

Daily Log

Day 36 to Day 40 (from August 10 to August 14)

[Saturday, August 14]

Number of people vaccinated

68 (planned: 68), total: 14,626

Issues and improvements in operations

The workplace vaccination program in Tokyo started on June 21 was completed on August 14. We were keenly aware of the importance of the project the whole time. We had to feel everything out ourselves, and address the challenge of workplace vaccination while continuing community healthcare. Our tasks included setting up venues, finding the physicians, nurses, and volunteers that were needed, creating a reservation system, and the daily operation of the venues. We managed to achieve our initial goal without accident or wasted vaccine despite some small troubles. We have disclosed how we prepared and operated the workplace vaccination program according to the scale and capacity of our corporation. Hopefully, our experience will aid other people who are engaged in workplace vaccination programs. We hope that it will help you, as well. We would like to end our reporting of issues and improvements in our operations this day. We hope the pandemic will end as soon as possible. Thank you very much. (Photos)

[Friday, August 13]

Number of people vaccinated

383 (planned: 385), total: 14,558

Issues and improvements in operations

The employees of ITOCHU Uneedus Co., Ltd. will come to be vaccinated tomorrow, on Saturday, August 14. Their headquarters is located in Yokohama. Vaccinations at the venue in Tokyo began on June 21, and will be completed following the vaccination of the employees of ITOCHU Uneedus Co., Ltd. On the final day, the weather is expected

to be very hot in the Kanto region. Despite this unfavorable weather, we will try to be fully prepared so that they are able to receive their shots without anxiety.

[Thursday, August 12]

Number of people vaccinated

403 (planned: 402), total: 14,175

Issues and improvements in operations

Today, the lot number of the vaccine being used changed again. We close a vaccination booth if vaccination operations need to be suspended temporarily (see the photo). In this case, ITOCHU's industrial physicians check the vaccine themselves at the venue before changing the lot number. Again, the vaccine lot number was changed safely today.

Some companies will begin workplace vaccinations in the second half of August.

ITOCHU's workplace vaccinations at the venue in Tokyo will end this weekend. We are currently preparing for the continued placement of necessary information about workplace vaccinations on our website, such as our operation manual and the layout of the venues to make the information available to the public on the website.

[Wednesday, August 11]

Number of people vaccinated

368 (planned: 371), total: 13,772

Issues and improvements in operations

We store the collected vaccination pre-examination forms grouped by data and lot number to efficiently scan the pre-examination forms with the coupons affixed with a vaccination record system (VRS). Our way of storing vaccination coupons should be efficient because of the need to manually enter the date of the shot and the lot number in a VRS. It is necessary to classify vaccination pre-examination forms by municipality to apply for reimbursement after scanning them for the VRS. For this, we keep the

scanned vaccination pre-examination forms sorted by prefecture to facilitate subsequent sorting by municipality. (Photo)

[Tuesday, August 10]

Number of people vaccinated

418 (planned: 417), total: 13,404

Issues and improvements in operations

Vaccination at the venue in Tokyo will end in one week. You must receive two shots of the COVID-19 vaccine. A single shot may not be effective enough. As a rescue measure, we are discussing vaccinations of those who failed to receive the second shot for inevitable reasons as fever.

Day 31 to Day 35 (from August 2 to August 6)

[Friday, August 6]

Number of people vaccinated

416 (planned: 418), total: 12,986

Issues and improvements in operations

The lot number of vaccines was changed in the afternoon today. We had already experienced a lot number change for a small number of people. However, it was the first time for us to change the lot number for a large number of people. The previous day, ITOCHU's industrial physician had reminded members of the vaccination administrative group of precautions while explaining the situation and the expected time of the lot number change. We successfully changed lot numbers while paying attention to: 1) the management of vaccines and lot number stickers (The lot number stickers to be used next were kept in a storage space. Operations were suspended after the lot number stickers for the current lot were used up, and the stickers for the next lot were brought in); and 2) the appropriate sorting of vaccination pre-examination

forms for scanning with a VRS (notes were written on the vaccination coupons after the lot number was changed).

[Thursday, August 5]

Number of people vaccinated

419 (planned: 419), total: 12,570

Issues and improvements in operations

Today, the Poppins Nursery School teachers were vaccinated. Vaccination coupons needed to be collected from everyone who received vaccine. The checklist used at reception added the new check item "vaccination coupon." Vaccination coupons were collected from all of the Poppins Nursery School teachers.

