	16.8	6.2	6.0	37.6

Years ended March 31

In this way, we substantially expanded our European tyre business. In ICT, Insurance & Logistics, we took strategic steps in growth markets, such as the logistics business in India and extended warranty services for household appliances in Japan. In Construction, Realty & Financial Business, we made progress in new businesses, such as the financial business with CITIC, a financial conglomerate owned by the Chinese government, and the logistics facility development business in Japan.

### Message from the Division Company President

# We will work to generate synergies among our areas of business.

From April 2012, we have made a new start as the ICT, General Products & Realty Company. We cover a wide range of business areas, such as Forest Products & General Merchandise, ICT, Insurance & Logistics, and Construction, Realty & Financial Business.

In fiscal 2012, the first year of "Brand-new Deal 2012," we commenced a number of new projects, including the acquisition of the Kwik-Fit Group, the U.K.'s No.1 tyre retailer; and a comprehensive strategic alliance with major Chinese government-run conglomerate CITIC Group.

On the other hand, we also steadily strengthened existing businesses, such as the warehouse development business in



Japan and the logistics business in China.

In fiscal 2013, we will expand our earnings platform by strengthening overseas businesses. In May 2012, we solidified our position as a leading global pulp trader with the acquisition of shares in the Northern Europe-based pulp producer METSA FIBRE Oy.

Moving forward, we will work to expand our earnings by aggressively developing investment projects and leveraging our comprehensive capabilities through synergies among our wide range of business areas.

# STRATEGY The Growth Strategies of the ICT, General Products & Realty Company

In Forest Products & General Merchandise, our basic strategy is "niche, low-tech, and dominant." We will strengthen its solid global value chain, from raw material production to sales, in such areas as building products & materials, pulp and paper, natural rubber, and tyres. In ICT, Insurance & Logistics, we will build an overseas earnings platform, centered on China and Asia, through such businesses as IT services, mobile phone distribution, green technology, insurance brokerage, and logistics services. We will also pursue synergies through cooperation among various areas of business. In Construction, Realty

& Financial Business, we will work to expand earnings by drawing on ITOCHU's global network in residential and logistics facility development, real estate securitization, and financial services in Japan as well as overseas business development through partnerships with leading local companies. Moving forward, the ICT, General Products & Realty Company will draw on its comprehensive capabilities to provide services and value added to customers, thereby securing further business opportunities and pursuing synergies.

### The Growth Strategies of the ICT, General Products & Realty Company Forest Products & - Niche, low-tech, dominant ICT, Insurance & Building overseas earnings platform - Global value chain General Merchandise - Pursuing synergies Logistics Logs and lumber, Building products & materials IT Solutions, Mobile phone distribution, Green technology ITOCHU Techno-Solutions, ITC NETWORKS, Excite Japan PrimeSource, ITOCHU Kenzai, CIPA Lumber, Pacific Woodtech ACTION 02 ▶ Pulp and paper, Wood chips Insurance brokerage and Reinsurance CENIBRA, METSA FIBRE, ITOCHU Pulp & Paper ITOCHU Orico Insurance Services, COSMOS SERVICES (Hong Kong), eGuarantee ACTION 01 ▶ Domestic/overseas logistics, Maritime shipping Natural rubber, Tyres ANEKA BUMI PRATAMA. European Tyre Enterprise (Stapleton's + Kwik-Fit). ITOCHU LOGISTICS, ITOCHU LOGISTICS (CHINA), TINGTONG ITOCHU Ceratech and to pursue synergies throughout the ICT, General Products & Realty Company Construction, Realty - Global network - Partnership & Financial Business Real estate development, Condominiums, Housing, and Securitization ACTION 03 ▶ ITOCHU Property Development, Advance Residence Investment Corporation, CENTURY 21 Japa Consumer / Corporate financial services United Asia Finance, CITIC International Assets Management, Orient Corporation

### **CSR** at the ICT, General Products & Realty Company

### Raising environmental awareness and contributing to the development of prosperous communities and societies

Through the provision of environmentally friendly products and services as well as products and solutions that help realize more prosperous societies by responding to regional and social needs, we will contribute to advancing the development of regional communities and the international society as a whole while also supporting safe and affluent lifestyles.

### CSR Action Plans: Key points of our fiscal 2013 action plans

As part of our environmentally friendly business efforts, we will trade internationally certified forest products and promote the development of solar power generation systems and other highly functional, environmentally friendly housing and social infrastructure. At the same time, we will step up our supply chain management efforts. In addition, we will utilize information technologies to develop creative energy management solutions businesses, smart infrastructure businesses, retail finance businesses in Asia and Europe, and other businesses that contribute to the realization of prosperous societies by addressing social needs.

For the details of CSR activities at the ICT, General Products & Realty Company, please visit our website. 🖳 http://www.itochu.co.jp/en/csr/activities/general/

# **ACTION** Initiatives to Implement Our Growth Strategies

# **01** Tyre Business

In tyre business, our basic strategy is to expand our distribution and retail business in Europe, Russia, and the United States. Centered on Stapleton's and Kwik-Fit, we have expanded our distribution and retail business in the United Kingdom, a key strategic market.

In Russia, we strengthened and expanded the logistics and storage functions of LLC ITR, a leading tyre distributor, which continued to record a substantial year-on-year increase in transaction volume in fiscal 2012. In addition, commercial production commenced at a new plant operated by YOKO-HAMA R.P.Z. L.L.C., a joint venture in Russia with the Yokohama Rubber Co., Ltd.

Moving forward, the tyre business will continue to play an important role in the Forest Products & General Merchandise Division, and accordingly we will take steps to strengthen our global sales network.



Exterior view of YOKOHAMA R.P.Z. factory

## **02** Mobile Phone-Related Business

Since we opened the first NTT DOCOMO Shop in Hachioji, Tokyo, in the beginning of the 1990s, we, as a major sales agent for DOCOMO products, have expanded our mobile phone distribution business. Currently, we are working to further expand this business, with ITC NETWORKS CORPORA-TION positioned as the core company.

In addition to mobile phone distribution / sales, we also provide value-added after-sales services that increase the satisfaction of existing subscribers. In June 2006, we commenced the mobile phone protection & delivery business through our associate Asurion Japan K.K. In August 2011, we invested in NEW Japan K.K. and started extended warranty services for a wide range of products such as household appliances.

Moving forward, we will continue to strengthen and expand our value chain in this area, from the distribution of mobile phones to the provision of value-added after-sales services.



Headquarters of U.S. N.F.W. Customer Services, Inc.

# **03** Real Estate Development-related **Business in China**

"Global network" and "Partnership" are the keywords in the Construction, Realty & Financial Business Division, which strives to fully utilize the advantages of a general trading company.

In accordance with these keywords, in the domestic market, we are advancing real estate and financial business, such as housing, logistics facility developments, and corporate and consumer financial services. In addition, with local partners in cooperation, we are promoting businesses abroad.

In September 2011, we opened the SHANJING OUTLET PLAZA•NINGBO on a site of about 12 hectares. This project was undertaken as a cooperative venture with our Chinese partner, Shanshan Group, and other companies.

The Construction, Realty & Financial Business Division has been working to strengthen its earning power by linking the

various needs that

arise throughout the

global network of a general trading company, and providing products and services that meet those needs.



SHANJING OUTLET PLAZA • NINGBO

Contributing to Society and the Environment through Our Businesses

# **04** Development of Energy and Smart IT **Infrastructure Business Utilizing IT**

Under the brand ecoFORTE, ITOCHU is developing energy and smart infrastructure business utilizing IT. Drawing on IT, we are providing integrated solutions for measurement and control of energy consumption in air conditioning and lighting equipment. For example, we are participating in the Akita City Smart City Integrated Information Management Platform Project in "Akita Smart City Project."

We are also providing management and control solutions for outdoor street lighting. Under the Ministry of the Environment's "2011 Challenge 25 Regional Development Project," we introduced these solutions in Tsukuba City in cooperation with Iwasaki Electric Co., Ltd., and Panasonic Corporation. Moving forward, we will continue to implement initiatives in the area of energy and smart IT infrastructure utilizing IT.



### **Overseas Operations**

### **Comments from Overseas Regional Headquarters**

### **North America**

### Eiichi Yonekura

President & CEO, ITOCHU International Inc.

In addition to its massive economic scale and great growth potential, North America is also a center

of technological advancement, not only in IT but in other areas, as seen in the recent shale gas revolution. It also occupies a preeminent position as a food producer. By strengthening collaboration between business segments and leveraging the collective expertise of our affiliates to accumulate superior assets, we are committed to raising our earnings structure to the next level as a flagship of the ITOCHU Group.

### **Latin America**

### Masaki Hayashi

C.E.O. for Latin America

Latin America is steadily gaining importance as a supplier of natural resources and food.

Domestic demand in this region is growing at a startling pace as well. We are developing businesses related to mineral resources, forestry, bio-ethanol, and agricultural products. In addition, we are venturing into trading and investments in domestic demand-related areas, including automobiles, social infrastructure, chemicals, and medical equipment. Through such bold endeavors, we aim to further boost earnings.

### **Europe**

### Takeshi Kumekawa

Chief Executive for European Operation

While recovery was seen in certain areas of Europe, the fiscal crisis in southern Europe persisted. Thus,

the regional economy is expected to remain in a state of disorder.

However, we see this situation as an opportunity, and we are thus targeting growth in a prudent yet bold manner. In particular, we will focus on developing existing projects as well as making new investments mainly in consumer-related business areas, as well as machinery-related business areas such as IPP (independent power producer), water, and environment-related projects.



### Tomoyuki Akamatsu

Chief Executive for Africa

Let us look into the African continent by utilizing the numbers 10 and 3.6. In 2012, 10 African countries

are expected to be among the top 20 countries in terms of economic growth rate\*1. Furthermore, in 2100, the total population of the African continent is forecasted to reach 3.6 billion\*2. In this promising African market, which is seeing an expansion in both domestic demand-related businesses and major natural resource-related investment projects, we are striving to establish a strong earnings platform.



### Hiroyuki Tsubai

CEO for the Middle East

In the Middle East, a number of powerful rulers have left their positions, and in 2012 we are

entering the second stage of Arab Spring, as symbolized by the presidential election held in Egypt. In this environment, it has become clear that the relationships among competing forces are complex and that the interests of related countries are in conflict. As intentions of various related parties are mixed, we will contribute to the economic development of the region by helping install infrastructure such as electricity, energy, and water as well as bridges.



### Tatsuo Fujino

CEO for Oceania

Oceania is a region that supports the global economy by being a major supplier of various natural

resources. We continue effective business management whilst ensuring high levels of asset efficiency in reflection of the recent rise in commodity prices. However, as it is currently uncertain how mineral resource prices will change in the future, we will expand iron ore and coal businesses, after considering overall individual project viability, whilst also developing and expanding businesses in the food, general merchandise and infrastructure areas.





### Shuichi Koseki

CEO for ITOCHU East Asia Bloc

China, which has been experiencing rapid economic growth, is showing some economic slow-

down in 2012. Regardless though, the GDP of this country is expected to grow by around 8%\*3 this year, and accordingly it will continue to be the engine of global economic growth. Moving forward, we will focus on trading and business development within this region, mainly in consumer-related areas, and will aim to contribute to ITOCHU's companywide earnings.

### ASEAN & South West Asia

### Junichi Sasaki

CEO for ASEAN & South West Asia Bloc

ASEAN and South West Asia countries are rising in importance in comparison to other emerging

countries. In these countries, natural resource development and rapid infrastructure development are progressing, and domestic demand is on the rise. We are working to enhance our earning power and increase our presence in this region by advancing IPP, sea water desalinization, and other infrastructure projects in cooperation with solid local companies; consumer-related businesses targeting expansion in consumption; and natural resource development-related businesses.



### Kiyoshi Fujitsuka

C.O.O. for CIS

Blessed by abundant natural resources, extensive land, and large population, CIS countries have

high growth potential. We focus on natural resource-related businesses that serve the national interests of related countries. In addition, we are working to develop businesses in such areas as infrastructure and machinery for industrial regeneration and improvement of living environments as well as consumer products and raw materials, which will allow us to respond to the robust consumer demand. At the same time, we are pursuing development of the software-related business, an area in which Japan is particularly strong. Through these efforts, we are united in our resolve to expand our business, with team spirit.





<sup>\*2</sup> Source: World Population Prospects, the 2010 Revision; United Nations

### Message from the CFO (Chief Financial Officer)

In fiscal 2012, we increased our earning power and took steps to implement the "Prevent" principle, such as withdrawing from inefficient assets. As a result, we achieved record-high profits. In addition, under a policy of proactively seeking new opportunities, we implemented a record-high level of investment, but maintained a strong financial position, with a NET DER of 1.5 times and risk assets at 76% of the risk buffer. Moving forward, we will steadfastly maintain our financial soundness, by keeping NET DER below 1.8, controlling risk assets at a sound level within the risk buffer, and focusing on the soundness of our cash flows. We will also maintain and enhance our overall asset efficiency through continuous asset replacement. In preparation for the introduction of IFRS, we have established a specialized organizational unit, and are implementing full-fledged initiatives. To strengthen risk management, we will track risk on a Groupwide consolidated basis and move forward with appropriate risk control.



Tadayuki Seki

CFO

### Message from the CSO (Chief Strategy Officer)



Koji Takayanagi

CSO

In fiscal 2012, the first year of the "Brand-new Deal 2012" medium-term management plan, we made solid progress in "Expanding Our Scale of Operations," which is one of the plan's basic policies. This progress included a record-high level of net income attributable to ITOCHU. The medium-term management plan originally called for investment of ¥800.0 billion on a gross basis over two years, but we have increased that to ¥1 trillion. In fiscal 2013, we will continue to take a proactive approach, but before embarking on any investment, we will assess its feasibility more rigorously than before, and only select superior projects.

Furthermore, in April 2012 we completed a series of organizational reforms that extended over a period of two years. This series of reforms, which has evened out the scale of earnings and the size of organizations, will facilitate more precise management. In addition, through the appointment of two outside directors, we will work to strengthen corporate governance.

### Message from the CAO & CCO (Chief Administrative Officer and Chief Compliance Officer)



Toru Matsushima

CAO & CCO

Today, companies are called upon not only to continue achieving profit growth but also to implement sound business activities and to contribute to the realization of a sustainable society. In particular, ITOCHU conducts business on a global basis, and we fully recognize that we must contribute to global society through businesses that help solve social issues, such as environmental conservation and respect for human rights.

In accordance with that recognition, under "Brand-new Deal 2012," we will aim to establish a highly effective compliance system through the implementation of issue tracking and the provision of individualized guidance and support in line with the characteristics of front-line operations. In this way, we will strive to implement sound business activities. Furthermore, with initiatives focused on the career of each individual employee as well as on diversity, and with the promotion of our global human resources strategy, we will strengthen our human resources capabilities and, through our businesses, we will follow our corporate philosophy of "Committed to the Global Good."

# **Net Income from Major Group Companies**

Years ended March 31

					Billions
	2008	2009	2010	2011	2012
Textile Company					
TOCHU Textile Prominent (ASIA) Ltd.	¥0.6	¥0.6	¥0.5	¥0.0	¥ 0.1
TOCHU TEXTILE (CHINA) CO., LTD.	0.9	1.0	0.9	0.8	1.1
JOI'X CORPORATION	0.9	0.4	0.1	0.5	(0.3)
Machinery Company					
TOCHU CONSTRUCTION MACHINERY CO., LTD.	¥0.8	¥0.4	¥0.5	¥0.6	¥0.6
TOCHU MACHINE-TECHNOS CORPORATION	_	_	0.3	0.3	0.6
Century Tokyo Leasing Corporation	1.5	1.0	6.8	4.0	6.2
Century Medical, Inc.	0.2	0.5	0.6	0.8	0.9
Metals & Minerals Company					
TOCHU Metals Corporation	¥ 1.4	¥ 1.4	¥ 0.8	¥ 1.2	¥ 1.2
TOCHU Minerals & Energy of Australia Pty Ltd	38.5	71.2	34.1	80.1	89.3
Marubeni-Itochu Steel Inc.	16.9	14.8	2.7	6.8	12.9
Brazil Japan Iron Ore Corporation	_	0.0	4.0	12.9	36.8
TOCHU Coal Americas Inc.	_	_	_	_	2.0
Energy & Chemicals Company					
TOCHU Oil Exploration (Azerbaijan) Inc.	¥33.4	¥26.1	¥6.9	¥10.7	¥13.0
TOCHU PETROLEUM CO., (SINGAPORE) PTE. LTD.	3.6	5.0	0.8	0.0	(0.2)
TOCHU CHEMICAL FRONTIER Corporation	1.8	1.1	1.9	2.0	2.9
TOCHU PLASTICS INC.	3.1	1.6	1.9	2.2	1.9
Food Company					
NIPPON ACCESS, INC.	¥ 2.6	¥3.7	¥4.5	¥ 6.5*	¥8.6
TOCHU SHOKUHIN Co., Ltd.	1.3	0.7	1.7	1.8	2.3
FamilyMart Co., Ltd.	4.9	5.3	4.7	4.0	6.7
Fuji Oil Co., Ltd.	(0.4)	2.0	2.7	2.5	2.3
Prima Meat Packers, Ltd.	1.6	1.9	1.8	(1.4)	2.4
ICT, General Products & Realty Compan	<u>-</u>	\//4 C\	V0.0	V0.0	344.5
TOCHU Kenzai Corp.	¥ 0.3	¥(1.0)	¥0.2	¥0.0	¥1.8
TOCHU Pulp & Paper Corp.	0.6	0.1	0.2	0.2	0.2
TOCHU Techno-Solutions Corporation	8.1	6.9	6.8	6.3	7.5
· · · · · · · · · · · · · · · · · · ·	4 7	1.0	1 0		4 -
TC NETWORKS CORPORATION TOCHU Property Development, Ltd.	1.7 (4.4)	1.6 0.3	1.6 0.5	1.4	1.5 2.6

<sup>\*</sup> On March 1, 2011, NIPPON ACCESS, INC. merged with Family Corporation Inc. and made Universal Food Co., Ltd. a consolidated subsidiary. In addition, the company received a business transfer from ITOCHU Fresh Corporation Inc. on October 1, 2011. The net income attributable to ITOCHU of NIPPON ACCESS, INC. for the same period of the previous fiscal year shows the total of these 4 companies.



# CSR

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#### **CSR for ITOCHU Corporation**

ITOCHU Corporation is pursuing multifaceted corporate activities in various regions of the world and a wide range of fields. As such, ITOCHU is well aware of the impact of those activities on the global environment and society.

For ITOCHU, CSR entails making a contribution to building sustainable societies through business activities. As a global company, it is our mission to be "Committed to the Global Good."

#### ITOCHU Mission and Values

ITOCHU founder Chubei Itoh first launched a wholesale linen business in 1858. For more than 150 years since, ITOCHU has passed down the spirit of *sampo yoshi* (good for the buyer, good for the seller, and good for society), a management philosophy embraced by Ohmi merchants.

After considering ways to demonstrate its commitment to society as an international corporation and to put this commitment into practice, in 1992 ITOCHU formulated "Committed to the Global Good" as a corporate philosophy. The conceptual framework for this philosophy was reorganized in 2009. In order for all employees to properly understand the responsibility that the ITOCHU Group is charged with fulfilling for society and to make this philosophy an integral part of actions everyday, its

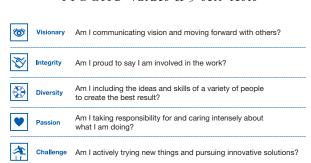
ITOCHU Mission

#### **Committed to the Global Good**



The ITOCHU group respects the individual, society, and the future in its Commitment to the Global Good.

#### ITOCHU Values & 5 self-tests



core element, "Committed to the Global Good," was set as the ITOCHU Mission for the entire ITOCHU Group. Accompanying this is a new set of five values, called the ITOCHU Values, considered vital for enabling each employee to fulfill their role in realizing the ITOCHU Mission. To properly embed the ITOCHU Values, ITOCHU has formulated "5 self-tests" that employees can refer to in order to determine that the five values are present in their actions.

### ITOCHU's CSR Promotion: Basic Policies and Promotion System

We at ITOCHU Corporation, in accordance with the ITOCHU Mission "Committed to the Global Good," believe that fulfilling our social responsibility through our business activities is important. To make sure that CSR is systematically implemented involving the whole organization, we established basic policies for CSR promotion as a corporate-wide policy and drafted CSR Action Plans in each organization to promote CSR.

#### **Basic Policies for CSR Promotion**

Alongside the drafting of its management plan, ITOCHU formulated basic policies for CSR promotion, with the aim of globally promoting CSR with direct linkages to the management plan.

During the period of the "Brand-new Deal 2012" management plan, which covers fiscal 2012 to fiscal 2013, the "Basic policies for CSR promotion" are as follows.

- Strengthening communication with stakeholders through a front-line approach
- 2 Promoting businesses that help solve social issues
- 3 Strengthening supply chain management (Respect for human rights and consideration for the environment)
- 4 Promoting education on CSR and environmental conservation
- 5 Involving in and contributing to development of local and global communities

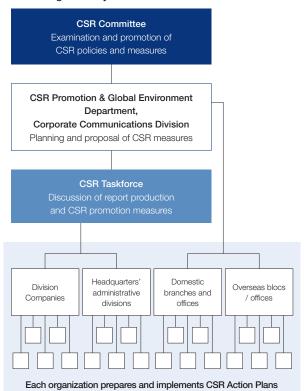
#### **CSR Promotion through CSR Action Plans**

ITOCHU Corporation conducts a wide variety of businesses through six Division Companies. To reliably promote CSR in our businesses, in accordance with the basic policies for CSR promotion shown on the left, each Division Company defines the CSR issues that are important in its business areas, formulates "CSR Action Plans," and executes them based on a PDCA (plan–do–check–act) cycle system. CSR Action Plans are also formulated and exercised by each organization, such as the Headquarters' administrative divisions, domestic branches and offices, and overseas bases, in line with their respective businesses and functions. A pillar of our CSR promotion is that every employee understands the plans and steadily executes them in his or her job.

#### **CSR Promotion System at ITOCHU Corporation**

At ITOCHU Corporation, with the aim of enhancing communication with stakeholders, the Corporate Communications Division's CSR Promotion & Global Environment Department plans and proposes strategies for promoting CSR corporate-wide, which are deliberated and discussed by the CSR Committee. ITOCHU also forms a CSR Taskforce, which is made up of members from each Division Company and administrative divisions. This taskforce discusses production of the reports and CSR promotion measures.

#### **CSR Management System**



### Participation in the United Nations Global Compact

In April 2009, ITOCHU Corporation joined the United Nations Global Compact, a global initiative to achieve sustainable growth of the international community. In compliance with the Global Compact's ten principles in the areas of human



rights, labour standards, the environment, and anti-corruption, ITOCHU is striving to fulfill its corporate mission of "Committed to the Global Good."

#### The Ten Principles of the United Nations Global Compact

Human Rights	Principle 1 Businesses should support and respect the protection of internationally proclaimed human rights; and Principle 2 make sure that they are not complicit in human rights abuses.
Labour	Principle 3 Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining; Principle 4 the elimination of all forms of forced and compulsory labour; Principle 5 the effective abolition of child labour; and Principle 6 the elimination of discrimination in respect of employment and occupation.
Environment	Principle 7 Businesses should support a precautionary approach to environmental challenges; Principle 8 undertake initiatives to promote greater environmental responsibility; and Principle 9 encourage the development and diffusion of environmentally friendly technologies.
Anti- corruption	Principle 10 Businesses should work against corruption in all its forms, including extortion and bribery.

#### **Documentary Report Project on Supply Chains**

# Enthusiasm of Pulp Producers: Green Economy Project —CENIBRA's Environmental Business Initiatives

ITOCHU believes that informing the public about where products originate is vital to its role as a trading company. Accordingly, since 2009 ITOCHU has conducted the "Documentary Report Project on Supply Chains," offering a glimpse across the entire supply chain of individual products that it handles.

This report, from Kazuma Yamane, covers the supply chain from the production of pulp in Brazil to the making of everyday paper tissues.

#### Research Period: March 2012 Front-line Report: Kazuma Yamane

(Nonfiction writer and Dokkyo University Department of Economics Specially-Appointed Professor)

Visited Brazil for the first time in 1972, and has done on-site research in Brazil about 20 times. In 1996 sponsored the Amazon's first international environmental symposium as representative of Future Association Amazon, an NGO. In 1997, he received an award for distinguished service from the Para state legislature. Brazil and the Amazon are the starting point of his outlook on life and his environmental awareness.



#### Islands of Green Amidst Treeless Hills

Tissue paper is a product that we use everyday. I heard that pulp from CENIBRA, in Brazil, is the raw material for the well-known Nepia brand of tissue paper. To see the site where the pulp is produced, I traveled to Brazil to visit lpatinga City in the state of Minas Gerais.

Ipatinga, a small city with a population of about 250,000 people, is located about 700 kilometers northeast of São Paulo.

This was my 20th trip to Brazil since 1972, but my first visit to Minas Gerais. As the plane from São Paulo entered Minas Gerais, I began to see a line of low, gently rolling mountains. On the

surface of the mountains, I was surprised at the conspicuous reddish-brown clear areas. Through the window of the plane, I could see the western edge of the Atlantic Rainforest. This rainforest used to cover 1.3 million square kilometers, or about 3.3 times the size of Japan, but 93% of the rainforest has been lost, and today only 91,000 square kilometers remains.

However, as the plane approached Ipatinga, I began to see many dark green areas in the Rio Doce river basin's barren mountain surfaces and small flat spaces. I later learned that these were CENIBRA plantations.

#### **About CENIBRA**

CENIBRA was established on September 13, 1973, as a Japan–Brazil joint venture project after a decision by the Japanese Cabinet. Japan Brazil Paper and Pulp Resources Development Co., Ltd. (JBP), which was a joint venture by large Japanese pulp and paper companies, OECF, and ITOCHU Corporation, owned 48.5% of CENIBRA. The other 51.5% was owned by Brazil's Companhia Vale do Rio Doce

(currently Vale S.A.). CENIBRA began operations in March 1977. Subsequently, in 2001 JBP acquired shares in CENIBRA that were owned by Companhia Vale do Rio Doce, and today CENIBRA is operated with 100% Japanese capital. JBP is owned by 14 companies, including Oji Paper (48.98%) and ITOCHU (32.11%) (as of the end of June 2012). It is the seventh largest hardwood market pulp producer in the world, and sales in fiscal 2011 were \$728 million.

#### **Paper Product Supply Chain**



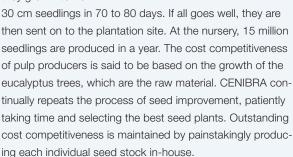
Photographs on pages 74 to 77 by Kazuma Yamane (except for photograph of Kazuma Yamane and photographs of tissue paper boxes)



### 15 Million Seedlings per Year

In one day, 50,000 eucalyptus logs are fed into the production line. That means that large quantities of eucalyptus seedlings are necessary for planting, more than 50,000 a day, and CENIBRA uses its own nursery to produce 100% of the seedlings it needs. At the nursery, which is like a large test plantation, highly experienced Japanese specialists from Oji Paper, which is the lead shareholder, provide enthusiastic guidance about seedling development. To select rootstock that are highly resistant to aridity, changes in temperature, insect pests, and wind; matches the soil; and will grow well, 10,000 seed plants are created each year by crossbreeding rootstock (100 x 100). After trial planting, the best rootstocks are selected. The rootstocks selected in this way are known as clones, and the branches and leaves of the rootstocks (5

to 8 cm scions) are cut and placed in a small pot, in which they grow into 20–







### **Logs That Can Be Harvested in 7 Years**

The plantations of CENIBRA are interspersed among an area the size of the Kanto Plain, or about 17,000 square kilometers. Those were the green areas I saw out of the plane window when we were nearing Ipatinga. CENIBRA's holdings total 255,000 hectares, about the size of Kanagawa Prefecture.

I was able to visit one of the plantations. First, the employees open holes in the surface soil with a digging machine Then other employees use a metal tube to plant the seedlings in the soil, and finally employees with a water supply hose sprinkle water on the seedlings and apply fertilizer.

Each hectare of eucalyptus trees grown in this way yields 41 cubic meters of wood a year,

with harvesting conducted after seven years. The speed of this growth supports the international competitiveness of CENIBRA. At the harvest site, the arm of the harvester grabs and cuts the eucalyptus trees, which have grown to about 30 meters. It takes about 20 seconds to harvest one tree and turn it into a log. The efficiency of the process was hard to believe.



### **Forest Certification and 70 Awards**

Near the plantation and the harvesting area, there is a temporary tent that is used for the workers to take breaks and have lunch. I was surprised at the thorough approach to appropriate working conditions. The reason is that the industrial use of forest resources entails the strict observance of such things as conservation of the natural environment, maintenance of biodiversity, and contributions to the workers and the local community. We have reached an age in which the only companies that survive will be those that market products that have been "certified" as clearing a management process that meets these social requirements.



In 2005, CENIBRA became the first company to simultaneously receive FSC (Forest Stewardship Council) forest certification and CERFLOR (Sistema Brasileiro de Certificação Florestal) forest certification. In total, the company has received 3,828 environmental licenses.

CENIBRA's eucalyptus plantations are not connected in any way to the harvesting of primary forests. Out of CENIBRA's holdings, an area of 103,000 hectares is sustaining the ecosystem as permanent forest reserve or legal forest reserve. These reserves account for about 40% of the forest holdings. Just since 2000, CENIBRA has received 70 awards, which is an indication of their passionate commitment to the environment.



## Rigorous Approach to Saving Energy and Handling Wastewater and Odors

In the huge log yard at the pulp mill, there were mountains of eucalyptus logs brought in by truck and rail. Pulp is shipped in the form of sheets that look much like dried sake lees that are used as a raw material for *amazake*. The paper mills that buy the pulp dissolve the boards with water and use the fiber as raw material to make paper for specific needs, such as for tissues or printing.

Pulp plants require large quantities of water and fuel. The production process also generates substantial amounts of odors and wastewater. CENIBRA conducts rigorous daily monitoring of odors outside the plant grounds and of the degree of contamination of wastewater. The environmental facilities here are top level. In addition, the bark from the logs is used in biomass electric power generation, and the lignin, an impurity that is generated during the cooking process, is used

as fuel for in-house power generation. In these ways, a rigorous approach to energy conservation is implemented.

The amount of water consumed in the production process has been reduced to one-fifteenth the level in 1977, and the amount of bleaching agent has been reduced 32% in comparison with 2006 (available chlorine equivalent units). The amount of electricity purchased has declined 29%, and boiler fuel is down 82% (both in comparison with 2011). Everywhere I looked, I saw this type of innovation and effort in the areas of production and the environment. This progress is the fruit of daily efforts to improve operations and cut costs, on a base of papermaking technology from Japan, which is at the world's highest level. ISO 9001 and ISO 14001 certifications have been acquired.





## **Specialized Shipping Terminal for Pulp Export (5.5 Million Tons a Year)**

Annual sales of this pulp total 1.2 million tons, with 90 customers in 25 countries. Sales to the domestic Brazilian market are handled directly by CENIBRA (5%), while exports are handled by ITOCHU Corporation. Exports to Asia, including Japan, are increasing, and now account for 48% of total exports. Exports to overseas destinations are shipped from Portocel, which is on the Atlantic Coast about 375 kilometers away from the mill. Each day, about 3,200 tons are carried to Portocel via the Vitoria a Minas Railway.

Portocel (full company name Terminal Especializado de Barra do Riacho S.A.), is owned 49% by CENIBRA and 51%

by Fibria S.A. (Brazilian pulp maker). The world's largest specialized pulp terminal, it exported 5.5 million

tons of pulp in 2011. Brazil is in the process of establishing its infrastructure. In this setting, the fact that CENIBRA had, in advance, secured a rail transport route from the mill to a port, and owned a shipping port, was one of the sources of CENIBRA's cost competitiveness.



#### IN HARMONY WITH LOCAL COMMUNITIES

#### **Moving Ahead in Tandem with Local Communities and Farmers**

CENIBRA is moving ahead with contracts under which it consigns the plantations to local farmers and then purchases the logs that they cultivate. Many of the farming families operate pastureland, but the eucalyptus plantations turn barren areas into green areas, and the income is more than from farming, so it is a very attractive business for the farming households. The contract farmer that I visited was satisfied with the stable income from eucalyptus plantations. The "contract plantations," which began in 1985, already number 1,200, with total plantation area of 25,000 hectares. This is a new business model that helps the environment through the greening of barren areas and also reduces plantation costs for CENIBRA.





### 400 Million Boxes of Tissue Paper Annually

After I came back to Japan, I visited the Oji Nepia Nagoya Plant (Kasugai City, Aichi Prefecture), which is a major user of CENIBRA pulp and is the maker of Nepia brand tissue paper.

When I observed the final production line of the Nagoya Plant, which has an area equivalent to about two Tokyo Domes, I was overwhelmed by the scene of high-speed tissue packaging. The production volume reaches 400 million boxes a year.

The process of making tissue paper uses only one gram of pulp fiber per liter of water, to realize the soft texture that is easy on the skin. However, the ultra-thin tissue has two-ply construction, with the side that touches the skin using soft fibers and the back side using slightly stiffer fibers for support. The fibers that are used on the easy-on-the-skin portion are

made from CENIBRA pulp from Brazil. The CENIBRA pulp is produced with 100% plantation trees, and the raw material eucalyptus trees are produced and managed by the company from the individual seedling stage. Today, when environmental problems are the focus of attention, this traceability gives consumers a sense of security.



#### Concluding the Observation

Tissue paper, an everyday product that I have always used without really thinking about it, is made from raw materials that are obtained through rigorous consideration for the environment and hard work. It was at just this point when the theme of the United Nations Conference on Sustainable Development, known as Rio +20, was released: "Green Economy." The eco business advanced by CENIBRA is certainly a desirable "green economy," I think. CENIBRA's implementation of environmental measures should be studied by many other companies.

#### INITIATIVES TARGETING BIODIVERSITY

### Conservation and Breeding of Rare Endangered Species

Over many years, much forest area has been lost, and CENIBRA is working to restore natural forests. In an area totaling 300 hectares that constitute natural forest, the company is planting 40 varieties of tree seedlings, a total of 70,000 seedlings a year.

A representative example of these efforts to sustain and restore biodiversity is the Reserva Particular do Patrimonio Natural (RPPN) Macedonia Farm. I wanted to visit when I heard that endangered birds are protected and bred here.

The forests in this area are the habitat of a pheasant family bird with the Brazilian name mutum (a type of curassow). The mutum habitat here is the only one in the Americas, so there are very few people in Japan who know of it. When I first saw it, I was impressed with the black, rather large bird that flew slowly and walked like a chicken. The conservation, breeding, and release activities, are, in the final analysis, Brazil's version of the Japanese programs for the crested ibis and white stork. It was 21 years ago that CENIBRA, with partners Crax NPO and Crax Internacional, began working to prevent the extinction of these birds with the conservation, breeding, and release project.

The base for those activities is in the forest. There are seven endangered bird species being raised in cages, awaiting release, including the mutum and the



Black-fronted Piping Guan. I received a several-hour presentation from a CENIBRA team, and I was overwhelmed with their enthusiasm. As a result of continued breeding and release, 20% of the world's mutum are on the Macedonia Farm. The curassow have been around since 4,000 to 5,000 years ago, and they are considered to be something like the "coelacanth" of birds. As a result, CENIBRA's enthusiastic activities are well-known in Brazil.

Activities to conserve and breed rare endangered species have a significant educational effect. At the Macedonia Farm, they are also working to welcome ordinary environmental visitors (6,000 a year) and offer school teacher training (1,760 people). The public school teachers who have received training here have already gone on to teach 220,000 students. I admired the manner in which the program to raise local environmental awareness has been enriched.

#### ISO 26000 Core Subjects and ITOCHU's Initiatives

Aiming to contribute to the realization of a sustainable society, ITOCHU Corporation has participated in the United Nations Global Compact since 2009. This annual report provides information about ITOCHU's CSR approach and initiatives, arranged by the seven core subjects of ISO 26000, the international standard for social responsibility that was launched in November 2010 to provide an enhanced response to the requirements of a wide range of stakeholders in international society based on the Global Compact's ten principles.



#### **Organizational Governance**

For ITOCHU, CSR is not simply acting with consideration for how corporate activities affect the global environment and society but also contributing to the realization of a sustainable society through business activities.

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P89-93 Corporate Governance
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P73 Participation in the United Nations Global Compact



#### **Human Rights (Global Compact Principles 1-6)**

With a commitment to the global good of society and individuals alike, ITOCHU conducts its business activities with respect for human rights and individuality. In addition, as a company with diverse operations worldwide, we believe it is important to implement initiatives with a focus on human rights in the supply chain.

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#### **Labor Practices (Global Compact Principles 3-6)**

To steadily implement the policy "Proactively Seek New Opportunities," which is a part of the medium-term management plan, ITOCHU is aggressively advancing efforts to cultivate "industry professionals" and "strong human resources" who can support "proactive initiatives" and can play active role in global business. In addition, we are also focusing on the establishment of a system that enables diverse human resources to make the most of their capabilities.

ITOCHU Corporation's CSR Action Guidelines for Supply Chains Human Resources Development Supporting the "Seeking of New Opportunities"

A Variety of Training Schemes

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Global Human Resources Strategy Enters a New Stage Creating Environments that Bring Out the Best in Employees Promoting Human Resources Diversification in Japan Communications with Employees



#### The Environment (Global Compact Principles 7-9)

For ITOCHU, which conducts wide and diverse range of business activities on a global scale, consideration for the environment is indispensable. We pay close attention to the influence of our business activities on the environment and we also consider what we can create to pass on to the next generations.

P74-77 Documentary Report Project on Supply Chains
P82 Environmental Policy

Environmental Policy Environmental Management

Precautionary Approach to Environmental Risks

Office Environmental Performance

Activities to Restore the Tropical Rainforests and Conserve

Borneo's Ecosystem



#### Fair Operating Practices (Global Compact Principles 3-10)

In addition to ensuring that our business activities are in accordance with laws and international rules, we also have established and continually improve our compliance system so that individual employees can sincerely conduct their daily activities from a highly ethical viewpoint.

P79 Human Rights in the Supply Chain

Compliance



#### Consumer Issues

ITOCHU, which handles a wide variety of goods and services that support people's everyday lives, is taking steps to deal with consumer-related issues at every level of the supply chain, such as working to ensure product safety and quality and developing products that contribute to environmental conservation.

Documentary Report Project on Supply Chains

Ensuring Food Safety

Raising Consumer Awareness of Environmental Conservation through MOTTAINAI Campaign

Introducing Supply Chains for Individual Projects



#### Community Involvement and Development

In the regions where ITOCHU conducts business, we consider ourselves to be members of local communities. Accordingly, we will strive to participate in local communities in ways that transcend the scope of our business activities and to contribute to the sustainable development of those communities.

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Community Contribution Social Contribution



The ITOCHU Mission "Committed to the Global Good" incorporates a commitment to the global good of society and individuals alike, and ITOCHU's respect for human rights and individuality is based on this philosophy.

We work to foster awareness of this approach within the company and, as a company that conducts business transactions around the world, we also implement initiatives with a focus on human rights in the supply chain.

#### Policy on Respect for Human Rights

Of the ITOCHU Mission "Committed to the Global Good," the "global good" refers not only to improved living standards but also a general sense of well-being. ITOCHU works to support the global good of society as well as the global good of individuals, and we respect human rights and individuality.

Based on this policy, ITOCHU supports the Universal Declaration of Human Rights adopted by the United Nations in 1948 as a common standard of achievement for all people and all nations. Furthermore, ITOCHU participated in the United Nations Global Compact in 2009, which is derived from this Declaration and other international standards.

### In-House Training Regarding Respect for Human Rights

### In-House CSR Seminar Held on "Human Rights and Global Business for a General Trading Company"

As a general trading company that operates around the world and plays an important role in supply chains, we held this seminar in March 2012 to keep up with the latest developments relating to corporate business and human rights, and to use this knowledge for its business. Mr. Hideki Wakabayashi, Executive Director of Amnesty International Japan, the international human rights NGO and public interest group, was invited to speak at the seventh CSR in-house seminar, which was attended by 110 employees of ITOCHU Corporation and its related Group companies.