The members of the administrative group affix vaccination coupons and scan vaccination coupons with a VRS for several hours every day. This work is nearly coming to an end.

[Wednesday, August 4]

Number of people vaccinated

413 (planned: 412), total: 12,151

Issues and improvements in operations

Vaccinations are in their final stage. Unfortunately, some people come to the venue just as operations are finishing. Companies must independently set up venues and prepare their workplace vaccination programs. To ensure the success of the program, the cooperation of the people being vaccinated is also necessary to enable the physicians doing pre-examinations, the nurses giving shots, and the employees volunteering to assist the program to finish their task on time. We, the administrative group, will do everything necessary to ensure smooth operations, for instance, sending reminder emails to the who have made vaccination appointments.

[Tuesday, August 3]

Number of people vaccinated

413 (planned: 413), total: 11,738

Issues and improvements in operations

We informed all employees of the vaccination passport (vaccination certificate) that we had mentioned yesterday. The shared information includes the following: The document issued at the vaccination venues are a record of vaccination, not a vaccination passport or certificate. You need to check that your particular destination permits you to use vaccination passport on the website of Ministry of Foreign Affairs of Japan because the list of countries accepting vaccination passports is growing every day. You need to check the websites of the specific national or municipal governments that concern you to learn which documents they require as the required documents vary, although generally, all of them require an application form and a photocopy of your passport.

[Monday, August 2]

Number of people vaccinated

410 (planned: 412), total: 11,325

Issues and improvements in operations

The second workplace vaccination was started at the venue in Osaka today. People who are coming to be vaccinated for the second shot are now being asked to sit to check their documents prior to reception, when the documents had been checked (while they were standing at their first shot.) This enables staff to better check the vaccination pre-examination forms and other documents without haste, preventing omissions. During pre-examinations, physicians hand the people being inoculated a document stating precautions that should be taken after the second shot to enable them to feel more secure. In Osaka, they have taken creative measures to address the unique challenges of the small venue.

Local governments began issuing vaccination passports (vaccination certificates) on July 26. We are receiving more and more inquiries about the program from our

employees. The administrative group will organize information and send the correct information to the vaccinated.

Day 26 to Day 30 (from July 26 to July 30)

[Friday, July 30]

Number of people vaccinated

474 (planned: 475), total: 10,915

Issues and improvements in operations

There are no workplace vaccinations today in Osaka as planned. Taking this opportunity, we held a meeting to discuss the distribution of second shots that will begin next week. The precautions to be shared with the volunteer staff on the day of the second shot are a bit different than on the day of the first shot. We organized again what the venue leader should explain at the venue. We will be fully prepared to complete the second shot vaccination program smoothly in Osaka as well.

[Thursday, July 29]

Number of people vaccinated

514 (planned: 516), total: 10,441

Issues and improvements in operations

Some problems have occurred in connection with the vaccination coupon. For instance, vaccination coupons have been lost (explain that the employee needs to ask their municipality to re-issue a new one), and employees left vaccination coupons at home (ask them to bring the coupon to the venue the following day or later but as soon as possible). Some employees have asked us to send vaccination coupons by mail because they live in a distant place. To prevent the loss of documents or conflicts between people, the administrative group checked the procedures for vaccination documents.

The vaccination program providing people with their first shots at the venue in Osaka

finished today. Including both Tokyo and Osaka, the total number of doses distributed exceeded 10,000. Vaccination will be complete soon.

[Wednesday, July 28]

Number of people vaccinated

560 (planned: 561), total: 9,927

Issues and improvements in operations

People are reporting experiencing side reactions from the COVID-19 vaccine, especially after the second shot. Some vaccinated employees had fevers, mainly on the day following their vaccination as the website has reported. It is necessary to schedule your vaccinations in consideration of customers and the impact on organizational operations. For instance, it is recommended that you avoid making appointments with customers or scheduling an important meeting on the day after you receive the COVID-19 vaccine. Units and groups should take this into account.