Mr. Wakabayashi spoke on developments in international human rights standards and the relationship between business and human rights, giving specific examples. Afterward a question-and-answer session was held, where participants actively exchanged opinions on human rights and other issues in the supply chain.

#### Raising Awareness through Internal Training Programs

We work to extensively embed understanding of human rights through in-house training programs held each year. In the training program for new recruits, they are instructed to acquire the proper mindset for respecting human rights that they should have as members of the ITOCHU family. In inhouse training for organization heads, sexual harassment and power harassment issues are discussed, and a thorough understanding of human rights is fostered. In fiscal 2012, 295 people participated in human rights training.

#### Human Rights in the Supply Chain

To promote CSR supply chain management with consideration for such issues as human rights, labor, and environmental problems, we have formulated ITOCHU Corporation's CSR Action Guidelines for Supply Chains, and are working to foster understanding of these guidelines and to promote their implementation in supply chains. To that end, in order to check the status of our suppliers, we conduct surveys with a method suited to the characteristics of the goods of each Division Company, along with mandatory questions on the 10 items in our CSR Action Guidelines for Supply Chains.

In fiscal 2012, we surveyed 401 companies, including 28 suppliers of overseas offices and 115 suppliers of 16 Group companies. Excluding suppliers for which continued follow-up is due to legal or other factors in the supplier's country, no serious problems requiring immediate response were found in the survey results.

We are committed to continually increasing our employees' awareness and to enhancing the understanding and implementation of our suppliers by continuing these surveys and through dialogues with suppliers.

### CSR Survey: Survey Results by Organization (Fiscal 2010 to Fiscal 2012)

Division Company*	Fiscal 2012	Fiscal 2011	Fiscal 2010
Textile	26	24	28
ICT & Machinery	16	15	17
Energy, Metals & Minerals	14	14	11
Chemicals, Forest Products & General Merchandise	202	193	133
Food	117	105	93
Logistics Services Department	26	23	18
Total	401	374	300

<sup>\*</sup> Division Company names are as of fiscal 2012.

### ITOCHU Corporation's CSR Action Guidelines for Supply Chains (provisions only)

- Suppliers shall respect the human rights of its employees, and shall not treat employees in an inhumane manner.
- 2. Suppliers shall not engage in forced labor or child labor.
- 3. Suppliers shall not practice discrimination in hiring and employment.
- 4. Suppliers shall prevent unfair low-wage labor.
- Suppliers shall respect the rights of employees to organize and bargain collectively to promote smooth negotiation between labor and management.
- Suppliers shall ensure that employees' working hours, holidays, and use of leave of absence are properly managed so as to comply with statutory standards.
- Suppliers shall strive to provide employees with a safe and healthy work environment.
- 8. In the course of their business activities, suppliers shall duly consider the need to conserve ecosystems as well as local and global environments, and strive to prevent the occurrence of any environmental pollution.
- Suppliers shall observe all related laws and international rules, and ensure fair transactions and prevent corruption.
- Suppliers shall disclose information regarding the above items in a timely and appropriate manner.



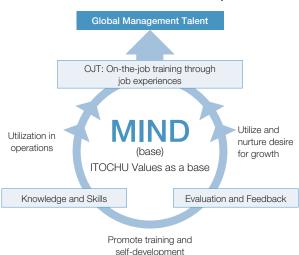
Human resources are what support the stable, ongoing growth of ITOCHU Corporation.

One of the basic policies of the "Brand-new Deal 2012" medium-term management plan is to "Proactively Seek New Opportunities." To this end, ITOCHU will proactively advance efforts to develop and strengthen human resources as the management foundation supporting a commitment to taking assertive and forward-looking action. Our long-standing promotion of a global human resources strategy also remains unchanged.

### Human Resources Development Supporting the "Seeking of New Opportunities"

Our human resources development activities are available to employees throughout the Group, both domestically and in overseas blocs. Based on each employee's work experience and abilities, we strive to help them develop into professionals who play an active role in their business field and to provide them with the skills necessary to manage business on a global level. Through individual evaluations and feedback, centered on valuable job experience via on-the-job training (OJT), we help to cultivate the motivation and willingness of employees to increase their career opportunities within the Group. To further support employees' self-development, we not only provide skills and knowledge through training but also actively support career development. We will continue to invest substantially in our human resources, while at the same time promoting human resources development which is proactively led by the front lines.

#### Basic Structure of Human Resources Development



#### A Variety of Training Schemes

ITOCHU conducts a variety of training schemes that include essential training by position and job class, as well as selective and elective training. We have a wide range of programs for the development of global management human resources, including global development programs and workshops for managers. In 1999, we instituted a system for sending new employees overseas as a means of fostering English proficiency and an international perspective in young employees. In 2010, we launched a new program designed to dispatch junior staff to China and other

emerging markets for overseas training in Chinese and other languages. Our plan is to develop candidates who will become specialists in each target market in the future. We also offer a wide range of training for specific objectives, such as "Career vision support training" and distinctive training based on the human resources strategies of each Division Company and Headquarters' administrative division, with the aim of developing the professionals of each business field with diverse values.

### Human Resources Development Policy and Training Details (Excerpt)

Overview of human resources development	Training program name (excerpt)	
system	Clobal development programs (CED CLD	
Development of global management talent	Global development programs (GEP, GLP, GNP*), organization manager workshop, pre-manager training, sending employees to short-term business school programs	
Business leader development	Sending of new employees overseas, dispatch of junior staff overseas to learn Chinese and other languages	
Development of industry professionals and diverse human resources	Career vision support training, distinctive training for each Division Company, Headquarters' administrative division	

\* Global Executive Program (GEP): This core part of the global talent development program provides training to cultivate global executives.

Global Leadership Program (GLP): The purpose of this training is to cultivate organization managers who can be active in global business.

Global Network Program (GNP): Through training held at Headquarters, this program enables locally-hired overseas staff to learn firsthand about the ITOCHU Group's

#### Global Human Resources Strategy Enters a New Stage

global operations and build up a network with other participants.

Since fiscal 2008, ITOCHU has been promoting a global human resources strategy in order to maximize the value of human resources and to optimize the talent development of the Group on a global basis. By fiscal 2011, we had taken steps to create a platform for promoting the development and utilization of human resources worldwide, including the development of a global human resources database and the establishment of leadership standards for managers. From fiscal 2012, we are strengthening our human resources strategy in core overseas markets such as China and Asia. In addition, cooperating with each Division Company, we are implementing a Talent Management Process by preparing individual development plans for talented personnel who will play key roles in the expansion of revenues and profits overseas. Through these initiatives, we are bolstering the recruitment, development, and utilization of personnel who will contribute to global business development.



Program in which overseas bloc employees are trained through work at the Tokyo Headquarters

#### Specific Initiatives

- 1. We are inviting employees from our overseas blocs worldwide to come to our Headquarters for approximately two years as a form of HR development through actual operations. These employees are provided the opportunity to learn business operations, gain a firm understanding of our corporate philosophy and culture, and build interpersonal networks. At the same time, this initiative encourages our Headquarters to become more global in its outlook. (From April 1, 2008 to March 31, 2012, a cumulative total of 60 employees have been dispatched.)
- We are assigning, promoting, and developing human resources on a global basis regardless of nationality, using the ITOCHU Global Classification (IGC) as a common measure of job level / level of responsibility for all jobs and positions worldwide.
- 3. ITOCHU Mission and Values, which we have passed down since our founding more than 150 years ago, and the ITOCHU Values have been incorporated into the human-resource requirements for ITOCHU leaders. These requirements are reflected in our recruiting standards and our evaluation and human resources development programs and are passed on through in-house instructors. This enables us to hire and develop human resources around the world who are suited to ITOCHU's values.

### Creating Environments that Bring Out the Best for Employees

ITOCHU has expanded and upgraded systems to help enable employees to continue working with peace of mind at all of the various stages of their life and to demonstrate their fullest potential. These systems are available to both male and female employees, and provide support to them in their work as well as child and / or nursing care duties.

In 2010, we opened I-Kids, a childcare center for our employees, at a location close to our Tokyo Headquarters. This move was made in light of a widespread social issue where many children are currently waiting for entry to nurseries in the Tokyo metropolitan area, and female workers face difficulties in planning their return from childcare leave. Subsequently, we took this step to minimize factors that might hinder our employees from continuing their careers and support their motivation to keep working. Also, in 2011 we launched the "Furusato Care Service." Under this service, employees working in overseas can arrange

for care to be provided for their elderly relatives who are living alone in Japan. All of the associated costs are borne by ITO-CHU. As ITOCHU aims to increase overseas revenues and profits, one of the key strategic approaches in its overseas policy is to increase the number of staff on overseas assignment. Through this care service, we are working to establish an environment that responds flexibly to individual circumstances and enables employees to concentrate on their overseas assignments.

### Promoting Human Resources Diversification in Japan

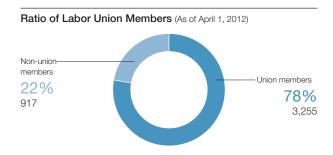
Since December 2003, ITOCHU has promoted efforts to diversify its workforce in Japan. The motivation here is a recognized need to respond to changes in the external environment, such as intensifying competition spurred by economic globalization and the race to secure human resources due to Japan's declining birthrate and aging society. ITOCHU must also respond to the need to create new businesses, as well as address the disproportionate age makeup of its workforce.

In fiscal 2010, ITOCHU launched the "Promotion Plan on Human Resources Diversification 2013 (Japan)," a new roadmap aimed at enhancing individual and organizational abilities further by putting an environment in place that leverages and utilizes the characteristics of each employee without regard to gender, nationality, or age. Under this new plan, we are working to create a more attractive company and corporate culture by supporting the push to secure, embed, and utilize more diverse human resources.

Number of Male and Female Employees			(Unit: persons)
	Male	Female	Total
Fiscal 2010	3,191	1,068	4,259
Fiscal 2011	3,212	1,100	4,312
Fiscal 2012	3,162	1,093	4,255

#### Communications with Employees

At ITOCHU Corporation, a wide range of issues is discussed with the labor union in order to realize our corporate mission, "Committed to the Global Good." In fiscal 2012, we held 6 meetings, including management meetings with the president and similar meetings with Division Companies. Labor and management enter repeated and active discussions to build up a healthy relationship that enables both sides to recognize and share challenges currently facing them and to study and implement improvement measures.



To fulfill its corporate philosophy "Committed to the Global Good," ITOCHU has established an Environmental Policy. We advance our business activities on a global scale under this policy, while keeping a strong awareness of global environmental problems. This is undertaken from a perspective that considers not only what we can contribute to the prosperity of the present generation but also what we can create to pass on to the next generation. From that viewpoint, we believe that a sustainable society cannot be achieved without consideration for environmental problems.

#### **Environmental Policy**

ITOCHU Corporation is active in Japan and internationally, offering a wide range of products and services, developing resources, and investing in businesses. Our activities are closely related to global environment problems. We believe that a sustainable society cannot be realized without awareness of these problems. In 1990, we created a Global Environment Department, and in April 1993, we documented our environmental activity guidelines in ITOCHU's Activity Guidelines on the Environment (the predecessor of our current Environmental Policy). In 2010, these guidelines were revised to the "ITOCHU Group Environmental Policy" and we will subsequently revise this policy in response to changes in the social background.

#### The ITOCHU Group Environmental Policy

#### I. Basic Philosophy

Global warming and other environmental issues are affecting the future of mankind. As a global enterprise, ITOCHU Group is positioning these issues as one of the most important management policies. ITOCHU Group contributes to the realization of a sustainable society by promoting "Actively addressing the better global environment" based on The ITOCHU Group Corporate Code of Conduct, in order to achieve the goals of The ITOCHU Group Corporate Philosophy, "Committed to the Global Good."

#### **II. Activity Guidelines**

In keeping with the basic philosophy presented above, ITOCHU Group pursues a continual improvement of its environmental management system and defines the following guidelines concerning activities of environmental conservation.

In all business activities, duly consider the need to conserve ecosystems and biodiversity, as well as local and global environments, and strive to prevent the occurrence of any environmental pollution. Observe all domestic and foreign laws and regulations related to environmental conservation, along with other requirements to which we have subscribed. Besides promoting activities for conservation of energy and resources as well as reduction and recycling of waste as needed to establish the recycling-oriented society, endeavor to develop and supply products and services that help to conserve the environment. As a good corporate citizen, aspiring for the prosperity of succeeding generations and positive contribution to society in general, support local communities for environmental education and assist in basic research pertaining to conservation of the global environment. Educate both our own employees and those of Group companies in order to raise their awareness of environ-

tiveness of associated activities.

May 2010 Masahiro Okafuji, President & Chief Executive Officer

mental conservation and improve the quality and effec-

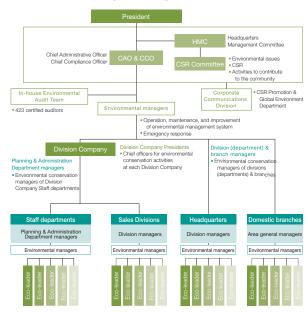
#### Environmental Management

To comply with environment-related laws and take a rigorous precautionary approach to environmental risks, in 1997 ITOCHU Corporation became the first trading company to establish an environmental management system (EMS) based on ISO 14001.

#### **Environmental Management System**

The chairman of the CSR Committee (CAO & CCO), who is appointed by the president, has complete authority for the environmental management system. Environmental managers are assigned to each division, branch, and Group company, and operate with authority delegated from the leader of their organizational unit (total of 64 in fiscal 2012). The environmental managers are assisted by eco-leaders (total of 213 in fiscal 2012), and with the participation of all employees the system is continually improved through a PDCA (plan-do-check-act) cycle.

#### **Environmental Management Organization**



#### Internal Environmental Audits

Audit teams are comprised of members of the CSR Promotion & Global Environment Department and employees qualified to serve as in-house environmental auditors (423 registered individuals). Internal audits are conducted to confirm that initial plans are being appropriately implemented, with an emphasis on confirming compliance with environment-related laws and regulations. Our in-house environmental audits for fiscal 2012 covered a total of 64 departments.

#### Results of External Inspections

Each year, ITOCHU is inspected by the Japan Audit and Certification Organization for Environment and Quality (JACO) in connection to ISO 14001 certification. The fiscal 2012 inspection was to retain certification. The outcome of the inspection was an overall "improvement" grade and continued certification.

### Precautionary Approach to Environmental Risks

To prevent the occurrence of environmental problems, we have established a framework to identify the factors that could have an adverse influence on the environment in the products we handle and in new investment projects, and to evaluate their influence in advance. We are working to raise environmental awareness through environmental education initiatives with the ITOCHU Group and are linking these efforts to a precautionary approach to environmental risk. As a result, there were no environment-related lawsuits (against ITOCHU Corporation or its subsidiaries).

#### Evaluating Environmental Risks Posed by Products Handled

We handle a wide and diverse range of products on a global scale. We carry out our own original environmental impact evaluations regarding the relationship of these products to the global environment. In these initiatives, we use a so-called LCA\*-based analysis method at each stage of a product's life cycle, from procurement of raw materials, production, and use, through disposal of products.

\* LCA (life-cycle assessment) is a method that evaluates the environmental impact of products at all stages of their life cycle, from manufacturing, transport, and use through to disposal and recycling or reuse.



### Environmental Fact-Finding Investigations of Group Companies

We began fact-finding investigations of our Group companies after several of them received complaints about environmental pollution from their surrounding neighborhoods in 2001. To prevent a recurrence, over the 11 years to the end of March 2012, we did on-site investigations at 164 companies (230 worksites). The evaluation is made using Q&As between auditors and management; inspections of plants, warehouses, and other facilities; surveys of wastewater released into rivers; and assessments of compliance with environmental laws and regulations. Problem areas are pointed out and preventive measures are provided, and progress with rectification is confirmed.

#### Evaluating the Environmental Impact of

#### **New Investment Projects**

We employ a CSR and environmental checklist for investments to evaluate in advance the market, social, and environmental impact of business investment projects. When specialist insight is needed, ITOCHU calls on specialized external bodies to render an advance inspection of the project. Action on the project then moves forward once inspection results and the absence of any major problems is confirmed.

#### Promotion of Environmental Education and Awareness

In order for ITOCHU Group employees to be aware of and comply with the requirements of environmental laws and regulations, and simultaneously to raise their environmental awareness, we hold seminars on laws, such as the Waste Management and Public Cleaning Law and the Soil Contamination Countermeasures Act, as well as the Global Environmental Management Seminar and the ITOCHU Symposium. Through these activities, ITOCHU is thoroughly developing among its employees a strong "defensive" stance with respect to strict compliance and an assertive "offensive" stance regarding the development of environment-conserving businesses.

#### Office Environmental Performance

All employees always do their best to reduce environmental impacts not only when conducting business but also in their office activities. We tackle environmental conservation initiatives that are achievable in our immediate surroundings by conserving energy at our offices and recycling waste. In addition, from fiscal 2012, we expanded the scope of the environmental performance data that is collected. We will use this data to ascertain actual conditions and to enhance our environmental conservation activities in the future.

#### Environmental Data: Fiscal 2012

	Domestic	Overseas	Total
(1) Electric power (MWh)	1,931,122	983	1,932,105
(2) City gas (thousand m³)	15,162	0	15,162
(3) Hot water (GJ)	124,689	0	124,689
(4) Cold water (GJ)	3,392,014	22,861	3,414,875
(5) Steam (GJ)	13,075	0	13,075
(6) CO <sub>2</sub> (CO <sub>2</sub> -t): (1) - (5) conversion	1,384,612	2,018	1,386,630
(7) Volume of waste (t)	390,284	5	390,289
(8) Tap water (m³)	6,330,686	6,774	6,337,460
(9) Grey water (m³)	501,670	0	501,670

<sup>&</sup>lt;< Subject Organizational Units>>

For further information, please refer to our CSR website.

<sup>(1) &</sup>quot;Domestic" refers to ITOCHU Corporation (1 company) and 27 domestic Group companies that have obtained ISO14001 certification or are a designated enterprise under the Law Concerning the Rational Use of Energy.

<sup>(2) &</sup>quot;Overseas" refers to 10 offices of overseas trading subsidiaries that have obtained ISO 14001 certification

<sup>(3)</sup> Conversion to carbon dioxide (CO<sub>2</sub>-t) is handled in accordance with the Law Concerning the Rational Use of Energy for ITOCHU Corporation and in accordance with IEA (International Energy Association) standards for others.

http://www.itochu.co.jp/en/csr/environment/office\_activities/

#### **Activities to Restore the Tropical Rainforests and Conserve Borneo's Ecosystem**

In addition to environmental conservation activities in its business activities, ITOCHU is also working aggressively to help establish a better environment through social contribution activities as well.

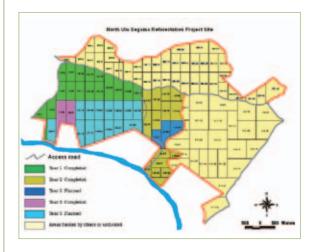
In accordance with our environmental policy and our basic policy for social contribution activities, we are supporting "Activities to Restore the Tropical Rainforests and Conserve Borneo's Ecosystem," which aim to restore the tropical rainforest through reforestation and to conserve the ecosystem in Borneo, which have deteriorated as a result of development.

#### Overview of Program

As a social contribution program to commemorate the 150th anniversary of the founding of the Company, ITOCHU and its Group companies are donating ¥250 million to World Wide Fund for Nature Japan (WWF Japan) over five years, commencing in fiscal 2010 to support the WWF's project for reforestation and conservation in Borneo. The purpose of this program is threefold: to plant trees in order to restore rainforest that has been damaged by logging and other factors, and which cannot be expected to recover naturally; to secure habitats for animals, including endangered species like orangutans; and to restore and preserve biodiversity in the rainforest as a whole.

The support provided by the ITOCHU Group covers 967 hectares, which is one of the largest-scale reforestation support provided by a single enterprise. The tree planting work is scheduled for completion in December 2012, and subsequently the young tree conservation and maintenance work will continue until September 2014.

Reforestation area	North Ulu Segama, Sabah, Malaysia
Total area covered	967 hectares
Activities	Planting trees in target areas, subsequent management of seedlings, and monitoring of the status of orangutan habitats



#### Third Tree Planting Tour

In fiscal 2012, the third year of the program, 14 employees, including employees of group companies, visited Borneo on a reforestation experience tour and were able to directly experience reforestation work. The tour participants were able to see the growth of the seedlings that were planted by the participants of the previous tours. With the trees that have steadily grown serving as a link among the employees, the tour participants were able to monitor the management of reforestation activities and the status of the habitats of orangutans and other wild animals.



Tour participants engaged in tree planting

#### Comments from WWF Japan

#### Let's increase the life force of the world!



WWF Japan Director Fundraising & Marketing Communications

Yoko Minami

Trial calculations indicate that to sustain human activity at the current level would require about 1.5 times the productive capacity of the earth. We have exceeded by 50% the earth's ability to produce natural resources and absorb emitted CO<sub>2</sub>. To live within the capacity of "one earth," we must reevaluate our consumption and revive the production capacity and absorption capacity of the earth, which are declining. The restoration of our highly

diverse tropical rainforests, such as those in Borneo, is extremely important in the sense of increasing the "life force of the planet," which is the base not only for wildlife but also for human life itself.

# Fair Operating Practices

Integrity is one of the ITOCHU Values that are a part of ITOCHU's corporate philosophy. Employees need to study and strictly observe the various rules that are related to corporate activities, such as laws and international rules. In addition, it is important that each individual employee avoid excessive trust in previously established precedents or complacency with industry practices, always consider "What is correct?" and conduct their activities from a highly ethical viewpoint. We have established systems and environments that enable employees to work in this manner.

#### Compliance

#### ITOCHU Group's Compliance System

The ITOCHU Group has compliance officers in each organization within Headquarters and at all major Group companies worldwide. These compliance officers are strengthening compliance by creating systems, conducting education and training, responding to individual cases, and any other necessary measures based on directives and support from their respective managers, as well as consideration of local laws, business characteristics, and operational formats.

In addition, we conduct simultaneous corporate-wide Monitor & Review surveys every year and compliance attitude surveys every two years. While checking the progress in implementing compliance measures at all ITOCHU Group companies through these surveys and other opportunities, the ITOCHU Group is making a concerted effort to find improvements that will enhance its well-developed systems for advancing compliance.

### Major Compliance Measures in Fiscal 2012 and Tasks for the Future

In fiscal 2012, On-Site Compliance Training was held for all Headquarters employees. This training, which was intended to raise compliance awareness and prevent the occurrence of any cases, used actual compliance cases as teaching materials. In addition, for key organizations, such as overseas offices and Group companies, we are implementing activities with a focus on system operation such as on-site guidance with the objective of ascertaining actual front-line compliance conditions and identifying risks. Based on trends in former incidences

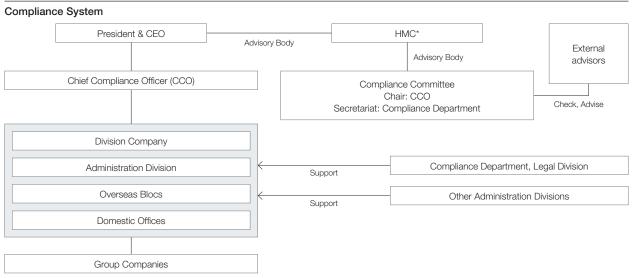
of compliance violations and the findings of the Monitor & Review surveys, we are formulating individual compliance reinforcement measures tailored to each Division Company, and these measures are steadily being implemented. Moreover, drawing on actual incidents, we implemented meticulous education and training programs geared to employees in different tiers. Moving forward, we will further advance these policies and measures, and continue to focus on compliance reinforcement with an emphasis on overseas offices and Group companies.

#### **Bolstering Measures to Fight Corruption**

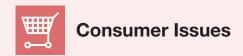
Over the years, ITOCHU has sought to fight corruption by drafting regulations that specifically ban bribes and payoffs, along with related guidelines, with the aim of supporting the broad prohibition of payoffs to public officials and others in comparable positions worldwide.

Anticipating more stringent regulations against bribery and corruption worldwide, including the U.S. Foreign Corrupt Practices Act (U.S. FCPA) and the enforcement of the U.K. Bribery Act 2010 on July 1, 2011, ITOCHU in June 2011 revised its own aforementioned regulations and guidelines as a measure to enhance its own responsiveness in this area.

Going forward, we will work to circulate information regarding the aforementioned revisions within ITOCHU and to overseas blocs. At the same time, steps will be taken to conduct risk assessment and monitoring with respect to payoffs, bribery, and similar impropriety.



\*HMC = Headquarters Management Committee



As a general trading company with businesses that encompass upstream raw materials business areas through to downstream retail business areas, ITOCHU is working with consumer issues through the provision of a wide variety of goods and services that support people's everyday lives. At the various stages of the supply chains for the products that we handle, we are implementing activities that contribute to the improvement of people's lives. These include ensuring the safety and quality of products through cooperative initiatives with suppliers and using the distinctive strengths of products to raise awareness about environmental conservation.

#### Ensuring Food Safety

In recent years, there have been several incidents that have caused concern about the safety of imported food products, such as the BSE problem, food poisoning caused by gyoza from China, and products containing melamine. In this setting, ensuring food safety has become a major issue. To minimize the risk of harm to the health of consumers, the Food Company is implementing a variety of initiatives to ensure the safety of imported foods. One of the initiatives is the implementation of periodic on-site audits at the processing plants of overseas suppliers from fiscal 2012. The subjects of the audits and the audit frequency are determined with reference to individual information, such as the management system of the country and the degree of cleanliness-related risk for the characteristics and the processing procedures of the product. Visits are made by employees from Headquarters and local staff, the management situation is confirmed, and improvements are proposed if necessary. Checks are made of 125 items, and in fiscal 2012 approximately 150 on-site audits were conducted at more than 100 companies. To conduct audits effectively, it was necessary to increase the level of the auditors' skills, and in fiscal 2012 training in audit methods was implemented for Headquarters employees and for local staff in China and other Asian markets.

#### Raising Consumer Awareness of Environmental Conservation through MOTTAINAI Campaign

ITOCHU participates in the MOTTAINAI Campaign, which was started in 2005. The word MOTTAINAI connotes the "3Rs" of environmental practice—Reduce, Reuse, and Recycle—and it also encompasses Respect for irreplaceable global resources. The campaign seeks to make MOTTAINAI an international watchword for environmental protection and to build a sustainable and recycling-oriented society.

The MOTTAINAI Campaign supports the Green Belt Movement, a tree planting program in Kenya that continues the philosophy of Dr. Wangari Maathai, who was awarded the Nobel Peace Prize. The support from companies that are in accord with the purposes of the campaign takes many forms. These include donating a portion of the profits from sales of environment-friendly products such as *furoshiki* wrapping cloths, ecobags for shopping, and reusable chopsticks; donating a portion of the profits at flea markets; and promoting "click for donation" activities. ITOCHU is also working on the next generation of environmental education. In April 2012, we spon-

sored an "Eco-Shop" pavilion with MOTTAINAI Campaign themed-activities in KidZania Tokyo, which is a facility for children to experience diverse occupational and social activities. The pavilion will function as a place where children can learn about environmental conservation from a global perspective.



The amount equivalent to one tree sapling for planting will be donated to the Green Belt Movement for each child who participates.

### Introducing Supply Chains for Individual Projects

In recognition that it is important to inform the consumer where things come from, since 2008 we have been implementing the Documentary Report Project on Supply Chains, in which we introduce the entire supply chain, from the upstream level to the downstream level, for each product handled by ITOCHU. Apart from the price and quality of a product, through the viewpoints of experts we introduce how products affect society through the environmental and human rights aspects of the production process. By sharing information with consumers, we promote sustainable consumption.

### Documentary Report Project on Supply Chains: Previous Reports

	-	
Fiscal 2009	Vol. 1 India	From Raw Cotton to T-Shirts
Fiscal 2010 Vol. 2 El Salvador / Guatemala Coffee from Central America		
Fiscal 2011	Vol. 3 Ecuador	How Coffee Reaches Your Doorstep
Fiscal 2012	Vol. 4 Brazil	From Pulp to Tissue Paper



For the content of previous reports, please visit our website.

http://www.itochu.co.jp/en/csr/supply\_chain/reportage/

# Commun

#### **Community Involvement and Development**

ITOCHU conducts business activities in diverse regions throughout the world. We consider ourselves to be members of local communities in ways that extend beyond the scope of our business activities, and we are aiming to participate in these communities and contribute to their sustainable development. We respect the history and culture of all of the world's regions, and are contributing to the development of communities, with a focus on the direction of international society, such as the United Nations' Millennium Development Goals (MDGs).

#### **Community Contribution**

### Promoting CSR in Each Region through CSR Action Plans

To steadily implement CSR activities, we formulate CSR Action Plans (see page 73) at every office in Japan and overseas blocs. As a member of local communities, we strive to contribute to their further development.

### Support for Manila Hemp Plantation Rehabilitation Project

On the occasion of the 100th anniversary of the establishment of our Manila branch in 1912, in June we signed a project agreement with the Fiber Industry Development Authority of the Department of Agriculture and the St. Ann's Family Service Cooperative, a local agricultural cooperative. The agreement is for support of the rehabilitation project for a Manila hemp plantation located in an agricultural district in the central province of Sorsogon. Manila hemp was an important product at the time the Manila branch was established, but after an epidemic of Manila hemp diseases in the 1970s, the cultivation industry fell into a critical state. Subsequently, however, the Philippine government earmarked Manila hemp as a key industry in terms of rural development and started to develop disease-resistant Manila hemp. ITOCHU provided support to enhance its relationship with the local community and to contribute to the textile industry, ITOCHU's founding business. The project has begun in August 2012, and ITOCHU will donate ¥2 million, the amount needed to plant and grow 90 hectares of Manila hemp (about 144,000 plants), which is scheduled to be completed by March 2014. In addition, the project is expected to absorb approximately 18 tons of CO<sub>2</sub> a year.

### Karawang Industrial Park Aims for Harmony with Indonesian Society

Karawang Industrial Park (KIIC, development area 1,177 hectares), which ITOCHU has invested in and operated from 1992, is working jointly with tenant companies to aggressively conduct CSR activities with an aim of co-existence and co-prosperity with neighboring communities.

In addition to direct support such as supplying baby food to infants in neighboring villages and providing scholarships to junior and senior high school students, an agricultural park has been established within the industrial park with the cooperation of Bogor Agricultural University, with programs conducted to instruct local farmers in the cultivation of high-value-added vegetables

and catfish farming, as well as environmental improvement. In addition, more than 10,000 seedlings that are grown in the agricultural park's nursery and planted in the grounds of the industrial park or in neighboring villages, and support is also provided for local healthcare facilities. Furthermore, by providing business opportunities, such as for production of the work clothes of the tenant companies, we are working to contribute to the development of local small-scale businesses and to operate the industrial park with close ties to neighboring communities.

#### **Social Contribution**

### Basic Activity Guidelines on Social Contribution

In line with our Basic Activity Guidelines on Social Contribution, which comprise five areas of focus, we are implementing a range of activities in Japan and overseas.

#### Basic Activity Guidelines on Social Contribution

#### 1. Action on global humanitarian issues

As a globally active enterprise, ITOCHU Corporation shall take proactive approaches to humanitarian issues around the world and help to build a better, more humane world.

#### 2. Environmental conservation

ITOCHU Corporation shall vigorously pursue activities of environmental conservation and contribute to sustainable social advancement.

#### 3. Community contribution

As a good corporate citizen, ITOCHU Corporation shall construct favorable relationships, and harmonize its business, with local communities.

#### 4. Growth of next generations

ITOCHU Corporation shall conduct activities to support the sound development of youth as tomorrow's leaders and work for the emergence of fulfilling and vibrant communities.

#### 5. Support for volunteer work by our employees

ITOCHU Corporation shall provide positive support for the activities of social contribution by each and every one of its employees.

### Growth of Next Generations: The ITOCHU Foundation

ITOCHU conducts ongoing support for the "growth of next generations" through the ITOCHU Foundation, which was established in 1974. In 2012, the ITOCHU Foundation became a Public Interest Incorporated Foundation, and currently the Foundation is implementing activities that contribute to the sound growth of children, principally subsidizing the development of children's literature collections and promoting the development of an e-book library.

#### **Providing Subsidies for Children's Literature Collections**

In fiscal 2012, children's literature collection subsidy activities included not only subsidies for the purchase of children's books and the 100 Children's Books Subsidy but also emergency support for areas affected by the Great East Japan Earthquake.

In addition, the Foundation has aggressively provided subsidies for library development at Japanese schools and supplementary schools overseas. This support has been provided to 56 schools.

### Subsidizing the Development of Children's Literature Collections

Eliciatore concetions			
	Number of subsidies		
Subsidies for purchase of children's books	37 (of which, 1 overseas)		
Subsidies for purchase of children's books for hospitals	8		
100 Children's Books Subsidy	32 (of which, 11 overseas)		
Subsidies for libraries at Japanese schools / supplementary schools	52 (of which, 52 overseas)		
Emergency support for areas affected by the Great East Japan Earthquake	6		
Total	135 (of which, 64 overseas)		



Students at a Japanese school in Guatemala hold books sent from the ITOCHU Foundation

#### Promoting the Use of E-Books

In fiscal 2011 the Foundation began to promote the development of an e-book library that utilizes PCs for children with disabilities who are unable to read conventional books. The Foundation has revised the scope of this project, which is now focused on making it easier to read for more children. The Foundation has provided, at no cost, 38 works to 501 locations throughout the country, such as schools for children with special needs.

### Great East Japan Earthquake Reconstruction Support

#### Fostering Recovery Over the Long Term

Immediately after the Great East Japan Earthquake, ITOCHU began to provide emergency support to the affected areas, including ¥400 million in monetary donations as well as apparel, food, and other goods.

From May 2011, to make it easier for employees to participate in volunteer activities, we instituted a system under which the Company pays for travel, board, and other expenses. By the end of June 2012, a total of 120 people had used this system. In addition, we established the Great East Japan Earthquake Recovery Assistance Site on our intranet. This site provides information on volunteer activities and reports from employees who have participated in volunteer activities. We are using this site to keep employees informed about support activities for fostering recovery over the long term.

In addition, as one facet of support activities, in February 2012 we implemented an employee suggestion for a Valentine Donation Campaign, and in March we held a one-year anniversary donation campaign. These activities were implemented on a corporate-wide basis. We also had a panel exhibition about the current state of the affected areas, and shared the importance of ongoing support. The collected donations, which were matched by the Company, were used to support school reconstruction, through Nippon International Cooperation for Community Development, and as library subsidies in the affected areas, through the ITOCHU Foundation. In January 2012, through Japan Foreign Trade Council, Inc., new support for the three affected prefectures was provided through donations for children who were orphaned by the earthquake.

### Working Together with Shareholders to Provide Support for Affected Areas

From fiscal 2012, ITOCHU has provided shareholder information, such as notices of ordinary general meetings of shareholders, by e-mail rather than postal delivery of printed materials, to shareholders who have agreed to receive such information in digital form. The resulting savings, which include savings from paper and postage, together with matching funds from ITOCHU, have been donated to the 100 Children's Books Subsidy, an ITOCHU Foundation program that subsidizes the development of children's literature collections.

In fiscal 2012, with approval having been received by more than 7,500 shareholders, a total of 15 sets of children's books (1 set = 100 books) were donated to volunteer organizations conducting activities in the area affected by the Great East Japan Earthquake.

Donations were made to 13 organizations, including organizations in Minamisoma City, Fukushima Prefecture, Shiwagun, Iwate Prefecture, Shibata Town, Miyagi Prefecture.

#### Report from an Employee Volunteer

### Yuichi Yasura, volunteered in February 2012 Temporarily transferred to ITOCHU CHEMICAL FRONTIER Corporation

"Thanks to everyone's support, there are sufficient supplies of material goods. However, there is still a lack of volunteers. At first, many people came, but as time has passed that number has dwindled. At this point it is not possible to predict how many years it will take." That was the opinion recently voiced by the people of Rikuzentakata and Kesennuma. "Hands" are something basic that we all have, but right now there is a shortage of them. When we work together the capabilities of the united group are greater than the sum of our individual capabilities. I would definitely like to participate again.



With other volunteers



# **CORPORATE GOVERNANCE**

90 Corporate Governance

94 Corporate Officers

#### **Corporate Governance**

ITOCHU operates its business in accordance with the ITOCHU Group Corporate Philosophy and Code of Conduct. Our fundamental policy is to work toward the long-term preservation and enhancement of our corporate value by building fair and favorable relationships with our stakeholders. To execute our business activities in an appropriate and efficient manner in accordance with our fundamental policy, we are increasing the transparency of our decision-making process and constructing a corporate governance system that incorporates appropriate monitoring and supervisory functions.

#### **Features of ITOCHU's Corporate Governance System**

ITOCHU is a company with the Board of Directors and corporate auditors (the Board of Corporate Auditors). The corporate auditors including outside corporate auditors monitor and audit business management independently and objectively. And ITOCHU has elected highly independent outside directors for the purpose of further increasing the effectiveness of the supervision of management by the Board of Directors and improving the transparency of decision making.

Comprising 14 directors (including 2 outside directors) as of July 1, 2012, the Board of Directors makes decisions on important management matters and supervises each director's business management.

ITOCHU has adopted an Executive Officer System in order to separate the decision-making and supervisory

functions of the Board of Directors from its implementation of business management.

One feature of ITOCHU's corporate governance system is the HMC (Headquarters Management Committee), a supporting body of the CEO, where companywide management policy and important issues are discussed and decided.

In addition, management issues in individual areas of responsibility are discussed and screened by various internal committees in order to support the decision making of the CEO and the Board of Directors. Moreover, ITOCHU is developing and implementing a system for incorporating third-party opinions in which outside experts become members of some internal committees.

The table below details steps ITOCHU has taken to strengthen corporate governance.

Steps Taken to Strengthen Corporate Governance			
1997	Introduced the Division Company System	To accelerate decision making / increase efficiency of business management	
1999	Introduced Executive Officer System	To strengthen decision-making and supervisory functions of the Board of Directors	
2007	Shortened the terms of office of directors and executive officers to one year	To clarify management responsibility during terms of office	
2011	Introduced an Outside Directors System	To increase the effectiveness of the supervision of management	

### Increasing the Effectiveness of the Supervision of Management by the Board of Directors

ITOCHU has elected 2 outside directors at the General Meeting of Shareholders held in June 2011. The outside directors make a contribution to ensuring and increasing the effectiveness of the supervision of management by the Board

of Directors, as well as the transparency of the Board of Directors' decision making, by way of appropriately providing their monitoring and supervising functions to the internal directors and management advice based on various perspectives from their neutral and objective position.

#### Relationship of Outside Directors with ITOCHU

Name	Reason for appointment	Attendance to meetings of the Board of Directors
Yuko Kawamoto*1	ITOCHU has elected her, anticipating that she will use her wealth of knowledge on corporate management nurtured through her long expertise as a management consultant and a professor of a university's graduate school and also monitor and supervise the corporate management of ITOCHU from an independent perspective. And she has no material interests in ITOCHU.	Yuko Kawamoto attended 10 of 12 meetings of the Board of Directors held since her election.
Kazuyuki Sugimoto*1	ITOCHU has elected him, anticipating that he will use his insight on public finance and financing nurtured through his many years of experience at the Ministry of Finance and also monitor and supervise the corporate management of ITOCHU from an independent perspective. And he has no material interests in ITOCHU.	Kazuyuki Sugimoto attended all 12 meetings of the Board of Directors held since his election.

<sup>\*1.</sup> Yuko Kawamoto and Kazuyuki Sugimoto are registered as independent directors in the domestic financial instrument exchanges on which ITOCHU is listed.

#### **Systems to Ensure Effectiveness of Audit Functions**

ITOCHU appoints five corporate auditors, of whom three are outside corporate auditors. Standing corporate auditors strengthen audit functions by regularly attending meetings of the Board of Directors and other in-house meetings and working in cooperation with ITOCHU's independent external auditors and other audit bodies inside and outside ITOCHU.