[Tuesday, July 27]

Number of people vaccinated

624 (planned: 627), total: 9,367

Issues and improvements in operations

Many employees have received vaccination coupons. They bring their vaccination coupon to the vaccination venue. As the vaccination coupon for the second shot needs to be affixed alongside the vaccination coupon for the first shot. The employee's vaccination coupon can be found among the sorted coupons by matching the names printed on the vaccination coupons. The vaccination coupon is to be affixed to the top right column of the vaccination pre-examination form and scanned with a VRS. Clearly sort vaccination pre-examination forms and vaccination coupons by date or other method and organize them in advance. Otherwise, it will cause confusion. The vaccination administrative group is tackling the enormous workload of the task according to their schedule. (Photo)

[Monday, July 26]

Number of people vaccinated

657 (planned: 659), total: 8,743

Issues and improvements in operations

The number of people to be vaccinated will increase threefold at the Osaka Head Office today and tomorrow in accordance with the vaccination program's schedule. ITOCHU's industrial physician came from Tokyo to work with the industrial physician of the Osaka Head Office. Businesses must use their own resources to prepare and operate their workplace vaccination programs independently from the programs of local governments. This is why collaboration and cooperation between Tokyo and Osaka is very important. The vaccination program finished without any major problems despite the increased number of people vaccinated.

Day 21 to Day 25 (from July 19 to July 23)

[Wednesday July 21]

Number of people vaccinated

407 (planned: 403), total: 8,086

Issues and improvements in operations

People who have received a second shot of the vaccine are given materials explaining that the second shot is likely to cause side reactions and also explaining how to apply for vaccination leave. The materials also ask them to continue basic infection control measures, explaining that people who are vaccinated can still be infected by the COVID-19 coronavirus, and it is not clear that vaccines are effective in the preventing vaccinated people from transmitting the virus to others. We will continue infection control measures as much as possible and stay alert. Remain vigilant even if you have received the second shot.

[Tuesday, July 20]

Number of people vaccinated

403 (planned: 402), total: 7,679

Issues and improvements in operations

It is each person's own decision to be vaccinated. It is necessary to be considerate of the people who cannot get vaccinated because of their medical history. ITOCHU provides materials to people who have received their second shot asking them to take care and not force these people to get vaccinated. We also provide information to our employees through a FAQ for employees and we are ready to consult with employees at any time via the consultation desk.

[Monday, July 19]

Number of people vaccinated

290 (planned: 291), total: 7,276

Issues and improvements in operations

On Saturday, July 17, 6,457 employees received their first shots of the vaccine in Tokyo. Every day, ITOCHU has shared how we prepared for and conducted the vaccination program ourselves, including information on setting up a venue, on our website. We published our manual and bulletins, which were used by people outside ITOCHU. Their appreciative comments cheered up the administrative group and motivated the members to approach their work with even great seriousness. Eighty-six employees of ITOCHU Uneedus Co., Ltd. (HP), the special subsidiary of ITOCHU in Yokohama focused on the employment of people with disabilities came to the venue in Tokyo on the weekend. They came in two groups in large buses. It was very impressive for us. Watching them receive their vaccines was moving as they have had difficulty working from home. It made us realize again that our vaccination work is the work to protect life, without doubt. View the video that has been posted to see the events of that day. Don't forget to view it.

The second shot vaccination program began today. The vaccination coupon for the first shot is collected when the second shot is given if the vaccination coupon had not been

delivered to the person's home before the first shot. We will carefully collect all of the vaccination coupons.

Day 16 to Day 20 (from July 12 to July 16)

[Friday, July 16]

Number of people vaccinated

353 (planned: 355), total: 6,918

Issues and improvements in operations

ITOCHU began workplace vaccination to accelerate Japan's COVID-19 vaccination speed. The employees of ITOCHU Uneedus Co., Ltd. will receive their first COVID-19 vaccine shots tomorrow, which will complete the distribution of first shots of vaccine at the venue in Tokyo. ITOCHU's COVID-19 workplace vaccination project is big. We have to use our resources to prepare and operate the vaccination venue without depending on local governments. More than 400 employees volunteered to help with our distribution of first shots of the COVID-19 vaccine at the venue in Tokyo. We will support operations tomorrow as well.

[Thursday, July 15]

Number of people vaccinated

408 (planned: 400), total: 6,565

Issues and improvements in operations

Today, Thursday, the Poppins Nursery School teachers were vaccinated. The reservation slots were named "For Poppins" on our reservation system, which was at first exclusively allocated for the vaccination of Poppins Nursery School teachers. However, some ITOCHU employees booked reservations without noticing that the slot was reserved for nursery school teachers. We quickly revised the name, calling them special slots for the vaccination of Poppins Nursery School teachers in haste and informed the employees who had mistakenly made a reservation. This happened

because the administrative group believed that employees would understand the meaning of the name. (We feel responsible for that....)

[Wednesday, July 14]

Number of people vaccinated

360 (planned: 360), total: 6,157

Issues and improvements in operations

The distribution of second shots of the COVID-19 vaccine will begin at the venue in the Tokyo Head Office next week. While we are going to be collecting vaccination coupons at the time that we distribute the second shot of the vaccine, we should anticipate the need to handle employees who have not yet received vaccination coupons. We will try to effectively provide sufficient information to prevent confusion. It has been reported that, in particular after the second shot, some people can experience severe side reactions from the COVID-19 vaccine. We will again check the measures that must urgently be taken with the relevant authorities.

[Tuesday, July 13]

Number of people vaccinated

417 (planned: 417), total: 5,797

Issues and improvements in operations

We use a timer to manage the length of time that people observed in the observation area at the vaccination venue in the Osaka Head Office. The procedure is as follows:

- 1) The staff receive the vaccination pre-examination form and a paper file folder containing the vaccination record of the person who has just received a shot of the COVID-19 vaccine at the entrance to the waiting area after vaccination.
- 2) A volunteer employee checks the waiting time stated on the vaccination pre-examination form and passes a number ticket and a set timer (photo) to the person who has received the vaccine. A volunteer employee does the necessary procedures (e.g., affixing a seal to the vaccination records).

3) When the timer sounds, the person who has received the vaccine picks up his or her paper file folder, completing the process.

The employees receiving vaccine are asked to cooperate with the operations because of the limited number of volunteer staff in Osaka.

[Monday, July 12]

Number of people vaccinated

0 (planned: 0), total: 5,380

Issues and improvements in operations

Today (July 12), vaccinations did not take place as planned because the day four weeks from today is a national holiday. Today, the national government declared a state of emergency in Tokyo for the fourth time, due to the increasing number of COVID-19 infections. The period of the state of emergency is July 12 to August 22. Today, in light of the conditions at the vaccination venue, the vaccination administrative group reviewed the sterilization of the vaccination venue and prepared a reminder poster to ensure that people should keep social distance and are aware of the proper way to wear a face mask (photo) and that chatting is prohibited as they wait to receive the vaccine, particularly, in 9) the observation area.

Day 11 to Day 15 (from July 5 to July 9)

[Friday, July 9]

Number of people vaccinated

413 (planned: 412), total: 5,380

Issues and improvements in operations

Tomorrow, Saturday, July 10, the staff of ITOCHU Uneedus will come to receive the vaccine. The headquarters of ITOCHU Uneedus is in Yokohama. ITOCHU Uneedus was established in Yokohama in 1987 as a special subsidiary to provide the disabled with the opportunity to work with healthy colleagues for social contribution (reference:

the website of ITOCHU Uneedus). We will be fully prepared so that the staff of ITOCHU Uneedus can get vaccinated without anxiety.

[Thursday, July 8]

Number of people vaccinated

415 (planned: 419), total: 4,967

Issues and improvements in operations

Today, the Poppins Nursery School teachers came to receive the vaccine. We asked them to arrive sufficiently early in consideration of the risk of arriving late due to traveling from other areas and the possibility of trains being delayed because of the rainy season or other factors. This enabled us to smoothly conduct all of the vaccinations within the scheduled time frame. The Tokyo Head Office vaccination venue will complete its distribution of first shots next week. Finally, we are almost halfway finished. We have to be extremely careful to make sure that we are ready for the side effects that are expected to be more frequent and more severe after the second shot than the first shot.

[Wednesday, July 7]

Number of people vaccinated

416 (planned: 414), total: 4,552

Issues and improvements in operations

Today, let me talk about the signboard on the external wall of the venue. We used a laminated one at first. But we replaced it with a signboard treated with a waterproof sheet (photo) because the rainy season has come. The new one is lightweight, robust, and inexpensive. We decided to use the new signboard after the internal copy and printing service center (operated by ITOCHU Uneedus Co., Ltd.; <https://uneedus.co.jp/>) gave us similar advice regarding the paper file folders, which we talked about on June 24, 2021.