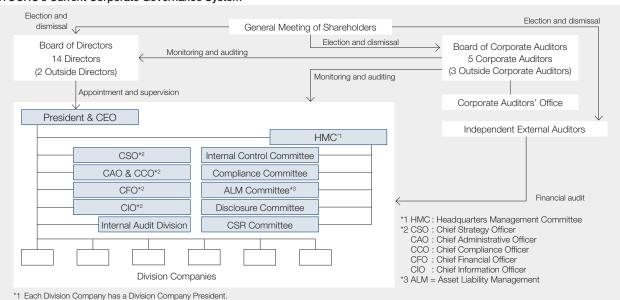
ITOCHU's Audit Division is responsible for internal audits. Aiming to facilitate exchanges of information and close collaboration, members of this division meet regularly with corporate auditors to discuss such matters as internal audit planning. In addition, the Corporate Auditors' Office, reporting directly to the Board of Corporate Auditors, supports corporate auditors.

#### Relationship of Outside Corporate Auditors with ITOCHU

Name	Reason for appointment	Attendance to meetings of the Board of Directors and the Board of Corporate Auditors
Ryozo Hayashi*1	ITOCHU has elected him, anticipating that he will monitor management and provide auditing from an independent perspective by utilizing his wealth of experience at the Ministry of Economy, Trade and Industry and the former Ministry of International Trade and Industry, and his long-term perspective and broad vision as a professor of a university's graduate school. And he has no material interests in ITOCHU.	Ryozo Hayashi attended 15 of 17 meetings of the Board of Directors and 10 of 11 meetings of the Board of Corporate Auditors held in the fiscal year ended March 31, 2012.
Keiji Torii*¹	ITOCHU has elected him, anticipating that he will monitor management and provide auditing from an independent perspective by utilizing his many years of experience and insight as a former executive of a major financial institution. Before being appointed as a Corporate Auditor of ITOCHU, he had served as an executive of a major financial institution, with which ITOCHU has dealings, but he retired from his position at the financial institution before being appointed as a Corporate Auditor of ITOCHU and he has no material interests in ITOCHU at present.	Keiji Torii attended all 17 meetings of the Board of Directors and all 11 meetings of the Board of Corporate Auditors held in the fiscal year ended March 31, 2012.
Masahiro Shimojo*1	ITOCHU has elected him, anticipating that he will monitor management and provide auditing from an independent perspective by utilizing his wealth of experience and expertise as a lawyer in the field of corporate legal practice and international business law. And he has no material interests in ITOCHU.	Masahiro Shimojo attended all 12 meetings of the Board of Directors and all 8 meetings of the Board of Corporate Auditors held since his election.

<sup>\*1</sup> Ryozo Hayashi, Keiji Torii, and Masahiro Shimojo are registered as independent auditors in the domestic financial instrument exchanges on which ITOCHU is listed.

#### ITOCHU's Current Corporate Governance System



#### **Principal Internal Committees**

Thropa moral committee							
Name	Objectives						
Internal Control Committee	Deliberates on issues related to the development of internal control systems						
Disclosure Committee	Deliberates on issues related to business activity disclosure and on issues related to the development and operation of internal control systems in the area of financial reporting						
ALM Committee	Deliberates on issues related to risk management systems and balance sheet management						
Corporate Officer Compensation Consultative Committee	Deliberates on issues related to the compensation of corporate officers, including their compensation after retirement						
Compliance Committee	Deliberates on issues related to compliance						
CSR Committee	Deliberates on issues related to corporate social responsibility, environmental problems, and social contribution initiatives						

<sup>\*2</sup> Internal control systems and mechanisms have been implemented at every level of ITOCHU. Only the main internal control organization and committees are described herein. Further, the Internal Control Committee receives reports from internal departments related to internal control on the development and operation of respective internal controls for which they are responsible; evaluates the overall development and implementation status of internal control; and reports the results of evaluations as well as items for improvement to the HMC and Board of Directors.

#### **Details of Compensation**

Details of the compensations paid to directors and corporate auditors of ITOCHU in the fiscal year ended March 31, 2012 are as follows.

Туре	Number of people	Amount paid (Millions of Yen)	Details
Director (Outside directors)	14 (2)	1,428 (18)	(1) Monthly compensation: ¥758 million (2) Directors' bonuses accrued and payable for the fiscal year ended March 31, 2012: ¥670 million
Corporate auditor (Outside corporate auditors)	7 (4)	119 (32)	Only monthly compensation
Total (Outside directors and corporate auditors)	21 (6)	1,547 (50)	

<sup>\*1</sup> Maximum compensation paid to all directors: ¥1.2 billion per year as total monthly compensation (including ¥50 million per year as a portion to the outside directors) and ¥1.0 billion per year as total bonuses paid to all directors (excluding the outside directors) under a framework different from the preceding maximum compensation amount (both resolved at the General Meeting of Shareholders on June 24, 2011).

The compensation paid to all directors of ITOCHU (excluding outside directors) consists of monthly compensation and performance-linked bonuses. The monthly compensation is determined by the contribution to ITOCHU of each director based on the base amount set by its position, whereas the total amount of the performance-linked bonuses is determined based on consolidated net income attributable to ITOCHU. Only monthly compensation is paid to the outside directors and bonuses are not paid thereto.

#### **Internal Control System**

On April 19, 2006, ITOCHU's Board of Directors established the Basic Policy regarding the Internal Control System, which was later partially revised on May 6, 2011. ITOCHU intends to revise and improve the internal control systems tirelessly in order to build the systems that are even more appropriate and efficient. (For ITOCHU's Basic Policy regarding the Internal Control System, please see: http://www.itochu.co.jp/en/about/governance/control/policy/)

The following highlights some noteworthy initiatives under the Basic Policy regarding the Internal Control System.

### Initiatives to Further Enhance the Reliability of Financial Reporting

In order to further enhance the reliability of our consolidated financial reporting, Chief Operating Officers, etc. are appointed as Chief Responsible for Internal Control to establish a Groupwide line of responsibility. And the Disclosure Committee is designated as a steering committee to maintain the internal control system to comply with the internal control reporting system.

Furthermore, following the March 2011 revision of the Standard by the Financial Services Agency, ITOCHU formulated policies to streamline internal control designing and testing, and has been reinforcing its devotion to more rational and effective designing and testing from the standpoint of risk-based approach since fiscal 2013.

Results of testing conducted by the Internal Control Testing Department are fed back to each related unit and are used to develop and maintain the adequate internal control.

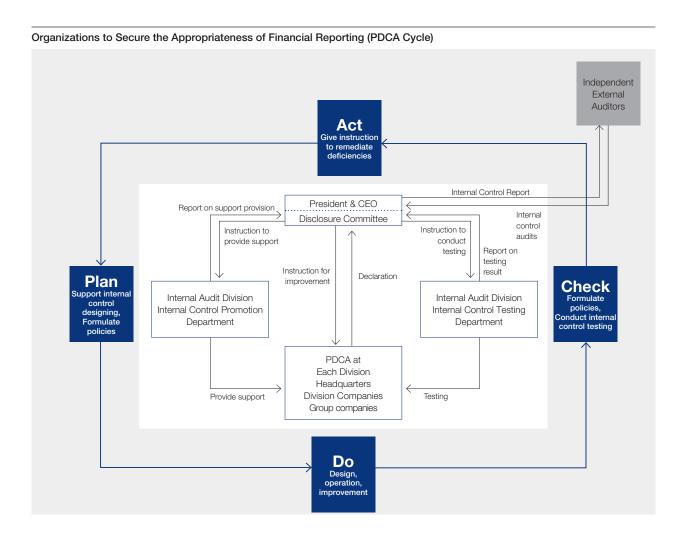
This Plan-Do-Check-Act cycle enables ITOCHU to improve and reinforce the internal control system.

#### **Strengthening Risk Management**

ITOCHU has established internal committees and responsible departments in order to address the various risks associated with its business operations, such as market risk, credit risk, country risk, and investment risk. At the same time, ITOCHU has developed the risk management systems and methods to manage companywide and specific risks. Those include a range of management regulations, investment criteria, risk exposure limits, and transaction limits, as well as reporting and monitoring systems. Moreover, ITOCHU regularly reviews the effectiveness of its risk management systems. As part of such efforts, the ALM Committee protects the ITOCHU Group's assets through deliberations on balance sheet management as well as analysis and management of risk.

<sup>\*2</sup> Maximum compensation paid to all corporate auditors: ¥13 million per month (resolved at the General Meeting of Shareholders on June 29, 2005)

<sup>\*3</sup> The retirement benefits system for directors and corporate auditors was abolished on the date of the 81st Ordinary General Meeting of Shareholders held on June 29, 2005, and it was resolved that directors and corporate auditors retaining their positions after the conclusion of the said General Meeting of Shareholders shall be presented with retirement benefits on the date of their retirement for the period up to the time the retirement benefits system was abolished. In accordance with such resolution, in addition to the amounts paid as shown above, ¥71 million was paid as retirement benefits to 2 retired directors in April, 2011.



#### Accountability to Stakeholders

Viewing explanations of corporate and business management information to such stakeholders as shareholders and other investors as an important corporate governance task, we strive for timely and appropriate disclosure.

Investor relations activities in fiscal 2012 include the following.

Summary of activities	Supplementary explanations				
Presentations for individual investors	We hold meetings for individual investors several times a year at stock exchanges and branches of brokerage firms.				
Presentations for analysts and institutional investors	We hold meetings for analysts and institutional investors each fiscal quarter. The second-quarter and annual financial results are explained by the President & CEO, whereas the first and third-quarter financial results are explained via online conference by the CFO. We also hold on-site tours in which investors can visit our affiliates or our project sites. In addition, briefings on each segment are held to explain specific themes such as strategies of individual business segments. In regard to large-scale projects of particular interest to analysts and institutional investors, we hold explanatory meetings when the projects are announced.				
Presentations for overseas institutional investors	Meetings for overseas institutional investors are held 5 times a year in Europe, North America, and Asia.				
Investor relations-related materials available on our website	Investor relations-related materials are made available on our website. Materials that can be downloaded include our financial statements, presentation materials for investors meetings, materials used in briefings on each segment, TSE filings, annual securities reports (yuka shoken hokokusho), quarterly securities reports (shihanki hokokusho), Corporate Governance Report, and Notice of General Meeting of Shareholders.				





#### **Corporate Officers**

As of July 1, 2012

#### **Directors**



President & Chief Executive Officer\*

#### Masahiro Okafuji

1974 Joined ITOCHU Corporation2010 President & Chief Executive Officer



Chairman

#### Eizo Kobayashi

1972 Joined ITOCHU Corporation2010 Chairman



Director

#### Yoichi Kobayashi

Executive Advisory Officer for Kansai District Operation / Division Companies Operation

1973 Joined ITOCHU Corporation2011 Executive Vice President



Director\*

#### Yoshihisa Aoki

President, Food Company

1974 Joined ITOCHU Corporation2010 Senior Managing Executive Officer



Director\*

#### Tadayuki Seki

CFO

1973 Joined ITOCHU Corporation2010 Senior Managing Executive Officer



Director\*

#### Koji Takayanagi

CSO; General Manager, Corporate Planning & Administration Division

1975 Joined ITOCHU Corporation2012 Senior Managing Executive Officer



Director\*

#### Toru Matsushima

CAO & CCO

1979 Joined ITOCHU Corporation2010 Managing Executive Officer



Director\*

#### Yuji Fukuda

President, Energy & Chemicals Company

1979 Joined ITOCHU Corporation2012 Managing Executive Officer



Director\*

#### Ichiro Nakamura

President, Metals & Minerals Company

1979 Joined ITOCHU Corporation2011 Managing Executive Officer



Director\*

#### Tomofumi Yoshida

President, ICT, General Products & Realty Company

1979 Joined ITOCHU Corporation2012 Managing Executive Officer



Director\*

#### Hitoshi Okamoto

President, Textile Company

1980 Joined ITOCHU Corporation2010 Managing Executive Officer



Director\*

#### Takao Shiomi

President, Machinery Company

1975 Joined ITOCHU Corporation2012 Managing Executive Officer



Director\*\*

#### Yuko Kawamoto

Apr. 1982 Joined The Bank of Tokyo, Ltd. Sep. 1988 Joined McKinsey & Company, Tokyo

Apr. 2004 Professor, Waseda Graduate School of Finance, Accounting and Law

(current position)

Jun. 2011 Outside Director,
ITOCHU Corporation

Office

(Important concurrent occupations or positions)

Outside Board Member, Osaka Securities Exchange

External Director, Monex Group, Inc.
Outside Director, Yamaha Motor Co., Ltd.
Outside Corporate Auditor, Tokio Marine Holdings, Inc.



Director\*\*

#### Kazuyuki Sugimoto

Apr. 1974 Joined Ministry of Finance

Jul. 1997 Director of the Legal Division,
Budget Bureau, Ministry of Finance

Jul. 1998 Director of the Research and Planning

Division, Minister's Secretariat,
Ministry of Finance

Apr. 2000 Secretary to the Prime Minister

Jan. 2001 Executive Secretary to the Prime Minister

Minister

Apr. 2001 Deputy Director-General of the Budget Bureau, Ministry of Finance

Jul. 2005 Deputy Vice Minister for Policy Planning and Co-ordination, Ministry of Finance Jul. 2006 Deputy Vice Minister, Ministry of Finance

Jul. 2007 Director-General of the Budget Bureau, Ministry of Finance

Jul. 2008 Administrative Vice Minister of Finance

Jul. 2009 Retired from Ministry of Finance
Special Adviser to the Minister of Finance
Jan. 2010 Professor, The University of Tokyo

Graduate School of Public Policy

May 2010 Adviser, Mizuho Research Institute Ltd.

Mar. 2011 Registered as an attorney at law (current position)

Apr. 2011 Chairman of The Institute, Mizuho Research Institute Ltd. (current position)

Special Counsel, TMI Associates
(current position)

Jun. 2011 Outside Director, ITOCHU Corporation

<sup>\*</sup> indicates a representative director

<sup>\*\*</sup> indicates an outside director as provided in Paragraph 2, Clause 15 of the Corporate Law

#### **Auditors**



#### Corporate Auditor

#### Yoshio Akamatsu

1974 Joined ITOCHU Corporation

2010 Director, Senior Managing Executive Officer

2012 Corporate Auditor

Corporate Auditor

#### Kazutoshi Maeda

1974 Joined ITOCHU Corporation

2007 Managing Executive Officer

2011 Corporate Auditor

Corporate Auditor

#### Ryozo Hayashi\*

Apr. 1970 Joined the Ministry of International Trade and Industry, Industrial Policy Bureau

Jan. 2001 Deputy Vice-minister, Ministry of Economy, Trade and Industry

Jul. 2002 Director-General, Economic and Industrial Policy Bureau

Aug. 2003 Consulting Fellow, Research Institute of Economy, Trade and Industry

Jun. 2004 Independent Outside Statutory Auditor, Teijin Ltd

Sep. 2004 Senior Adviser, NTT Data Institute of management Consulting, Inc.

Apr. 2005 Professor, Graduate School of Public Policy,

University of Tokyo Apr. 2009 Director, The Canon Institute for Global Studies

Jun. 2009 Corporate Auditor, ITOCHU Corporation

Apr. 2011 Professor, Office of Research Advancement & Intellectual Property, Meiji University

Apr. 2011 Visiting Professor, Graduate School of Public Policy,

University of Tokyo

Dec. 2011 Director, Meiji Institute for Global Affairs (MIGA), Meiji University

#### Corporate Auditor

#### Keiji Torii\*

Apr. 1971 Joined The Dai-Ichi Bank, Ltd.

Apr. 1999 General Manager, The Americas and the New York Branch, The Dai-Ichi Kangyo Bank, Ltd.

Jun. 1999 Director and General Manager, The Americas and the New York Branch, The Dai-Ichi Kangyo Bank, Ltd.

May 2000 Managing Director and General Manager, The Americas and

the New York Branch, The Dai-Ichi Kangyo Bank, Ltd.

Apr. 2002 Managing Executive Officer, Mizuho Corporate Bank, Ltd. Apr. 2004 Deputy President & CIO, Mizuho Financial Group, Inc.

Apr. 2005 Director, Mizuho Financial Group, Inc.

Jun. 2005 Deputy President, Mizuho Information & Research

Institute, Inc.

Jun. 2009 Corporate Auditor, ITOCHU Corporation

#### Corporate Auditor

#### Masahiro Shimojo\*

Apr. 1973 Registered as an attorney at law

Apr. 1973 Nishimura & Partners, Tokyo

Dec. 1982 Admitted in California (inactive) Jun. 1984 Nishimura & Asahi, Tokyo

Jun. 2000 Corporate Auditor, Hitachi Cable Co., Ltd.

Jun. 2003 Board Director, Hitachi Cable Co., Ltd. Jun. 2011 Corporate Auditor, ITOCHU Corporation

Apr. 2012 Visiting Professor, Faculty of Law, Gakushuin University

#### **Executive Officers**

■ President & Chief Executive Officer

#### Masahiro Okafuji

■ Executive Vice President

#### Yoichi Kobayashi

Executive Advisory Officer for Kansai District Operation / Division Companies Operation

■ Senior Managing Executive Officers

#### Yoshihisa Aoki

President, Food Company

#### Tadayuki Seki

CFO

#### Koji Takayanagi

CSO; General Manager, Corporate Planning & Administration Division

■ Managing Executive Officers

#### Tatsuo Fujino

CEO for Oceania:

Managing Director & CEO, ITOCHU Australia Ltd.

2006 Joined ITOCHU Corporation

2007 Managing Executive Officer

#### Takeshi Kumekawa

Chief Executive for European Operation;

CEO, ITOCHU Europe PLC

1974 Joined ITOCHU Corporation

2009 Managing Executive Officer

#### Yoshiharu Matsumoto

General Manager for Nagoya Area

1975 Joined ITOCHU Corporation 2009 Managing Executive Officer

#### Shintaro Ishimaru

Executive Vice President, ICT, General Products & Realty Company

2006 Joined ITOCHU Corporation

2009 Managing Executive Officer

#### Toru Matsushima

CAO & CCO

#### Yuji Fukuda

President, Energy & Chemicals Company

#### Kimio Kitamura

General Manager, General Accounting Control Division

1975 Joined ITOCHU Corporation

2010 Managing Executive Officer

#### Shuichi Koseki

CEO for ITOCHU East Asia Bloc;

Chairman, ITOCHU (CHINA) HOLDING CO., LTD.; Chairman, ITOCHU SHANGHAI LTD.;

Chairman, ITOCHU HONG KONG LTD.;

Chairman, BIC

1979 Joined ITOCHU Corporation

2010 Managing Executive Officer

#### Ichiro Nakamura

President, Metals & Minerals Company

#### Tomofumi Yoshida

President, ICT, General Products & Realty Company

#### Junichi Sasaki

CEO for ASEAN & South West Asia Bloc; President & CEO, ITOCHU Singapore Pte Ltd; General Manager, ITOCHU Corporation Singapore Branch

1979 Joined ITOCHU Corporation

2010 Managing Executive Officer

#### Hitoshi Okamoto

President, Textile Company

#### Kunihiko Tamano

Deputy CFO;

General Manager, Global Risk Management Division

1974 Joined ITOCHU Corporation

2011 Managing Executive Officer

#### Eiichi Yonekura

President & CEO, ITOCHU International Inc.

1981 Joined ITOCHU Corporation

2011 Managing Executive Officer

#### Takao Shiomi

President, Machinery Company

#### Masahiro Imai

Chief Operating Officer, Plant Project, Marine & Aerospace Division

1980 Joined ITOCHU Corporation

2012 Managing Executive Officer

#### Nobuyuki Kizukuri

Chief Operating Officer, Construction, Realty & Financial Business Division

1976 Joined ITOCHU Corporation

2012 Managing Executive Officer

#### Isamu Nakayama

Executive Vice President, Food Company; Chief Operating Officer, Provisions Division

1981 Joined ITOCHU Corporation

2012 Managing Executive Officer

■ Executive Officers

#### Yutaka Washizu

Chief Operating Officer, Metals & Mineral Resources Division

1980 Joined ITOCHU Corporation

2009 Executive Officer

#### Fumihiko Kobayashi

General Manager, Human Resources & General Affairs Division

1980 Joined ITOCHU Corporation

2010 Executive Officer

#### Masanori Toyoshima

Chief Operating Officer, Energy Division

1981 Joined ITOCHU Corporation

2010 Executive Officer

#### Kazutaka Yoshida

Chief Operating Officer, Automobile, Construction Machinery & Industrial Systems Division

1981 Joined ITOCHU Corporation

2010 Executive Officer

#### Kiyoshi Yamaguchi

General Manager, Secretariat

1980 Joined ITOCHU Corporation

2011 Executive Officer

#### Hidefumi Suzuki

General Manager, Legal Division

1980 Joined ITOCHU Corporation

2011 Executive Officer

#### Masahiko Takasaka

General Manager, Research & Business

Development Division

1980 Joined ITOCHU Corporation

2011 Executive Officer

#### Harutoshi Okita

Chief Operating Officer, Coal, Nuclear & Solar Division

1980 Joined ITOCHU Corporation

2011 Executive Officer

#### Yozo Kubo

Chief Operating Officer, Apparel Division

1981 Joined ITOCHU Corporation

2011 Executive Officer

#### Kunihiro Nakade

Deputy General Manager, General Accounting Control Division

1980 Joined ITOCHU Corporation

2012 Executive Officer

#### Masahiko Kameoka

Chief Operating Officer, Food Products Marketing & Distribution Division

1980 Joined ITOCHU Corporation

2012 Executive Officer

#### Ichiro Tsuge

Chief Operating Officer, Forest Products & General Merchandise Division

1980 Joined ITOCHU Corporation

2012 Executive Officer

#### Kazunori Ishii

Chief Operating Officer, Brand Marketing Division 2

1981 Joined ITOCHU Corporation

2012 Executive Officer

#### Kazuya Saito

Chief Operating Officer, Chemicals Division; General Manager, Organic Chemicals Department

1981 Joined ITOCHU Corporation

2012 Executive Officer

#### Tsuyoshi Hachimura

General Manager, Finance Division

1991 Joined ITOCHU Corporation 2012 Executive Officer

#### **Operational Structure**

### **Organizational Structure** As of July 1, 2012 General Meeting of Shareholders **HMC** Textile Company Board of Corporate Auditors, Executive Officers Meeting Corporate Auditors - Internal Audit Division ☐Corporate Auditors' Office -Secretariat Board of Directors CSO President & CEO - Corporate Planning & Administration Division Machinery Company-- Research & Business Development Division --- Domestic Offices ----- Overseas Offices CAO & CCO -UHuman Resources & General Affairs Division -Corporate Communications Division -□Legal Division Metals & Minerals Company --CFO - Investor Relations Department -Group Accounting Support Department ■ Energy & Chemicals Company —☐General Accounting Control Division —☐Global Risk Management Division -CIO —☐IT Planning Division ■ Executive Advisory Officer for Kansai District Operation Food Company ■ICT, General Products & Realty Company

HMC : Headquarters Management Committee

CSO: Chief Strategy Officer
CAO: Chief Administrative Officer

CCO : Chief Compliance Officer
CFO : Chief Financial Officer
CIO : Chief Information Officer

Textile Material & Fabric Division ————————————————————————————————————	Textile Material & Fabric Department	Textile Company
	Fabric & Apparel Department	Number of Employees
Apparel Division —	Apparel Department 1	Consolidated 11,792
Descript Mandardia a Division 4	Apparel Department 2	Non-consolidated 398
Brand Marketing Division 1	Brand Marketing Department 1 Brand Marketing Department 2	Number of Subsidiaries and Associates
Brand Marketing Division 2	Brand Marketing Department 2   Industrial Textile & Lifestyle Department	Domestic 22 Overseas 19
—— CFO	□ industrial rextile & Lifestyle Department	
—— Planning & Administration Department		
Plant Project, Marine & Aerospace Division	Aerospace & Defense Department	Machinery Company
Trant Troject, Marine a Acrospace Division	Aircraft & Interior Systems Department	Number of Employees
	Marine Department	Consolidated 10,537
	Power Project Department	Non-consolidated 512
Automobile, Construction Machinery	Plant Project Department	Number of Subsidiaries and Associates
& Industrial Systems Division —————	Automobile Department No. 1	Domestic 27
	Automobile Department No. 2	Overseas 42
	Automobile Business Promotion Department	
	Isuzu Business Department	
	Construction Machinery Department Industrial Machinery & Electronic Systems Department	Metals & Minerals Company
	Healthcare Business Department	Number of Employees
—— CFO	E i loaitiloaro Businoss Dopartmont	Consolidated 1,142
—— Planning & Administration Department		Non-consolidated 179
		Number of Subsidiaries and Associates
Metals & Mineral Resources Division —	Iron Ore & Steelmaking Resources Department	Domestic 6
	Non-Ferrous & Metal Materials Department	Overseas 11
Coal, Nuclear & Solar Division—	Coal Department	
	Nuclear & Low Carbon Fuel Department	
	☐ Solar Business Department	
050	Steel Business Coordination Department	Energy & Chemicals Company
CFO Planning & Administration Department		Number of Employees
Flaming & Administration Department		Consolidated 9,818
Energy Division —	International Energy Trading Department	Non-consolidated 319
Zirorgy Ziviolori	LP Gas, Project Development Department	Number of Subsidiaries and Associates
	Exploration & Production Department	Domestic 22
	☐ Natural Gas Business Department	Overseas 33
Chemicals Division —	Organic Chemicals Department No. 1	
	Organic Chemicals Department No. 2	
	Inorganic Chemicals Department	
	Plastics Department	F10
	Retail & Plastics Materials Department	Food Company Number of Employees
—— CFO	☐ Chemical Business Process Operation Department	Consolidated 7,449
010		Consolidated 7,449
—— Planning & Administration Department		Non concolidated 417
Planning & Administration Department		Non-consolidated 417 Number of Subsidiaries and Associates
Planning & Administration Department  Provisions Division —	— ☐ Grain, Feed & Oilseeds Department	Number of Subsidiaries and Associates
·	Oil, Fats & Grain Products Department	Number of Subsidiaries and Associates  Domestic 18
·	Oil, Fats & Grain Products Department Sugar, Confectionary Materials	Number of Subsidiaries and Associates
Provisions Division	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department	Number of Subsidiaries and Associates  Domestic 18
·	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department	Number of Subsidiaries and Associates  Domestic 18
Provisions Division	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department	Number of Subsidiaries and Associates  Domestic 18
Provisions Division	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department	Number of Subsidiaries and Associates  Domestic 18  Overseas 25
Provisions Division  Fresh Food & Food Business Solutions Division—	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department Agri Products Department	Number of Subsidiaries and Associates  Domestic 18  Overseas 25  ICT, General Products & Realty Company
Provisions Division	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department	Number of Subsidiaries and Associates  Domestic 18  Overseas 25  ICT, General Products & Realty Company  Number of Employees  Consolidated 25,997  Non-consolidated 426
Provisions Division  Fresh Food & Food Business Solutions Division—	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department Agri Products Department Food Service & Distribution Department	Number of Subsidiaries and Associates  Domestic 18  Overseas 25  ICT, General Products & Realty Company  Number of Employees  Consolidated 25,997
Provisions Division  Fresh Food & Food Business Solutions Division—	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department Agri Products Department Food Service & Distribution Department Food Products Marketing & Distribution Department	Number of Subsidiaries and Associates  Domestic 18  Overseas 25  ICT, General Products & Realty Company  Number of Employees  Consolidated 25,997  Non-consolidated 426  Number of Subsidiaries and Associates  Domestic 44
Provisions Division  Fresh Food & Food Business Solutions Division—  Food Products Marketing & Distribution Division —  — CFO	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department Agri Products Department Food Service & Distribution Department Food Products Marketing & Distribution Department FamilyMart Department	Number of Subsidiaries and Associates  Domestic 18 Overseas 25  ICT, General Products & Realty Company Number of Employees Consolidated 25,997 Non-consolidated 426 Number of Subsidiaries and Associates
Provisions Division  Fresh Food & Food Business Solutions Division  Food Products Marketing & Distribution Division —	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department Agri Products Department Food Service & Distribution Department Food Products Marketing & Distribution Department FamilyMart Department	Number of Subsidiaries and Associates  Domestic 18  Overseas 25  ICT, General Products & Realty Company  Number of Employees  Consolidated 25,997  Non-consolidated 426  Number of Subsidiaries and Associates  Domestic 44
Provisions Division  Fresh Food & Food Business Solutions Division—  Food Products Marketing & Distribution Division —  — CFO	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department Agri Products Department Food Service & Distribution Department Food Products Marketing & Distribution Department FamilyMart Department	Number of Subsidiaries and Associates  Domestic 18  Overseas 25  ICT, General Products & Realty Company  Number of Employees  Consolidated 25,997  Non-consolidated 426  Number of Subsidiaries and Associates  Domestic 44
Provisions Division  Fresh Food & Food Business Solutions Division—  Food Products Marketing & Distribution Division—  — CFO — Planning & Administration Department	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department Agri Products Department Food Service & Distribution Department Food Products Marketing & Distribution Department FamilyMart Department China Business Development Department	Number of Subsidiaries and Associates  Domestic 18  Overseas 25  ICT, General Products & Realty Company  Number of Employees  Consolidated 25,997  Non-consolidated 426  Number of Subsidiaries and Associates  Domestic 44
Provisions Division  Fresh Food & Food Business Solutions Division—  Food Products Marketing & Distribution Division—  — CFO — Planning & Administration Department	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department Agri Products Department Food Service & Distribution Department Food Products Marketing & Distribution Department FamilyMart Department China Business Development Department	Number of Subsidiaries and Associates  Domestic 18  Overseas 25  ICT, General Products & Realty Company  Number of Employees  Consolidated 25,997  Non-consolidated 426  Number of Subsidiaries and Associates  Domestic 44  Overseas 39
Provisions Division  Fresh Food & Food Business Solutions Division—  Food Products Marketing & Distribution Division—  — CFO — Planning & Administration Department	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department Agri Products Department Food Service & Distribution Department Food Products Marketing & Distribution Department FamilyMart Department China Business Development Department  Wood Products & Materials Department Paper Products & Materials Department General Merchandise Department Information Technology Business Department	Number of Subsidiaries and Associates  Domestic 18 Overseas 25  ICT, General Products & Realty Company Number of Employees Consolidated 25,997 Non-consolidated 426 Number of Subsidiaries and Associates Domestic 44 Overseas 39
Provisions Division  Fresh Food & Food Business Solutions Division—  Food Products Marketing & Distribution Division —  — CFO — Planning & Administration Department  Forest Products & General Merchandise Division—	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department Agn Products Department Food Service & Distribution Department Food Products Marketing & Distribution Department FamilyMart Department China Business Development Department  Wood Products & Materials Department Paper Products & Materials Department General Merchandise Department Information Technology Business Department Communication & Mobile Business Department	Number of Subsidiaries and Associates  Domestic 18 Overseas 25  ICT, General Products & Realty Company Number of Employees Consolidated 25,997 Non-consolidated 426 Number of Subsidiaries and Associates Domestic 44 Overseas 39  Others Number of Employees
Provisions Division  Fresh Food & Food Business Solutions Division—  Food Products Marketing & Distribution Division —  — CFO—— Planning & Administration Department  Forest Products & General Merchandise Division—  ICT, Insurance & Logistics Division—	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department Agri Products Department Food Service & Distribution Department Food Products Marketing & Distribution Department FamilyMart Department China Business Development Department  Wood Products & Materials Department Paper Products & Materials Department General Merchandise Department Information Technology Business Department Communication & Mobile Business Department Logistics & Insurance Business Department	Number of Subsidiaries and Associates  Domestic 18  Overseas 25  ICT, General Products & Realty Company  Number of Employees  Consolidated 25,997  Non-consolidated 426  Number of Subsidiaries and Associates  Domestic 44  Overseas 39  Others  Number of Employees  Consolidated 3,904  Non-consolidated 3,904  Non-consolidated 2,004  Number of Subsidiaries and Associates
Provisions Division  Fresh Food & Food Business Solutions Division—  Food Products Marketing & Distribution Division —  — CFO— Planning & Administration Department  Forest Products & General Merchandise Division—  ICT, Insurance & Logistics Division—  Construction, Realty & Financial Business	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department Agri Products Department Food Service & Distribution Department Food Products Marketing & Distribution Department FamilyMart Department China Business Development Department  Wood Products & Materials Department Paper Products & Materials Department General Merchandise Department Information Technology Business Department Communication & Mobile Business Department Logistics & Insurance Business Department Construction & Realty Department No. 1	Number of Subsidiaries and Associates  Domestic 18  Overseas 25  ICT, General Products & Realty Company  Number of Employees  Consolidated 25,997  Non-consolidated 426  Number of Subsidiaries and Associates  Domestic 44  Overseas 39  Others  Number of Employees  Consolidated 3,904  Non-consolidated 3,904  Non-consolidated 2,004  Number of Subsidiaries and Associates  Domestic 5
Provisions Division  Fresh Food & Food Business Solutions Division—  Food Products Marketing & Distribution Division —  — CFO—— Planning & Administration Department  Forest Products & General Merchandise Division—  ICT, Insurance & Logistics Division—	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department Agri Products Department Agri Products Department Food Service & Distribution Department Food Products Marketing & Distribution Department FamilyMart Department China Business Development Department  Wood Products & Materials Department Paper Products & Materials Department General Merchandise Department Information Technology Business Department Communication & Mobile Business Department Logistics & Insurance Business Department Construction & Realty Department No. 1 Construction & Realty Department No. 2	Number of Subsidiaries and Associates  Domestic 18  Overseas 25  ICT, General Products & Realty Company  Number of Employees  Consolidated 25,997  Non-consolidated 426  Number of Subsidiaries and Associates  Domestic 44  Overseas 39  Others  Number of Employees  Consolidated 3,904  Non-consolidated 3,904  Non-consolidated 2,004  Number of Subsidiaries and Associates
Provisions Division  Fresh Food & Food Business Solutions Division—  Food Products Marketing & Distribution Division —  — CFO— Planning & Administration Department  Forest Products & General Merchandise Division—  ICT, Insurance & Logistics Division—  Construction, Realty & Financial Business	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department Agri Products Department Food Service & Distribution Department Food Products Marketing & Distribution Department FamilyMart Department China Business Development Department  Wood Products & Materials Department Paper Products & Materials Department General Merchandise Department Information Technology Business Department Communication & Mobile Business Department Construction & Realty Department No. 1 Construction & Realty Department No. 2 Construction & Realty Department No. 3	Number of Subsidiaries and Associates  Domestic 18  Overseas 25  ICT, General Products & Realty Company  Number of Employees  Consolidated 25,997  Non-consolidated 426  Number of Subsidiaries and Associates  Domestic 44  Overseas 39  Others  Number of Employees  Consolidated 3,904  Non-consolidated 3,904  Non-consolidated 2,004  Number of Subsidiaries and Associates  Domestic 5
Provisions Division  Fresh Food & Food Business Solutions Division—  Food Products Marketing & Distribution Division —  — CFO—Planning & Administration Department  Forest Products & General Merchandise Division—  ICT, Insurance & Logistics Division—  Construction, Realty & Financial Business Division—	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department Agri Products Department Agri Products Department Food Service & Distribution Department Food Products Marketing & Distribution Department FamilyMart Department China Business Development Department  Wood Products & Materials Department Paper Products & Materials Department General Merchandise Department Information Technology Business Department Communication & Mobile Business Department Logistics & Insurance Business Department Construction & Realty Department No. 1 Construction & Realty Department No. 2	Number of Subsidiaries and Associates  Domestic 18  Overseas 25  ICT, General Products & Realty Company  Number of Employees  Consolidated 25,997  Non-consolidated 426  Number of Subsidiaries and Associates  Domestic 44  Overseas 39  Others  Number of Employees  Consolidated 3,904  Non-consolidated 3,904  Non-consolidated 2,004  Number of Subsidiaries and Associates  Domestic 5
Provisions Division  Fresh Food & Food Business Solutions Division—  Food Products Marketing & Distribution Division —  — CFO— Planning & Administration Department  Forest Products & General Merchandise Division—  ICT, Insurance & Logistics Division—  Construction, Realty & Financial Business Division—  — CFO	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department Agri Products Department Food Service & Distribution Department Food Products Marketing & Distribution Department FamilyMart Department China Business Development Department  Wood Products & Materials Department Paper Products & Materials Department General Merchandise Department Information Technology Business Department Communication & Mobile Business Department Construction & Realty Department No. 1 Construction & Realty Department No. 2 Construction & Realty Department No. 3	Number of Subsidiaries and Associates  Domestic 18  Overseas 25  ICT, General Products & Realty Company  Number of Employees  Consolidated 25,997  Non-consolidated 426  Number of Subsidiaries and Associates  Domestic 44  Overseas 39  Others  Number of Employees  Consolidated 3,904  Non-consolidated 3,904  Number of Subsidiaries and Associates  Domestic 3,904  Number of Subsidiaries and Associates  Domestic 5  Overseas 53
Provisions Division  Fresh Food & Food Business Solutions Division—  Food Products Marketing & Distribution Division —  — CFO—Planning & Administration Department  Forest Products & General Merchandise Division—  ICT, Insurance & Logistics Division—  Construction, Realty & Financial Business Division—	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department Agri Products Department Food Service & Distribution Department Food Products Marketing & Distribution Department FamilyMart Department China Business Development Department  Wood Products & Materials Department Paper Products & Materials Department General Merchandise Department Information Technology Business Department Communication & Mobile Business Department Construction & Realty Department No. 1 Construction & Realty Department No. 2 Construction & Realty Department No. 3	Number of Subsidiaries and Associates  Domestic 18  Overseas 25  ICT, General Products & Realty Company Number of Employees Consolidated 25,997 Non-consolidated 426 Number of Subsidiaries and Associates Domestic 44  Overseas 39  Others  Number of Employees Consolidated 3,904 Non-consolidated 2,004 Number of Subsidiaries and Associates Domestic 5 Overseas 53
Provisions Division  Fresh Food & Food Business Solutions Division—  Food Products Marketing & Distribution Division —  — CFO— Planning & Administration Department  Forest Products & General Merchandise Division—  ICT, Insurance & Logistics Division—  Construction, Realty & Financial Business Division—  — CFO	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Meat Products Department Agri Products Department Agri Products Department Food Service & Distribution Department Food Products Marketing & Distribution Department Food Products Marketing & Distribution Department China Business Development Department  Wood Products & Materials Department Paper Products & Materials Department General Merchandise Department Information Technology Business Department Communication & Mobile Business Department Logistics & Insurance Business Department Construction & Realty Department No. 1 Construction & Realty Department No. 2 Construction & Realty Department No. 3 Financial Business Department	Number of Subsidiaries and Associates  Domestic 18  Overseas 25  ICT, General Products & Realty Company Number of Employees Consolidated 25,997 Non-consolidated 426 Number of Subsidiaries and Associates Domestic 44  Overseas 39  Others  Number of Employees Consolidated 3,904 Non-consolidated 2,004 Number of Subsidiaries and Associates  Overseas 53  Total  Number of Employees
Provisions Division  Fresh Food & Food Business Solutions Division—  Food Products Marketing & Distribution Division—  — CFO— Planning & Administration Department  Forest Products & General Merchandise Division—  ICT, Insurance & Logistics Division—  Construction, Realty & Financial Business Division—  — CFO— Planning & Administration Department	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Agri Products Department Agri Products Department Food Service & Distribution Department Food Products Marketing & Distribution Department FamilyMart Department China Business Development Department Paper Products & Materials Department Paper Products & Materials Department General Merchandise Department Information Technology Business Department Communication & Mobile Business Department Construction & Realty Department No. 1 Construction & Realty Department No. 2 Construction & Realty Department No. 3 Financial Business Department	Number of Subsidiaries and Associates  Domestic 18  Overseas 25  ICT, General Products & Realty Company  Number of Employees  Consolidated 25,997  Non-consolidated 426  Number of Subsidiaries and Associates  Domestic 44  Overseas 39  Others  Number of Employees  Consolidated 3,904  Non-consolidated 2,004  Number of Subsidiaries and Associates  Domestic 5  Overseas 53  Total  Number of Employees  Consolidated 70,639
Provisions Division  Fresh Food & Food Business Solutions Division—  Food Products Marketing & Distribution Division—  — CFO— Planning & Administration Department  Forest Products & General Merchandise Division—  ICT, Insurance & Logistics Division—  Construction, Realty & Financial Business Division—  — CFO— Planning & Administration Department  * The numbers of employees, subsidiaries, and associates are a Operational structure information of the number of employees as of April 1, 2012.	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Marine Products Department Agri Products Department Food Service & Distribution Department Food Products Marketing & Distribution Department FamilyMart Department China Business Development Department  Wood Products & Materials Department China Business Development Department Information Technology Business Department Logistics & Insurance Business Department Construction & Realty Department No. 1 Construction & Realty Department No. 2 Construction & Realty Department No. 3 Financial Business Department as of March 31, 2012. s, subsidiaries, and associates (Division Company, etc.) is	Number of Subsidiaries and Associates           Domestic         18           Overseas         25           ICT, General Products & Realty Company           Number of Employees         25,997           Consolidated         426           Number of Subsidiaries and Associates         25,997           Domestic         44           Overseas         39           Others         Number of Employees           Consolidated         3,904           Number of Employees         2,004           Number of Subsidiaries and Associates         5           Overseas         53           Total         Number of Employees           Consolidated         70,639           Non-consolidated         4,255
Provisions Division  Fresh Food & Food Business Solutions Division—  Food Products Marketing & Distribution Division—  — CFO— Planning & Administration Department  Forest Products & General Merchandise Division—  ICT, Insurance & Logistics Division—  Construction, Realty & Financial Business Division—  — CFO— Planning & Administration Department  * The numbers of employees, subsidiaries, and associates are a Operational structure information of the number of employees as of April 1, 2012.  * The number of consolidated employees is based on actual we	Oil, Fats & Grain Products Department Sugar, Confectionary Materials & Dairy Products Department Coffee & Beverage Marketing Department Marine Products Department Marine Products Department Agri Products Department Food Service & Distribution Department Food Products Marketing & Distribution Department FamilyMart Department China Business Development Department  Wood Products & Materials Department China Business Development Department Information Technology Business Department Logistics & Insurance Business Department Construction & Realty Department No. 1 Construction & Realty Department No. 2 Construction & Realty Department No. 3 Financial Business Department as of March 31, 2012. s, subsidiaries, and associates (Division Company, etc.) is	Number of Subsidiaries and Associates  Domestic 18  Overseas 25  ICT, General Products & Realty Company Number of Employees Consolidated 25,997 Non-consolidated 426 Number of Subsidiaries and Associates Domestic 44 Overseas 39  Others Number of Employees Consolidated 3,904 Non-consolidated 2,004 Number of Subsidiaries and Associates Domestic 5 Overseas 53  Total Number of Employees Consolidated 70,639

companies (domestic 821, overseas 326), employees and trainees assigned to overseas posts (358).

overseas trading subsidiaries are shown above.