[Tuesday, July 6]

Number of people vaccinated

410 (planned: 414), total: 4,136

Issues and improvements in operations

More employees than before brought vaccination coupons to the venue this week. It is important for venue operators to fine-tune venue operations as the local government updates measures and actions. We changed the number of staff members, 1) reducing the number of people at the temperature check section from two to one (one person is enough to operate the station because body temperatures are automatically measured). Instead, a new step was added to 7) proceedings for the completion of vaccination: Affixing the vaccination coupon to the vaccination pre-examination form (photo).

[Monday, July 5]

Number of people vaccinated

420 (planned: 417), total: 3,726

Issues and improvements in operations

People began getting shots of the vaccine at Osaka Head Office today. In the Osaka Head Office, we used the conference room next to the health management office as a vaccination venue, and were able to promptly treat people who did not feel well. Unlike in Tokyo, the number of volunteer staff is limited in Osaka. This means each volunteer has to do multiple tasks. To facilitate a full check of things that need to be done, we placed checklists at the volunteers' eye level. (photo) Human Resources and General Affairs staff at the Osaka Head Office supervise the volunteers. Volunteers gathered to collaborate regarding the operation of a workplace vaccination program. This was a perfect opportunity for the Human Resources and General Affairs staff to exhibit leadership and efficiently lead the volunteers, developing teamwork. Workplace vaccinations are an opportunity for learning and development.

Day 6 to Day 10 (from June 28 to July 2)

[Friday, July 2]

Number of people vaccinated

470 (planned: 470), total: 3,306

Issues and improvements in operations

If you do not feel well after receiving a shot of the vaccine, you are able to rest in the first aid area until you recover. If emergency first aid is needed due to an adverse reactions or other reason, physicians, nurses, and volunteer employees will promptly cooperate to act in accordance with the emergency first aid manual prepared by ITOCHU's industrial physicians. We are continuously modifying the methods for cooperation while carrying out daily operations. We try to ensure safe medical care, keeping drugs and medical devices such as EpiPen® adrenaline autoinjectors and oxygen bottles at the venue to be prepared to provide emergency first aid.

[Thursday, July 1]

Number of people vaccinated

440 (planned: 440), total: 2,836

Issues and improvements in operations

Prof. Masatoshi Kawana, an outside director of ITOCHU and Honorary Professor at Tokyo Women's Medical University, inspected the vaccination venue at the Tokyo Head Office today. Prof. Kawana advised us about internal infection control systems during the pandemic. Again today, we received technical advice regarding the vaccination of pregnant women and other matters. Workplace vaccination really depends on the cooperation of many different people.

[Wednesday, June 30]

Number of people vaccinated

477 (planned: 473), total: 2,396

Issues and improvements in operations

Today, I would like to talk about the role of the vaccination leader. The vaccination leader does everything in fact. He or she patrols the venue to look for any problems or troubles. The role requires constant alertness. Surprisingly, it is difficult for the current vaccination leader to hand over their role (supervision and alertness) to their successor. (It can't be fully taken over just giving a manual.) After the person responsible for the venue individually taught the vaccination leader, the vaccination leader was able to efficiently fulfill their role this week. Tomorrow, the Poppins Co., Ltd. nursery school teachers and others will receive the vaccine. The role of the vaccination leader will be more important as all of the people that will receive the vaccine are people outside the company. We will try our best. According to Poppins, ITOCHU's decision to extend its workplace vaccination program to include the preschool teachers that are essential workers who must work on site became instrumental for the community in prioritizing preschool teachers in vaccination programs. I am very pleased to hear this story about the embodiment of ITOCHU's corporate philosophy, "*sampo yoshi* (good for the buyer, good for the seller, and good for society)." It has also encouraged for the members of the administrative group.

[Tuesday, June 29]

Number of people vaccinated

480 (planned: 479), total: 1,919

Issues and improvements in operations

I would like to talk about how we handle cancellations today. Some people have recently cancelled their appointment through the workplace vaccination program at the last minute because they have arranged to be vaccinated in their communities. Community vaccination programs are being successfully carried out. Although this is good, we need to ensure we have the necessary number of people come to the workplace vaccination program on the day to use up all of the vaccine and not waste any of it. At about 3:45 p.m. each day (15 minutes before close), the venue team (the

venue on the first floor) and the reservation team of the vaccination administrative group begin cooperating to see if the volunteer employees are able to be vaccinated that day (if they wish to). Extra attention should be paid to whether a reservation for the second shot can be made in four weeks. If not, the volunteering employees will not be vaccinated. In addition, it is necessary to cancel any reservations that the volunteer employee made beforehand. The venue team and the reservation team efficiently cooperate in these tasks.

[Monday, June 28]

Number of people vaccinated

479 (planned: 476), total: 1,439

Issues and improvements in operations

Vaccinations were restarted today. About 30 people were lined up in front of the venue before 9:00 a.m., the starting time. So, the vaccination leader helped the insufficiently manned areas to relieve congestion. Reservations can be booked in 15-minute increments (e.g., 9:00 a.m., 9:15 a.m., etc.). However, some come early (as is their habit) and others do not. So, in practice, we cannot exactly control when people come. Therefore, we accept reservations for morning or afternoon.

Day 1 to Day 5 (from June 21 to June 25)

[Friday, June 25]

Number of people vaccinated

0 (planned: 0), total: 960

Issues and improvements in operations

One of the solutions is that placing three clocks showing current time and the time for the end of observation (plus 15 minutes or plus 30 minutes) in a row as shown in the photo. The three clocks made it unnecessary to calculate the end time. It helps reduce the time needed for the operation and prevent mistakes. In the area for 7) proceedings

for the completion of vaccination, the person in charge had calculated the end of the observation period based on the current time, wrote the time of the end of the observation period down and gave it to the vaccinated employee. We developed a solution to prevent the volunteer employees from making a mistake and ensuring they accurately understood the time observation should end.

[Thursday, June 24]

Number of people vaccinated

0 (planned: 0), total: 960

Issues and improvements in operations

Today, all of the people involved met for a meeting to review the past three days because there were no vaccinations today. We confirmed the points to be noted for the next week and the future. Many businesses and groups have requested to be allowed to visit the venues since the website was launched on June 19. Let me show you the paper file folder today. Visitors have given us positive feedback about it. At first, we intended to distribute and collect transparent folders to prevent the loss of documents within the vaccination venues. But we found that we would have had to sterilize the collected transparent folders. So, we decided to distribute paper file folders so that employees can keep their documents until they receive the second shot. We sought the advice of the internal copy and printing service center (operated by ITOCHU Uneedus Co., Ltd.; <https://uneedus.co.jp/>), and they suggested using paper file folders, which we did. There is a checklist of documents to be brought at the second shot on the front face of the folder. We will continue to share our original ideas.

[Wednesday, June 23]

Number of people vaccinated

360 (planned: 358), total: 960

Issues and improvements in operations

Today was the third day. Yesterday, the number of people vaccinated did not match the total number of vaccination pre-examination forms. We found out that some people did not give their vaccination pre-examination forms to us and brought it back home. Therefore, today, we reinforced the checking system in the area for 9) observation to ensure that all vaccination pre-examination forms were collected at the area for 7) proceedings for the completion of vaccination. Vaccinations will not take place tomorrow or the day after tomorrow as planned because the days four weeks from those days are national holidays. The administrative group will hold a review meeting tomorrow to adjust the venue layout and improve operations based on the issues identified during the last three days. Yesterday, we began accepting visits from businesses that had asked to visit the venues. We have received requests from many companies, and we have to sincerely take care of these visitors. We will continue to disclose information while more and more people are being inoculated through workplace vaccination programs.

[Tuesday, June 22]

Number of people vaccinated

360 (planned: 357), total: 600

Issues and improvements in operations

Today was the second day. Area 3) checking vaccination pre-examination forms was temporarily congested and people were lined up back to 2) reception. It was because it took a long time to check the vaccination pre-examination forms and more people came to receive vaccine today. So, we changed the layout of the area for 3) checking vaccination pre-examination forms to increase its capacity from five to twelve people at maximum. One person felt sick after receiving the shot. The person rested in the first aid area for a while. To ensure that all of the vaccine was used efficiently, three left over shots were given to volunteer employees who were on the waiting list. We will adopt the same standard again tomorrow.

[Monday, June 21]

Number of people vaccinated

240 (planned: 240), total: 240

Issues and improvements in operations

Today, we finished the first day without major problems. The route for people being vaccinated was found to be confusing in the area for 7) proceedings for the completion of vaccination. Some people to be vaccinated were unaware of the procedures from Step 1 to Step 3. These were within the scope of our assumptions, though. We quickly replaced the signs and made improvements to clearly indicate Steps 1 to 3.

Based on results of today, we would like to increase the number of people to be vaccinated by at least 100 tomorrow to steadily execute the vaccination program.