\* The criteria to count subsidiaries and associates was changed so that the number of companies directly invested by ITOCHU or its

Domestic Overseas

#### **Global Network / Bank List**

As of July 1, 2012

#### **North America / Latin America**

#### North America

ITOCHU International Inc. 22nd and 23rd Floors, 335 Madison Avenue, New York, N.Y. 10017, U.S.A.

Telephone: 1-212-818-8000
Facsimile: 1-212-818-8282
■ New York, Chicago, San Francisco, Los Angeles, Washington, Houston,

Portland, Vancouver, Mexico City

#### Latin America

ITOCHU BRASIL S.A. Av. Paulista 37 19 andar, Vila Mariana, São Paulo CEP 01311-902, BRAZIL

Telephone: 55-11-3170-8501
Facsimile: 55-11-3170-8549
■ São Paulo, Rio de Janeiro, Panama,
Buenos Aires, Bogota, Santiago, Caracas, Quito

■ Lima

### Europe / Africa / Middle East / CIS

#### Europe

ITOCHU Europe PLC
The Broadgate Tower 20 Primrose Street,

London EC2A 2EW, U.K.
Telephone: 44-20-7947-8000
Facsimile: 44-20-7947-8240/8241

- London, Düsseldorf, Hamburg, Paris, Milano, Madrid, Athens, Budapest, Tunis
- Alger, Casablanca, Praha, Bucharest, Warszawa

#### Africa (from August 2012)

ITOCHU Corporation, Johannesburg Branch 2nd Floor Block A, The Pivot,

Montecasino Boulevard, Fourways, 2055, Johannesburg, SOUTH AFRICA Telephone: 27-11-465-0030

Facsimile : 27-11-465-0635/0604

- Lagos ■ Johannesburg
- Abidjan, Accra, Nairobi, Addis Ababa

#### Middle East

ITOCHU Corporation, Dubai Branch 201 The Spectrum Building, Al Qutaeyat Road, Oud Metha, P.O.Box 3572, Dubai, U.A.E. Telephone: 971-4-302-0000

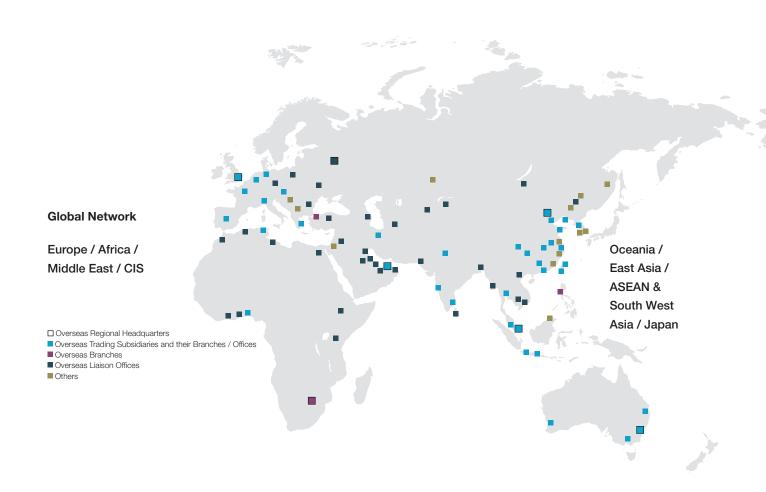
Telephone: 971-4-302-0000 Facsimile: 971-4-335-0101

- Dubai, Tehran ■ Dubai, Istanbul
- Cairo, Amman, Ankara, Riyadh, Al Khobal, Kuwait, Muscat, Doha, Tripoli, Karachi, Abu Dhabi

#### CIS

ITOCHU Corporation, Moscow Representative Office Savvinskaya Office Building, 9th Floor, Savvinskaya Nab., 15, Moscow, 119435, RUSSIAN FEDERATION

Telephone: 7-495-961-1456
Facsimile: 7-495-961-1447/1448
Moscow, Almaty, Kiev, Ashgabat,
Tashkent, Baku



### Oceania / East Asia / ASEAN & South West Asia / Japan

#### Oceania

ITOCHU Australia Ltd. Level 29, Grosvenor Place, 225 George Street, Sydney, N.S.W. 2000, AUSTRALIA

Telephone: 61-2-9239-1500
Facsimile: 61-2-9241-3955
Sydney, Melbourne, Perth, Brisbane

#### East Asia

ITOCHU (China) Holding Co., Ltd. Room 501, 5/f. No. 2 Office Building, China Central Place, No. 79, Jian Guo Road, Chaoyang District, Beijing, THE PEOPLE'S REPUBLIC OF CHINA

(ZIP code: 100025) Telephone: 86-10-6599-7000 Facsimile: 86-10-6599-7111

Beijing, Shanghai, Dalian, Tianjin, Qingdao, Chongqing, Hong Kong, Guangzhou, Nanjing, Sichuan, Wuhan, Taipei, Kaohsiung, Seoul

■ ChangChun, Ulaanbaatar

#### **ASEAN & South West Asia**

ITOCHU Singapore Pte Ltd 9 Raffles Place, #41-01 Republic Plaza, SINGAPORE 048619

SINGAPORE 048619
Telephone: 65-6230-0400
Facsimile: 65-6230-0560

 Singapore, Kuala Lumpur, Jakarta, Surabaya, Bangkok, New Delhi, Mumbai. Chennai

■ Kuala Lumpur, Manila

Jakarta, Hanoi, Ho Chi Minh City, Yangon, Phnom Penh, Colombo, Dhaka

#### Japan

Headquarters

Tokyo

5-1, Kita-Aoyama 2-chome Minato-ku, Tokyo 107-8077, Japan Telephone: 81-3-3497-2121 Facsimile: 81-3-3497-4141

#### Osaka

1-3, Umeda 3-chome

Kita-ku, Osaka 530-8448, Japan Telephone: 81-6-7638-2121 Facsimile: 81-6-7638-3220

Nagoya, Kyushu, Chugoku & Shikoku, Hokkaido, Tohoku, Hokuriku, Toyama

#### **Bank List**

ITOCHU has financial transactions with the following banks.

#### North America

Citibank, N.A.

JPMorgan Chase Bank Bank of America, N.A.

#### Latin America

Grupo Financiero Banamex, S.A. de C.V.

#### Europe & Africa

Credit Agricole

Standard Chartered Bank

**BNP** Paribas

The Royal Bank of Scotland plc

Societe Generale

Barclays Bank PLC

Deutsche Bank

ING Bank N.V.

Intesa Sanpaolo S.p.A

Investec Bank Limited

The Standard Bank of South Africa Limited

#### Middle East

SAMBA Financial Group Union National Bank

#### Oceania

National Australia Bank Limited Australia and New Zealand Banking Group Limited Westpac Banking Corporation

#### Asia

The Hongkong and Shanghai Banking Corporation Limited Bangkok Bank Public Company Limited Bank of China Bank of Communications CIMB Thai Bank Public Company Limited Industrial and Commercial Bank of China Kasikornbank Public Company Limited Malayan Banking Berhad RHB Bank Berhad

#### Japan

Mizuho Corporate Bank, Ltd.
Sumitomo Mitsui Banking Corporation
The Bank of Tokyo-Mitsubishi UFJ, Ltd.
Sumitomo Mitsui Trust Bank, Limited
Development Bank of Japan
Japan Bank for International Cooperation
The Norinchukin Bank
Mitsubishi UFJ Trust and Banking Corporation
Shinkin Central Bank
Mizuho Trust & Banking Co., Ltd.
Aozora Bank, Ltd.
Shinsei Bank, Ltd.
Resona Bank, Limited



#### **Major Subsidiaries and Associated Companies**

Individual subsidiary and associated company information as of March 31, 2012 and operational structure information (Division Company, etc.) as of April 1, 2012

Name	Voting Shares (%)	Operations	
INdille	Voting Shares (%)	Operations	

#### **Textile Company**

	tille Colli	July		
es	Domestic	ROY-NE CO., LTD.	99.9	Manufacture and wholesale of woven and knitted products
Subsidiaries		SANKEI CO., LTD.	100.0	Wholesale of garment materials
bisi		JAVA HOLDINGS CO., LTD.	65.0	Holding company of retail of ladies' & kids' apparel brand
gg		LEILIAN CO., LTD.	61.2	Retail of women's apparel
		ITOCHU MODEPAL CO., LTD.	100.0	Manufacture and wholesale of apparel
		UNICO CORPORATION	100.0	Manufacture and wholesale of uniforms
		JOI'X CORPORATION	100.0	Manufacture and wholesale of men's apparel
		BMI HOLDINGS CO., LTD.	100.0	Holding company of brand business
		MAGASeek Corporation	64.4	Retail website of fashion apparel by PC and mobile
		SCABAL JAPAN Co., Ltd.	80.0	Import and sale of SCABAL brand products
		ITOCHU FASHION SYSTEM Co., Ltd.	100.0	Comprehensive consulting in the fashion industry
		ITOCHU HOME FASHION CORPORATION	98.3	Manufacture and wholesale of home furnishings
		CI Shopping Service Co., Ltd.	100.0	Sale of everyday items aimed at ITOCHU Group employees and families
		CI TEXTILE SERVICE CO., LTD.	100.0	Outsourcing of administrative duties for delivery and accounting, production control and quality control
	Overseas	ITOCHU Textile Prominent (ASIA) Ltd. (Hong Kong S.A.R., China)	100.0	Wholesale of materials, yarns, textile, and apparel
		PROMINENT (VIETNAM) CO., LTD. (Vietnam)	100.0	Quality control of textile and apparel
		UNIMAX SAIGON CO., LTD. (Vietnam)	80.0	Manufacture of uniforms
		ITOCHU TEXTILE (CHINA) CO., LTD. (China)	100.0	Production control and wholesale of textile materials, fabrics, and apparel
es	Domestic	MARUKO CO., LTD.	25.1	Manufacture and wholesale of lady's underwear, etc.
Associates		DESCENTE, LTD.	25.7	Manufacture and wholesale of sportswear, etc.
SSOC		DEAN & DELUCA JAPAN Co., Ltd.	20.4	Operation of cafeteria chain and other new business
As		T.KAWABE & CO., LTD.	25.2	Manufacture and wholesale of handkerchiefs, scarves, and other accessory goods
		Watakyu Seimoa Corporation	25.0	Total outsourcing service mainly linen supply for medical & welfare institutions
		AYAHA CORPORATION	33.5	Manufacture of tire cords, etc.
	Overseas	Thai shikibo co., ltd. (Thailand)	30.0	Manufacture of cotton yarn
		SUNRISE (SHENGZHOU) TEXTILES CO., LTD. (China)	25.0	Manufacture and wholesale of shirting goods
		SUNRISE (SHENGZHOU) KNITS CO., LTD. (China)	25.0	Manufacture and wholesale of knitting goods
		Dalian Yawen Underwear Co., Ltd. (China)	28.0	Manufacture of women's underwear
		Shandong Ruyi Science & Technology Group Co., Ltd. (China)	30.0	Holding company of Shandong Ruyi Technology Group, operating a textile business, etc.
		Paul Smith Group Holdings Limited (U.K.)	40.4	Holding company of Paul Smith Group
		Shanshan Group Co., Ltd. (China)	28.0	Holding company of Shanshan Group, operating a textile business, electronic components, etc.

 $<sup>\</sup>hfill\square$  Newly consolidated associated company in the fiscal year ended March 2012

#### **Machinery Company**

_			
Domestic	ITOCHU Plantech Inc.	100.0	Export and import of small-to-medium-scale plant and equipment and domestic environmental and energy solution businesses
Substice Domestic	IMECS Co., Ltd.	100.0	Ownership and operation of ships, chartering, ship machinery, secondhand ships, and administration management of overseas shipping companies
S	ITOCHU AVIATION, CO., LTD.	100.0	Import / export and wholesale of aircraft, aircraft part, and related equipment
	JAPAN AEROSPACE CORPORATION	100.0	Import / export and wholesale of aircraft, its parts and related equipment, helicopter engines, defense related systems and products, and security related systems
	ITOCHU Automobile Corporation	100.0	Export / import and inter-third trade of car parts
	ITOCHU CONSTRUCTION MACHINERY CO., LTD.	100.0	Sales and rental of construction machinery
	ITOCHU MACHINE-TECHNOS CORPORATION	100.0	Import / export and wholesale of industrial machinery
	Century Medical, Inc.	100.0	Import and sale of medical equipment
	ACRONET Corporation	100.0	CRO business
Overseas	I-Power Investment, Inc. (U.S.A.)	100.0	Investment company in the power industry
	Tyr Energy, Inc. (U.S.A.)	100.0	Power generation business in North America
	NAES Corporation (U.S.A.)	100.0	Power plant operation and maintenance services provider for independent power producers and utilities
	Enprotech Corp. (U.S.A.)	100.0	Maintenance and repair of industrial machinery in automotive, steel, and bottling industries
	IM AUTOTRADE HOLDING G.m.b.H (Austria)	100.0	Wholesale and inter-third trade of motor vehicles and motorcycles
	ITOCHU Automobile America Inc. (U.S.A.)	100.0	Trading and distribution of motor vehicles
	Auto Investment Inc. (U.S.A.)	100.0	Sales and repair of automobiles
	PT. SUZUKI Finance Indonesia (Indonesia)	70.0	Automobile finance company
	VEHICLES MIDDLE EAST FZCO (U.A.E.)	100.0	Trade finance for motor vehicles
	EURASIA LOGISTICS LTD. (Hungary)	70.7	Transportation and warehousing
	MULTIQUIP INC. (U.S.A.)	100.0	Distribution and manufacturing of light construction equipment and generators
	Telerent Leasing Corporation (U.S.A.)	100.0	Distribution and lease of televisions to hotels and hospitals

Name	Voting Shares (%)	Operations	

Se	Domestic		Malha Gas Investment Co., Ltd.	30.0	Investment in the project for the construction, ownership, and operation of gas pipelines
iate			JAMCO Corporation	33.3	Maintenance of aircraft and manufacture of aircraft interior
Associates			Isuzu Motors Sales Ltd.	25.0	Commercial vehicle life cycle business
			YANASE & CO., LTD.	22.0	Sales and repair of automobiles
			Century Tokyo Leasing Corporation	25.1	Diversified leasing business, various types of financing, and International business
			SUNCALL CORPORATION	27.1	Manufacture and sales of optical communication devices, electronic devices, and assembly
			GOODMAN Co., Ltd.	36.8	Import, development, manufacturing, and sale of medical equipment
			Japan Medical Dynamic Marketing Inc.	30.0	Import, development, manufacturing, and sale of medical equipment
	Overseas		PT. BHIMASENA POWER INDONESIA (Indonesia)	32.0	IPP (Independent Power Producer) in Indonesia
			KS Drilling Pte. Ltd. (Singapore)	20.0	Oil drilling services
			SICHUAN GANGHONG ENTERPRISE MANAGEMENT CO., LTD. (China)	40.0	Sales and repair of automobiles
			"SUZUKI MOTOR RUS" LLC (Russia)	50.0	Import and wholesale of motor vehicles, motorcycles and spare parts
			Komatsu Southern Africa (Pty) Ltd. (Republic of South Africa)	20.0	Sales and service of construction and mining equipment
			PT Hexindo Adiperkasa Tbk (Indonesia)	25.0	Sales and service of construction machinery

 $<sup>\</sup>hfill\square$  Newly consolidated associated companies in the fiscal year ended March 2012

#### **Metals & Minerals Company**

Domestic		ITOCHU Metals Corporation	100.0	Import / export and wholesale of non-ferrous / light metals, products, and steel scrap, development of recycle business
		Brazil Japan Iron Ore Corporation	67.5	Investment in projects of iron ore in Brazil
		Ecosystem Japan Co., Ltd.	82.7	Sales and installation of photovoltaic systems and eco-sensitive products
		ITOCHU Mineral Resources Development Corporation	100.0	Exploration and development of non-ferrous metal resources
Overseas	IS	ITOCHU Minerals & Energy of Australia Pty Ltd (Australia)	100.0	Investment and sales in projects of iron ore, coal, and bauxite mining, manufacture of alumina and oil exploration
		ITC Platinum Development Ltd (U.K.)	75.0	Managing business of the exploration and development of Platinum Group Metals (PGMs) and Nickel of the Platreef Project in South Africa
		ITOCHU Coal Americas Inc. (U.S.A.)	100.0	Owning an interest of coal mining and transport infrastructure in Colombia
		NURA Holdings Pty Ltd (Australia)	100.0	Investment in uranium project
		SolarNet Holdings, LLC (U.S.A.)	90.0	Wholesale and integration of photovoltaic systems in North America
		I-SOLAR INVESTMENT LIMITED (U.K.)	100.0	Investment in solar thermal power generation (CSP) and PV power generation projects in Europe
Domestic		Marubeni-Itochu Steel Inc.	50.0	Import / export and wholesale of steel products
Overseas		Scatec Solar AS (Norway)	37.5	Photovoltaic system integrator
	Overseas	Overseas	ITOCHU Metals Corporation  ■ Brazil Japan Iron Ore Corporation  Ecosystem Japan Co., Ltd.  ITOCHU Mineral Resources Development Corporation  Overseas  ITOCHU Minerals & Energy of Australia Pty Ltd (Australia)  □ ITC Platinum Development Ltd (U.K.)  □ ITOCHU Coal Americas Inc. (U.S.A.)  □ NURA Holdings Pty Ltd (Australia)  SolarNet Holdings, LLC (U.S.A.)  I-SOLAR INVESTMENT LIMITED (U.K.)  Domestic  Marubeni-Itochu Steel Inc.	ITOCHU Metals Corporation 100.0  ■ Brazil Japan Iron Ore Corporation 67.5 Ecosystem Japan Co., Ltd. 82.7  ITOCHU Mineral Resources Development Corporation 100.0  Overseas ITOCHU Minerals & Energy of Australia Pty Ltd (Australia) 100.0  □ ITC Platinum Development Ltd (U.K.) 75.0  □ ITOCHU Coal Americas Inc. (U.S.A.) 100.0  □ NURA Holdings Pty Ltd (Australia) 100.0  SolarNet Holdings, LLC (U.S.A.) 90.0  I-SOLAR INVESTMENT LIMITED (U.K.) 100.0  Domestic Marubeni-Itochu Steel Inc. 50.0

 $<sup>\</sup>blacksquare$  Subsidiary changed from associated company in the fiscal year ended March 2012

#### **Energy & Chemicals Company**

es	Domestic	ITOCHU ENEX CO., LTD.	54.0	Wholesale of petroleum products and gas
lari		ITOCHU Oil Exploration Co., Ltd.	100.0	Exploration and production of oil, gas, and other hydrocarbon resources
Subsidiaries		JB BioEnergy Inc.	100.0	Investment in projects of bioethanol in Brazil
		ITOCHU CHEMICAL FRONTIER Corporation	100.0	Wholesale of fine chemicals and related raw materials
		ITOCHU PLASTICS INC.	100.0	Development and wholesale of plastics and related products
		C.I. Kasei Co., Ltd.	97.6	Manufacture of PVC pipe and film and related materials
		The Japan Cee-Bee Chemical Co., Ltd.	80.0	Manufacture and processing of metal pretreatment chemicals
		VCJ Corporation	100.0	Wholesale of daily necessaries and plastic products for retailers
		Chemical Logitec Co., Ltd.	100.0	Management of chemical storage warehouses and transportation of chemicals and other cargos
		LIB Resources, Inc.	100.0	Investment in manufactures of materials for Lithium-Ion Batteries
	Overseas	ITOCHU Oil Exploration (Azerbaijan) Inc. (Cayman Islands, British West Indies)	100.0	Exploration and production of crude oil and gas
		ITOCHU PETROLEUM CO., (SINGAPORE) PTE. LTD. (Singapore)	100.0	International trade of crude oil and petroleum products
		IPC EUROPE LTD. (U.K.)	100.0	International trade of crude oil and petroleum products
		IPC (USA), Inc. (U.S.A.)	100.0	International trade of crude oil and petroleum products
		JD Rockies Resources Ltd (U.S.A.)	100.0	Holding interest of Shale Oil block and Investment to Samson Resources Corporation

<sup>■</sup> Subsidiary changed from associated company in the fiscal year ended March 2012

 $<sup>\</sup>hfill\square$  Newly consolidated subsidiaries in the fiscal year ended March 2012

 $<sup>\</sup>hfill\square$  Newly consolidated subsidiaries in the fiscal year ended March 2012

Nar	ne Voting Shares (%)	Operations	

es	Overseas	ITOCHU Plastics Pte., Ltd. (Singapore)	100.0	Wholesale of plastic resins
iari		Plastribution Limited (U.K.)	100.0	Wholesale of synthetic resins
sid		ITOCHU Chemicals America Inc. (U.S.A.)	100.0	Wholesale of chemical products and synthetic resins
Subsidiaries		Hangzhou New Huahai Business & Trading Co., Ltd. (China)	90.0	Wholesale of cosmetics and daily goods, and sale of cosmetics, skincare products, toiletry products, and other daily goods
		PTAGENT. CORPORATION (China)	100.0	Wholesale of PTA
es	Domestic	NISSHO Petroleum Gas Corporation	25.0	Wholesale of LPG and petroleum products
iat		Japan Ohanet Oil & Gas Co., Ltd.	35.0	Exploration and production of gas and condensate
Associates		TAKIRON Co., Ltd.	28.1	Manufacture of flat and corrugated plastic sheets
As		TOHO EARTHTECH, INC.	34.9	Exploration and production of natural gas and iodine
		Ningbo PTA Investment, Co., Ltd	35.0	Investment in manufacture of PTA in China
	Overseas	NARENDRA PLASTIC PVT. LTD. (India)	36.3	Manufacture of plastics bags
		SUMIKA POLYMER COMPOUNDS (EUROPE) LTD. (U.K.)	25.0	Sale and manufacture of compound of plastic raw materials
		Shanghai Baoling Plastics Co., Ltd. (China)	22.6	Manufacture of plastic products
		Shanghai Jinpu Plastic Packaging Material Co., Ltd. (China)	30.0	Manufacture of polypropylene films
		Tetra Chemicals (Singapore) Pte. Ltd. (Singapore)	40.0	Sale and manufacture of MTBE (Methyl t-Butyl Ether)
		SUMIPEX (THAILAND) CO., LTD. (Thailand)	49.0	Manufacture of PMMA sheet
		NCT Holland B.V. (Netherlands)	40.0	Trading and distribution of the plastics materials based on Europe and Middle East
		BRUNEI METHANOL COMPANY SDN. BHD. (Brunei)	25.0	Manufacture of methanol in Brunei

#### **Food Company**

Subsidiaries	Domestic	ITOCHU Feed Mills Co., Ltd.	99.9	Manufacture and wholesale of compound feeds		
		ITOCHU Sugar Co., Ltd.	100.0	Manufacture and processing of sugar and by-products		
osid		ITOCHU Food Sales and Marketing Co.,Ltd.*1	100.0	Import and wholesale of food materials		
Sub		Japan Nutrition Co., Ltd.	100.0	Manufacture and wholesale of feed and feed additive		
		I-SILO HOLDINGS CO., LTD.	100.0	Holding company of the grain terminals		
		Yayoi Foods Co., Ltd.	93.2	Manufacture of frozen prepared foods		
		ITOCHU SHOKUHIN Co., Ltd.	51.7	Wholesale and distribution of foods		
		NIPPON ACCESS, INC.	93.8	Wholesale and distribution of foods		
		China Foods Investment Corp.	74.1	Business management of Ting Hsin and its group companies		
	Overseas	OILSEEDS INTERNATIONAL LTD. (U.S.A.)	100.0	Safflower oil manufacture		
		Quality Technology International, Inc, (QTI) (U.S.A.)	100.0	Develop high added-value feed materials, sell feed additives in USA		
8	Domestic	Fuji Oil Co., Ltd.	25.7	Integrated manufacturer of cooking oil and soybean protein		
Associates		Japan Foods Co., Ltd.	35.0	Production of soft drinks		
SSO		KUMESHIMA SUGAR CO., LTD.	34.8	Production and sales of raw sugar		
ğ		Prima Meat Packers, Ltd.	39.6	Production and marketing of meat, ham, sausage, and processed foods		
		KI Fresh Access, Inc.	33.5	Wholesale and distribution of fresh fruits, vegetables, and processed products		
		SHOW-WA Co., Ltd.	20.0	Wholesale of foods		
		FamilyMart Co., Ltd.	31.7	Operation of a convenience store chain, using the name FamilyMart, and a franchise system		
	Overseas	PALMAJU EDIBLE OIL SDN. BHD. (Malaysia)	30.0	Refining of palm oil		
		CGB ENTERPRISES, INC. (U.S.A.)	50.0	Handling of grain and operation of barges		
		EGT, LLC (U.S.A.)	29.0	Grain terminal business in the west coast of the US		
		P. T. ANEKA TUNA INDONESIA (Indonesia)	47.0	Production of canned and pouched tuna		
		WINNER FOOD PRODUCTS LTD. (Hong Kong S.A.R., China)	26.0	Manufacture and wholesale of processed foods		
		TAIWAN DISTRIBUTION CENTER CO., LTD. (Taiwan)	39.4	Wholesale of foods and sundries		

<sup>\*1</sup> On October 1, 2011, I-FOODS Co., Ltd. and ITOCHU Rice Corporation merged to form ITOCHU Food Sales and Marketing Co., Ltd.

 $<sup>\</sup>hfill \square$  Newly consolidated subsidiary in the fiscal year ended March 2012

Name Voting Shares (%) Operations

#### ICT, General Products & Realty Company

Domestic	ITOCHU Kenzai Corp.	100.0	Wholesale of wood products and building materials
Domestic	ITC Green & Water Corp.	100.0	Designing and installation of water treatment system, landscape and gardening, and greenery business
5	ITOCHU Pulp & Paper Corp.	100.0	Wholesale of paper, paper boards, and various materials
ĺ	ITOCHU Ceratech Corp.	100.0	Manufacture and sale of ceramic raw materials and products
	ITOCHU Windows Co., Ltd.	66.0	Manufacture and sale of insulating glass
	ITR Corp.	100.0	Wholesale and retail of tires
	ITOCHU Techno-Solutions Corporation	55.4	Sales, maintenance and support of computers and network systems; commissione software development; information processing services
	Excite Japan Co., Ltd.	57.8	Internet information service
	ITC NETWORKS CORPORATION	60.3	Distribution and retail business of mobile phones
	ITOCHU Orico Insurance Services Co., Ltd.	65.0	Insurance agency
	I&T Risk Solutions Co., Ltd.	95.0	Insurance broking services and risk consulting
	ITOCHU LOGISTICS CORP.	99.0	Comprehensive logistics services (3PL, warehousing, trucking, international freight forwarding, customs clearance, and NVOCC)
	ITOCHU Property Development, Ltd.	99.8	Development and sale of housing (apartments, condominiums, and homes)
	ITOCHU HOUSING Co., Ltd.	100.0	Real estate agent and property consultant
	ITOCHU Urban Community Ltd. ITOHPIA HOME Co., Ltd.	100.0	Operation and management of real estate property  Planning and construction of homes
	AD Investment Management Co., Ltd.	66.0	Asset management for Advance Residence Investment Corporation
Overseas	CIPA Lumber Co. Ltd. (Canada)	100.0	Manufacture of veneer
010.0000	Pacific Woodtech Corporation (U.S.A.)	100.0	Manufacture of LVL & I-Joist
	PrimeSource Building Products, Inc. (U.S.A.)	100.0	Wholesale of building materials
	P. T. ANEKA BUMI PRATAMA (Indonesia)	100.0	Processing of natural rubber
	RUBBERNET (ASIA) PTE LTD. (Singapore)	80.0	Sale of crude rubber
	☐ European Tyre Enterprise Limited (U.K.)	100.0	Headquarters of Stapleton's and Kwik-Fit group management
	COSMOS SERVICES CO., LTD. (Hong Kong S.A.R., China)	100.0	Consulting and broking of insurance and reinsurance
	SIAM COSMOS SERVICES CO., LTD. (Thailand)	100.0	Consulting and broking of insurance
	ITOCHU LOGISTICS (CHINA) CO., LTD. (China)	100.0	Comprehensive logistics services (3PL, warehousing, trucking, import / export, customs clearance, and value-added services)
	Guangzhou Global Logistics Corp. (China)	77.7	Comprehensive logistics services (3PL, warehousing, trucking, and value-added services)
	ITOCHU Finance (Asia) Ltd. (Hong Kong S.A.R., China)	100.0	Proprietary financial investment and development of new financial business in Asia
Domestic	Japan Brazil Paper and Pulp Resources Development Co., Ltd.	25.9	Investment in CENIBRA, one of the largest eucalyptus pulp manufacturers in Brazil
	DAIKEN CORPORATION	25.5	Manufacture of building materials and construction parts
	SPACE SHOWER NETWORKS INC.	37.0	Music channel on cable / satellite television
	Asurion Japan K.K.	33.3	Mobile insurance agency
	Adways Co., Ltd.	20.4	Internet advertising & application software development for smartphones
	eGuarantee, Inc.	25.4	Account receivables protection services for general corporations and financial institutions
	Superex Corporation	41.9	Management of logistics center operation
	CENTRAL ENGINEERING & CONSTRUCTION	50.0	Engineering and ventilation construction
	Co., Ltd.		
	CENTURY 21 REAL ESTATE OF JAPAN LTD.	49.7	Headquarters of real estate franchise system
	CENTURY 21 REAL ESTATE OF JAPAN LTD. POCKETCARD Co., Ltd.	27.0	Credit card business
Overseas	CENTURY 21 REAL ESTATE OF JAPAN LTD.	27.0 23.6	Credit card business Consumer credit, credit card business
Overseas	CENTURY 21 REAL ESTATE OF JAPAN LTD. POCKETCARD Co., Ltd. Orient Corporation  DAIKEN NEW ZEALAND LIMITED (New Zealand)  SOUTH EAST FIBRE EXPORTS PTY. LTD.	27.0 23.6 29.0	Credit card business Consumer credit, credit card business  Manufacture of MDF
Overseas	CENTURY 21 REAL ESTATE OF JAPAN LTD. POCKETCARD Co., Ltd. Orient Corporation  DAIKEN NEW ZEALAND LIMITED (New Zealand)  SOUTH EAST FIBRE EXPORTS PTY. LTD. (Australia)  THAITECH RUBBER CORPORATION LTD.	27.0 23.6	Credit card business Consumer credit, credit card business
Overseas	CENTURY 21 REAL ESTATE OF JAPAN LTD. POCKETCARD Co., Ltd. Orient Corporation  DAIKEN NEW ZEALAND LIMITED (New Zealand)  SOUTH EAST FIBRE EXPORTS PTY. LTD. (Australia)  THAITECH RUBBER CORPORATION LTD. (Thailand)	27.0 23.6 29.0 37.5 33.0	Credit card business Consumer credit, credit card business  Manufacture of MDF  Manufacture of woodchip  Processing of natural rubber
Overseas	CENTURY 21 REAL ESTATE OF JAPAN LTD. POCKETCARD Co., Ltd. Orient Corporation  DAIKEN NEW ZEALAND LIMITED (New Zealand)  SOUTH EAST FIBRE EXPORTS PTY. LTD. (Australia)  THAITECH RUBBER CORPORATION LTD. (Thailand)  YOKOHAMA RUSSIA L.L.C. (Russia)  Unicharm Consumer Products (China) Co.,	27.0 23.6 29.0 37.5	Credit card business Consumer credit, credit card business  Manufacture of MDF  Manufacture of woodchip
Overseas	CENTURY 21 REAL ESTATE OF JAPAN LTD. POCKETCARD Co., Ltd. Orient Corporation  DAIKEN NEW ZEALAND LIMITED (New Zealand)  SOUTH EAST FIBRE EXPORTS PTY. LTD. (Australia)  THAITECH RUBBER CORPORATION LTD. (Thailand)  YOKOHAMA RUSSIA L.L.C. (Russia)	27.0 23.6 29.0 37.5 33.0 20.0	Credit card business Consumer credit, credit card business  Manufacture of MDF  Manufacture of woodchip  Processing of natural rubber  Wholesale of tires

 $<sup>\</sup>square$  Newly consolidated subsidiary and associated company in the fiscal year ended March 2012

Name Voting Shares (%) Operations
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#### Headquarters

Subsidiaries	Domestic	FX PRIME Corporation	56.4	Online foreign exchange brokerage
		ITC Investment Partners Corporation	99.0	Asset management business
	Overseas	ITOCHU FINANCE (EUROPE) PLC (U.K.)	100.0	Financial investments in Europe
		ITOCHU TREASURY CENTRE ASIA PTE. LTD. (Singapore)	100.0	Financial services
		ITOCHU TREASURY CENTRE EUROPE PLC (U.K.)	100.0	Financial services
		ITOCHU Treasury Center Americas Inc. (U.S.A.)	100.0	Financial services

#### Headquarters, Overseas Trading Subsidiaries and their Subsidiaries

	Trouvigual to 10, 0 to 100 at 11 at 11 at 10 at					
	ITOCHU International Inc. (U.S.A.)	100.0	Wholesale and investment			
	Master-Halco, Inc. (U.S.A.)	100.0	Manufacture and distribution of fence materials			
	ITOCHU Europe PLC (U.K.)	100.0	Wholesale and investment			
	ITOCHU Singapore Pte Ltd (Singapore)	100.0	Wholesale and investment			
	ITOCHU Korea LTD. (Korea)	100.0	Wholesale and investment			
	ITOCHU (Thailand) Ltd. (Thailand)	100.0	Wholesale and investment			
	ITOCHU Hong Kong Ltd. (Hong Kong S.A.R., China)	100.0	Wholesale and investment			
	ITOCHU Latin America, S.A. (Panama)	100.0	Wholesale and investment			
	ITOCHU BRASIL S.A. (Brazil)	100.0	Wholesale and investment			
	ITOCHU MIDDLE EAST FZE (U.A.E.)	100.0	Wholesale and investment			
	ITOCHU Australia Ltd. (Australia)	100.0	Wholesale and investment			
	ITOCHU (China) Holding Co., Ltd. (China)	100.0	Wholesale and investment			
	Beijing ITOCHU-Huatang Comprehensive Processing Co., Ltd. (China)	90.0	Reprocessing, sorting, packaging, and shipping of products in the apparel, food, and living categories			
	ITOCHU TAIWAN CORPORATION (Taiwan)	100.0	Wholesale and investment			

#### **Corporate Information / Stock Information**

As of March 31, 2012

#### Company Name:

**ITOCHU** Corporation

#### Founded:

1858

#### Incorporated:

1949

#### Common Stock:

¥202,241 million

#### **Tokyo Head Office:**

5-1, Kita-Aoyama 2-chome Minato-ku, Tokyo 107-8077, Japan Telephone: 81 (3) 3497-2121

#### Osaka Head Office:

1-3, Umeda 3-chome Kita-ku, Osaka 530-8448, Japan Telephone: 81 (6) 7638-2121

#### Offices:

Domestic: 9 Overseas: 115

#### Number of Employees\*:

Consolidated: 70,639 Non-consolidated: 4,255

The number of non-consolidated employees includes employees temporary relocated to other companies (domestic 821, overseas 326) and employees and trainees assigned to overseas posts (358).

#### Website:

http://www.itochu.co.jp/en/

#### Fiscal Year:

From April 1 to March 31

#### **General Meeting of Shareholders:**

Late June

#### Number of Share Trading Unit (Tangen):

100

#### **Transfer Agent of Common Stock:**

Sumitomo Mitsui Trust Bank, Limited

#### **Stock Listings:**

Tokyo, Osaka, Nagoya, Fukuoka, Sapporo

#### Stock Code:

8001

#### **Number of Common Stock Issued:**

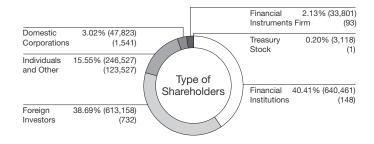
1,584,889,504

#### **Number of Shareholders:**

126,042

#### Breakdown of Shareholders:

% (Number of shares held, 1,000 shares) (Number of Shareholders)



#### Major Shareholders:

Name	Number of shares held (1,000 shares)	Share holding ratio (%)
Japan Trustee Services Bank, Ltd. (trust account)	103,270	6.52
The Master Trust Bank of Japan, Ltd. (trust account)	72,972	4.60
State Street Bank and Trust Company	45,876	2.89
Mitsui Sumitomo Insurance Co., Ltd.	37,750	2.38
SSBT OD05 OMNIBUS ACCOUNT-TREATY CLIENTS	35,976	2.27
Nippon Life Insurance Company	34,056	2.15
NIPPONKOA Insurance Co., Ltd.	30,104	1.90
Asahi Mutual Life Insurance Company	27,530	1.74
The Chase Manhattan Bank, N.A. London S.L. Omnibus Account	27,511	1.74
Tokio Marine & Nichido Fire Insurance Co., Ltd.	23,878	1.51

#### Forward-Looking Statements

This Annual Report contains forward-looking statements regarding ITOCHU Corporation's corporate plans, strategies, forecasts, and other statements that are not historical facts. They are based on current expectations, estimates, forecasts and projections about the industries in which ITOCHU Corporation operates. As the expectations, estimates, forecasts and projections are subject to a number of risks, uncertainties and assumptions, including without limitation, changes in economic conditions; fluctuations in currency exchange rates; changes in the competitive environment; the outcome of pending and future litigation; and the continued availability of financing; financial instruments and financial resources, they may cause actual results to differ materially from those presented in such forward-looking statements. ITOCHU Corporation, therefore, wishes to caution that readers should not place undue reliance on forward-looking statements, and, further that ITOCHU Corporation undertakes no obligation to update any forward-looking statements as a result of new information, future events or other developments.

<sup>\*</sup> The number of consolidated employees is based on actual working employees excluding temporary staff.

#### **ITOCHU** Corporation

5-1, Kita Aoyama 2-chome Minato-ku, Tokyo 107-8077, Japan Telephone: 81 (3) 3497-2121

Facsimile: 81(3)3497-4141

Website : http://www.itochu.co.jp/en/



